

SmarTone Telecommunications Holdings Limited

Stock Code: 0315

ANNUAL REPORT 2024/25

**No. 1**  
**Consumers' Best Preferred 5G Network\* SmarTone**



## ABOUT US

**SmarTone Telecommunications Holdings Limited** (0315.HK), listed in Hong Kong since 1996 and a subsidiary of Sun Hung Kai Properties Limited (0016.HK).

SmarTone is a leading mobile communications provider in Hong Kong, offering territory-wide and superior 5G services, which are instrumental in driving the region's 5G development. In 2020, SmarTone was the first company in Hong Kong to introduce the groundbreaking 5G home broadband services, distinguished by its no-wiring and no-installation propositions, which have garnered the largest market share and widespread popularity among consumers. SmarTone also offers cutting-edge IoT solutions tailored for enterprises, driving digital transformation and propelling the smart city development in Hong Kong.

SmarTone has established itself as the Consumers' No.1 Best Preferred 5G Network\*, with its commitment to delivering exceptional network experience, customer-centric products and services, a proactive approach to innovation and a profound understanding of customer needs. It has also been recognized by an independent global research and consulting firm as the only mobile communications provider to be ranked among the top ten brands in Hong Kong^.

SmarTone operates over 30 retail stores in Hong Kong and has 5 key sub-brands to cater to diverse market needs. Through leveraging innovative business strategies, SmarTone is leading the industry development in Hong Kong.

\* Based on results obtained from study conducted by market research company NuanceTree, as commissioned by SmarTone. 3,942 post-paid SIM card users were interviewed via online survey and street interviews between January and December 2022.

^ Based on Kantar BrandZ Top 30 Strongest Brands in Hong Kong 2024.

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# DIRECTORS AND CORPORATE INFORMATION

## Board of Directors

- \* Mr. KWOK Ping-luen, Raymond  
*Chairman*
- \* Mr. CHEUNG Wing-yui  
*Deputy Chairman*
- Mr. FUNG Yuk-lun, Allen  
*Deputy Chairman*
- Ms. LAU Yeuk-hung, Fiona  
*Chief Executive Officer*
- Mr. CHAU Kam-kun, Stephen
- \* Mr. David Norman PRINCE
- \* Mr. SIU Hon-wah, Thomas
- \* Dr. POON Sun-cheong, Patrick
- \*\* Dr. LI Ka-cheung, Eric, *JP*
- \*\* Mr. NG Leung-sing, *JP*
- \*\* Mr. GAN Fock-kin, Eric
- \*\* Mr. LAM Kwok-fung, Kenny
- \*\* Mr. LEE Yau-tat, Samuel
- \*\* Mr. Peter KUNG
- \* *Non-Executive Director*
- \*\* *Independent Non-Executive Director*

## Company Secretary

Mr. MAK Yau-hing, Alvin

## Authorized Representatives

Ms. LAU Yeuk-hung, Fiona  
Mr. MAK Yau-hing, Alvin

## Registered Office

Clarendon House, 2 Church Street  
Hamilton HM 11, Bermuda

## Head Office and Principal Place of Business

31st Floor, Millennium City 2  
378 Kwun Tong Road, Kwun Tong  
Kowloon, Hong Kong

## Auditors

PricewaterhouseCoopers  
Certified Public Accountants and Registered  
Public Interest Entity Auditor  
22nd Floor, Prince's Building  
10 Chater Road, Hong Kong

## Hong Kong Share Registrar

Computershare Hong Kong Investor Services Limited  
Shops 1712–1716, 17th Floor, Hopewell Centre  
183 Queen's Road East, Hong Kong

## Principal Share Registrar

MUFG Fund Services (Bermuda) Limited  
4th Floor North, Cedar House  
41 Cedar Avenue  
Hamilton HM 12, Bermuda

## Principal Bankers

Standard Chartered Bank (Hong Kong) Limited  
The Hongkong and Shanghai Banking  
Corporation Limited  
Hang Seng Bank Limited

## Legal Advisors to the Company

*As to Hong Kong law*  
Woo Kwan Lee & Lo

*As to Bermuda law*  
Conyers Dill & Pearman

## Bermuda Resident Representative

Conyers Corporate Services (Bermuda) Limited  
Clarendon House, 2 Church Street  
Hamilton HM 11, Bermuda



