

SmarTone Deploys Exclusive 850MHz 5G Frequency Band in MTR Stations Pioneering Full 5G Coverage in All 23 Road Tunnels in Hong Kong

(Hong Kong, 28 August 2023) SmarTone has been committed to “Building Network with Heart” and constantly investing in our network infrastructure. Its latest development was the deployment of the exclusive 850MHz band across MTR stations in Hong Kong to significantly enhance 5G network capacity within the stations. The initial phase of enhancement was completed in all of the busiest MTR stations, including Tsim Sha Tsui East, Hong Kong, Kowloon, Olympic, Tung Chung, Disneyland Resort, Airport, Tuen Mun, Yuen Long, Tin Shui Wai, Tsuen Wan, Taikoo, Sheung Wan, Lohas Park, and Tseung Kwan O, providing SmarTone customers with a fast, smooth, and stable network experience.

By deploying the 850MHz frequency band within MTR stations, SmarTone significantly expanded 5G network capacity. Customers can enjoy excellent connectivity to stream music, watch videos, or play games effortlessly even during peak hours. In addition to the aforementioned MTR stations, SmarTone is gradually upgrading the network at other MTR stations.

SmarTone has pioneered the full 5G network coverage in all 23 road tunnels in Hong Kong, enabling our customers to enjoy high-quality, fast, and stable 5G network on the go. It also covers major routes, and all MTR stations in Hong Kong.

SmarTone's 5G network now covers 99% of Hong Kong population and possesses the most low-band spectrums in Hong Kong[^], resulting in stronger signal penetration and broader network coverage. It also offers the most spectrum resources per customer in Hong Kong*. SmarTone will continue to expand network coverage and enhance network performance, aiming to provide customers and Hong Kong with the most advanced network infrastructure, leading the development of Hong Kong's smart city initiatives.

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Remarks:

^"The Most Low-band Spectrums in HK" After 30 June 2022, SmarTone has 45MHz of sub-1 GHz spectrum. The other 3 network service providers in Hong Kong only have 40MHz or less of sub-1 GHz spectrum.

*"Most Spectrum Resources per Customer in HK" The customer number of SmarTone and Hong Kong's 3 other 5G service providers are obtained from press release dated 25 June and latest performance reports dated 30 June 2021. Spectrum per customer is calculated by dividing available spectrum to each network provider by their number of customers.