

SmarTone scoops 15 accolades at the 2018-19 Smiling Enterprise Award

(Hong Kong, 29 April 2019) SmarTone recently took home 15 accolades in the Telecommunications Sector at the 2018-19 Smiling Enterprise Award, organised by the Mystery Shopper Service Association. In addition, SmarTone is the only telco garnered two awards for "Outstanding Smiling Supervisor". The stellar performance shows SmarTone delivers 5S standard services, encapsulating speed, stability, seamlessness, security and service!

- Smiling Employer Outstanding Award (1 award)
- Outstanding Smiling Supervisor (2 awards)
- Smiling Supervisor (3 awards)
- Outstanding Smiling Staff (1 award)
- Smiling Staff (8 awards)

SmarTone has always been committed to building a quality and enjoyable working environment and team culture for its employees, empowering them to provide outstanding customer services with genuine smiles and stand out among all contestants and crown a total of 14 awards. At the same time, SmarTone offers employees with good benefits, open communication channels and diversified training, and is recognised by the industry through the Smiling Employer Outstanding Award.

Founded in 2010, Smiling Enterprise Award aims to encourage frontline staff to provide services with smiles to increase customer satisfaction, thereby boosting the overall business environment and enhancing the image of Hong Kong as an international city.