# FINANCIAL HIGHLIGHTS

(Expressed in Hong Kong dollars in millions except per share amounts)

	Year ended or as at 30 June		
	2025	2024	Change
<b>Consolidated profit and loss account</b>			
Revenues	6,253	6,221	1%
Profit attributable to Company's shareholders	479	470	2%
Basic earnings per share (\$)	0.44	0.43	2%
Total dividends per share (\$)	0.32	0.32	—
<b>Consolidated balance sheet</b>			
Total assets	11,308	11,179	1%
Current liabilities	(2,974)	(2,944)	1%
Total assets less current liabilities	8,334	8,235	1%
Non-current liabilities	(3,029)	(3,049)	(1%)
Net assets	5,305	5,186	2%
Share capital	110	110	—
Reserves	5,195	5,076	2%
Total equity attributable to the Company's shareholders	5,305	5,186	2%
<b>Consolidated cash flows</b>			
Year ended 30 June			
	2025	2024	Change
Net cash inflow from operating activities	2,133	2,162	(1%)
Interest received	71	66	7%
Payment for purchase of fixed assets	(597)	(602)	(1%)
Proceeds from early redemption of financial assets at amortized cost	11	37	(70%)
Proceeds from redemption of financial assets at amortized cost	63	—	N/A
Payment of spectrum utilization fee	(244)	(225)	9%
Dividends paid	(353)	(353)	—
Repayment of bank borrowings (net)	(2)	(2)	—
Principal elements of lease payments	(626)	(646)	(3%)
Payment for repurchase of shares	(5)	(17)	(67%)
Others	—	2	(19%)
Net increase in cash and cash equivalents	451	422	7%

# BUSINESS HIGHLIGHTS

**Leveraging 5G, AI and new technologies, we aspire to be our customers' "trusted partner in digital life".**

## 1. Technology Leadership

SmarTone operates a world-class 5G network that ranks among the best globally, delivering full city-wide coverage and exceptional indoor reception. The company has reinforced its leadership in network performance through the renewal of its exclusive 850MHz band and the acquisition of 6/7GHz spectrum.

To enhance customer experience in high-traffic areas, SmarTone strategically allocated premium spectrum to 24 of the busiest MTR stations. Independent third-party benchmarks have validated the network's superior performance across high-demand locations, including most MTR stations, major event venues such as Kai Tak Sports Park, and key tourist gateways like immigration ports.



SmarTone's commitment to a customer-first approach is evident in its extensive coverage. This is achieved through dynamic and proactive optimization of network resources using AI-driven scenario planning tools, in collaboration with a global leader in network automation. Additionally, the adoption of cutting-edge 5G-Advanced and network slicing technology enables SmarTone to deliver differentiated premium services and Private Network Solutions tailored to evolving customer and enterprise needs.

# BUSINESS HIGHLIGHTS

## 2. Empowering Innovation

SmarTone Solutions, the enterprise solutions arm of SmarTone, enables businesses to harness digital potential through advanced 5G, AI, and IoT technologies, supporting industry-wide digital transformation and reinforcing Hong Kong's role as a leading innovation hub. The SmartHome solution enabled SIERRA SEA to become Hong Kong's first residential project to achieve WiredScore Platinum Pre-Certification.



Building on Hong Kong's Smart City and Mega Event initiatives and leveraging synergies with SHKP, SmarTone introduced the latest advancements of 5G-Advanced network, including network slicing and private 5G networks. These technologies supported major events such as the World Game Series Hong Kong, SHKP Hong Kong Cyclothon, the Asian Film Awards, and the Hong Kong Para Fencing Satellite Tournament, providing high-performance connectivity and comprehensive 5G solutions to enhance event experiences.



