

## SmarTone 5G network coverage extends to East Rail Line cross-harbour extension Optimal network experience spanning all Hong Kong MTR stations

**(Hong Kong, 6<sup>th</sup> May 2022)** – SmarTone has always been committed to “Building Network with Heart”, constantly investing in our digital infrastructure to provide the No.1 5G network with the widest coverage<sup>^</sup> in Hong Kong. SmarTone’s 5G network coverage has now been extended to include the East Rail Line cross-harbour extension, to be opened on 15 May 2022, to provide full MTR station coverage across Hong Kong and give the best SmarTone network experience to our customers in concourse, platform and train areas.

The SmarTone 5G network already covers 99% of the population, as well as all MTR lines, signature malls, country parks<sup>#</sup>, major highways and tunnels. SmarTone integrates innovative mindsets and technologies in everything from site selection, installation, network testing, to optimisation of our base stations, doing our very best and providing the most spectrum resources per customer amongst all operators\*. SmarTone will continue to expand our network coverage and elevate the quality of our connectivity, to build a bleeding edge network for our customers and Hong Kong, and lead Hong Kong’s smart city development.

<sup>^</sup> Based on results obtained from SmarTone’s road test conducted on 19 Jul 2021.

<sup>#</sup> Actual customer Internet experience within the country parks can be varied due to factors such as the geographical locations of user and the base stations, conditions of landscape (hill features, valleys, woodlands), the download server resources, Internet traffic conditions, the number of users, users’ devices and other factors that may arise.

\* The customer number of SmarTone and Hong Kong’s 3 other 5G service providers are obtained from press release dated 25 June and latest performance reports dated 30 June 2021. Spectrum per customer is calculated by dividing available spectrum to each network provider by their number of customers.

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