

SmarTone 5G Network covers Tseung Kwan O – Lam Tin Tunnel and Cross Bay Link

(Hong Kong, 12 December 2022) Committed to “Building Network with Heart”, SmarTone has continuously invested in network infrastructure to build the No.1 5G network with the widest coverage[^] in Hong Kong. SmarTone 5G network now covers the newly opened Tseung Kwan O – Lam Tin Tunnel and Cross Bay Link, Tseung Kwan O, allowing customers to enjoy SmarTone’s stable, fast and quality 5G network experience along the way.

Tseung Kwan O – Lam Tin Tunnel is a new trunk road linking Tseung Kwan O and the urban area. The Cross Bay Link connects the Tseung Kwan O – Lam Tin Tunnel and Wan Po Road adjacent to LOHAS Park. It is also the first marine viaduct in Hong Kong comprising carriageways, a cycle track and a footway. SmarTone customers can now enjoy a stable and smooth 5G network experience along the new route, and instantly share the beautiful scenery of Junk Bay and Eastern Channel from the viaduct’s viewing platform with friends and family.

The SmarTone 5G network already covers 99% of the population, as well as all MTR lines, signature malls, country parks[#], major highways and tunnels. SmarTone integrates innovative mindsets and technologies in everything from site selection, installation, network testing, to optimisation of our base stations, doing our very best and providing the most spectrum resources per customer amongst all operators*.

SmarTone will continue to expand our network coverage and elevate the quality of our connectivity, to build a bleeding edge network for our customers and Hong Kong, and lead Hong Kong’s smart city development.

[^] “The Widest Coverage in HK” is based on results obtained from SmarTone’s road test conducted on 04 May 2022. The route of the road test covers major roads including expressways, trunk roads, tunnels and bridges. 5G coverage is defined as spot with received 5G radio signal level not weaker than -95dBm.

[#] Actual customer Internet experience within the country parks can be varied due to factors such as the geographical locations of user and the base stations, conditions of landscape (hill features, valleys, woodlands), the download server resources, Internet traffic conditions, the number of users, users’ devices and other factors that may arise.

* The customer number of SmarTone and Hong Kong’s 3 other 5G service providers are obtained from press release dated 25 June and latest performance reports dated 30 June 2021. Spectrum per customer is calculated by dividing available spectrum to each network provider by their number of customers.

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