18th Asia Film Awards Ceremony



Hong Kong 2025  
Para Fencing Satellite Tournament

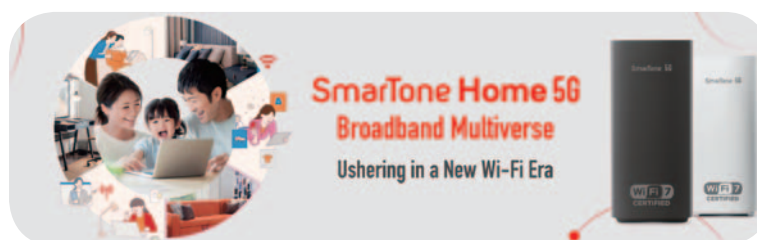


Hong Kong Rope Skipping  
Invitational Championship 2025

## BUSINESS HIGHLIGHTS

### 3. Customer-Centric Strategy

SmarTone prioritizes a deep understanding of customer needs and applies technology to meet evolving preferences. The company was the first in Hong Kong to launch a plug-and-play 5G Home Broadband service and is ranked the No.1 Consumer Choice in Home 5G broadband in the region. As a pioneer in WiFi 7 5G Home Broadband, SmarTone delivers a superior, hassle-free network experience without wiring.



To enhance digital lifestyles, SmarTone expanded its portfolio across entertainment, health & safety, and education. It is the only mobile network operator in Hong Kong to offer Disney+ bundles, providing on-demand content from children's educational programming to global movie and TV hits. The company also introduced Kids CARE, an integrated solution that helps parents create a safe and enriching digital environment for children. Available on both iOS and Android, it is the first service of its kind developed by a telecom operator in Hong Kong.



To enhance customers' understanding of artificial intelligence and its practical applications, SmarTone organized the AI SmarT Lifestyle Workshops, which received an enthusiastic response. Through these sessions, participants gained valuable insights into generative AI tools and learned practical tips to integrate AI into their daily lives.





## BUSINESS HIGHLIGHTS

The company's commitment to service excellence was recognized at the Hong Kong Retail Management Association's 2024 Service Talent Award, and the Hong Kong Management Association's Distinguished Salesperson Award. In addition, SmarTone was the only telecom operator included among Hong Kong's Top 10 Brands by Kantar.



NO.1 COMMUNICATIONS BRAND  
TOP 10 STRONGEST BRANDS IN HK  
**2024 KANTAR BRANDZ**



**HKMA**  
**Distinguished**  
**Salesperson**  
**Award**

### 4. Digitalization

SmarTone's digital brand, Birdie, connects with young segment through a dynamic brand persona and attractive offerings.



SmarTone delivers seamless customer support across multiple touchpoints, including its website, WhatsApp hotline, and the enhanced CARE App. This commitment to providing an exceptional omni-channel experience has earned industry recognition, with the Hong Kong Retail Management Association naming SmarTone among the "Top 10 Quality Trusted E-Shops" and honoring it with the "Top 10 O2O Retail Brand Award."



顧客體驗認證  
CUSTOMER EXPERIENCE  
RECOGNITION

No. CRR202403025 Valid until 31.10.2025

# CHAIRMAN'S STATEMENT

(Financial figures are expressed in Hong Kong dollars)

## Business review

In the year FY2024-25, SmarTone delivered a resilient set of results, reporting a profit attributable to equity holders of \$478 million (excluding one-off items), representing a 2% year-on-year growth. Core service revenue, post-paid ARPU and 5G penetration held broadly stable, while our growth engines, notably — 5G Home Broadband, which delivered an EBITDA growth at 18% year-on-year, and consumer outbound data roaming which grew 5.5% year-on-year continued to drive incremental returns. Through targeted efficiency programs and AI driven productivity improvements, we reduced operating expenses by 4% and core capex by 10% year-on-year, reinforcing our commitment to financial discipline and sustainable value creation.

During the year under review, SmarTone demonstrated resilience in a challenging operating environment, where macroeconomic uncertainty and muted consumer confidence intensified competitive pressures in an already saturated market. In response we accelerated efforts to streamline operations, building a leaner, more agile organization. The integration of AI and advanced analytics has helped deliver measurable productivity gains and cost efficiencies enabling us to protect margins, support profitable growth in key segments and reinforce our premium market positioning while maintaining affordability and appeal to a broad market sector.

## Delivering superior network quality to where customers need it the most

SmarTone has continued to strengthen its leadership in network performance with the renewal of our exclusive 850MHz band and acquisitions of the 6/7GHz spectrum. These investments underpin a world-class 5G network that ranks among the best globally for its full city-wide coverage and unparalleled indoor reception.

To further differentiate our performance at busy locations during peak hours, we have strategically allocated our best spectrum to 24 of the busiest MTR stations. Independent third-party benchmarks validated the superior performance of our network in high-demand areas, including most MTR stations, mega event venues such as Kai Tak Sports Park, and key tourist hubs like immigration ports. We also led the design and transformation of the 5G infrastructure at the Hong Kong Coliseum reinforcing our role as a critical enabler of Hong Kong's development in becoming a city of mega events.

Our commitment to true customer first service is evident in our broad and deep coverage, extending into country parks and remote areas where coverage is critical, even though usage is limited. Our leading coverage in Go Park delivered in partnership with Sun Hung Kai Properties Group (SHKP) is a great example of how we provide industry-leading coverage that enhances the outdoor experience for customers.

We are able to achieve this efficiently and effectively by dynamically and proactively optimizing our network resources using AI-based scenario planning tools, in an exclusive partnership with a top-tier global leader in the network automation space. In addition, the adoption of state-of-the-art 5G-Advanced technology and network slicing allow us to provide a differentiated premium service tailored to customers' needs. We remain committed to delivering the best user experience underpinned by disciplined investment, intelligent network management and operational excellence.

# CHAIRMAN'S STATEMENT

(Financial figures are expressed in Hong Kong dollars)

## Keeping a highly disciplined cost and capex control

We have intensified our cost management and capital discipline to drive productivity, delivering a continuous saving over the past years. Through disciplined execution and deployment of advanced technologies we have simplified our platforms and modernized the operating systems. These initiatives contributed to a 4% reduction in operating expenses, a 10% reduction in core capex and a 6% reduction in depreciation of right-of-use assets. These combined savings have enabled us to sustain investment in our network infrastructure, enhance our agility and fund growth initiatives to meet evolving customers' needs.

Spectrum fees, which are mandated by the government and non-discretionary, represent a major structural cost to our business. In the current financial year, these fees amounted to \$534 million, surpassing the profit attributable to shareholders. While this cost cannot be reduced, we are leveraging AI-driven network optimisation tools to allocate spectrum more efficiently, ensuring we maximise utilisation and enhance service quality for our customers. This strategic use of technology strengthens our ability to deliver superior connectivity while maintaining operational discipline.

During the year under review, we returned our mobile operator license in Macau to the Macau government reflecting the structural constraints that prevented us delivering the service quality we target in that market. We have reallocated the resources to focus on serving our premium and loyal customers in Hong Kong.

## Fulfilling a more diverse set of customer needs

At SmarTone we prioritize a deep understanding of our customers and ensure that we deploy technology to meet their changing preferences and needs. Our 5G Home Broadband service is a prime example of this, delivering sustainable double-digit growth over the past three years. Customers now enjoy fiber-like network experience without the need for installation. SmarTone was the first in the market to launch WiFi-7 for 5G Home Broadband, a premium offering which has been well-received by many customers.

Building on our strong family customer base, we have enhanced our portfolio to include entertainment, health and safety, and education-related services and applications. Since the beginning of this year, we became the only mobile network operator in Hong Kong to offer Disney+ bundles, delivering on-demand content ranging from educational programs for children to global movie/TV hits. In August this year, we launched our "Kids Care" application, enabling parents to tackle challenges such as screen time management and web content filtering — we designed the application in such a way that it enables parents to "mentor, not monitor." We recognize the power and benefits of technology — but acknowledge it comes with real challenges from online safety to digital wellbeing. We will continue to partner with families to harness the power of technology responsibly.

# CHAIRMAN'S STATEMENT

(Financial figures are expressed in Hong Kong dollars)

With the increasing risks of cyber-attacks against our customers, we remain committed to help customers minimize their risk exposure. Our existing suite of innovative security solutions includes "Data Guard" and "Call Guard". A new phishing SMS alert service was introduced to enhance customer protection against widespread fraudulent activities. We have also established a dedicated hotline where customers can consult our expert team 24/7 if they suspect their phones have been hacked or targeted by scams.

## Leveraging SHKP to capture synergies across consumer and enterprise solutions

SmarTone's Enterprise Solutions business continued solid profit growth, leveraging Hong Kong's Smart City and Mega Event initiatives and our close relationship with SHKP. We successfully launched the latest advancements of our 5G-Advanced network, including network slicing and private 5G network, at major world-class events such as the World Games Series 2024 Hong Kong, which took place at Go Park. Our SmartHome solution empowered SIERRA SEA, a new milestone project by SHKP, to become the first residential project in Hong Kong to achieve WiredScore Platinum Pre-Certification.

On the consumer front, through close collaboration with SHKP we will leverage its broad portfolio of consumer businesses and bring additional and tangible value to our customers. This includes residential properties, hotels and shopping malls. Additionally, we will continue to deepen our collaboration with SHKP's loyalty program, the Point, with more targeted promotions and offers tailored to the needs of different customers.

## Dividend

The Board proposed a final dividend per share of 17.5 cents, making full year dividend per share of 32.0 cents.

## Outlook

Our premium customer base and resilient business performance continue to be underpinned by three core pillars: superior services, a robust network and disciplined cost management. This foundation enables us to navigate a highly competitive environment, while our customer first philosophy drives continuous innovation to meet evolving needs, enhance protection, and build enduring trust and loyalty.

Looking ahead we will continue to invest in AI technologies to further streamline our operations, achieve cost efficiencies and enhance productivity.

We see new talent and immigrants to Hong Kong as an important growth segment. We will further strengthen our presence in these market segments through tailored solutions. As part of SmarTone's long-term talent development plan, we will invest into our graduate recruitment program to build a more diverse and insightful team to better serve these emerging markets.



# CHAIRMAN'S STATEMENT

(Financial figures are expressed in Hong Kong dollars)

The proliferation of Generative AI applications is transforming customer and enterprise behavior. With accelerating mainstream adoption, we are well positioned to capture this opportunity by combining 5G connectivity, AI, and IoT technologies.

As an important telecommunication and technology arm of SHKP, SmarTone will continue to leverage on the extensive resources and strong support from the shareholder to better serve our customers.

## Appreciation

I would like to extend my heartfelt gratitude to our customers and shareholders for their support and trust, as well as my fellow directors for their continued guidance. To our staff, I would like to express my sincere thanks for their unwavering commitment and hard work which are the cornerstone of our success.

**Kwok Ping-luen, Raymond**  
*Chairman*

Hong Kong, 3 September 2025

# MANAGEMENT DISCUSSION AND ANALYSIS

(Financial figures are expressed in Hong Kong dollars)

## Review of financial results

During the year under review, the Group's profit attributable to shareholders was \$479 million (2023/24: \$470 million). Excluding one-off items, the underlying profit attributable to shareholders was \$478 million, representing a 2% increase over last year.

The Group's total revenue was \$6,253 million, a 1% increase from \$6,221 million for last financial year. Our total service revenue remained steady during the year, as the market remains competitive, while there was growth in handset and accessory sales.

Margin improvement in our enterprise solution business resulted in a decrease in cost of services for the year of \$15 million or 4% to \$395 million (2023/24: \$410 million).

Staff costs remained stable at \$715 million (2023/24: \$713 million). The effect of annual salary review is largely offset by a reduction in headcount.

The Group has continued to rigorously enhance cost control measures and operational efficiency during the period. Consequently, other operating expenses were reduced by 7% year-on-year to \$897 million.

Depreciation, amortization, and loss on disposal decreased by \$48 million or 3% to \$1,693 million (2023/24: \$1,741 million). This reduction is primarily attributable to reduced depreciation charges on right-of-use assets following rental negotiations in recent years.

Expected credit loss of \$50 million was recognized to reflect the change in credit risk for the financial assets at amortized cost.

Given the Group's robust net cash position, our net finance costs (representing accretion expenses on spectrum utilization fees, lease liabilities and asset retirement obligation) remained stable at \$35 million (2023/24: \$37 million).

Income tax expense amounted to \$189 million (2023/24: \$193 million), reflecting an effective tax rate of 28.3% (2023/24: 29.1%). In light of the uncertainty of the tax deductibility of the spectrum utilization fee, certain related payments have been treated as non-deductible in calculating the tax provision, which contributes to the Group effective tax rate being higher than the standard tax rate. The Group will continue to vigorously defend its position and pursue tax deduction of the spectrum utilization fee from the Inland Revenue Department. As at 30 June 2025, the Group's current income tax liabilities of \$740 million (30 June 2024: \$658 million) includes a provision of \$633 million (30 June 2024: \$570 million) which has been made on the assumption that all spectrum utilization fee payments were not tax deductible. At the same time, tax reserve certificates of \$399 million (30 June 2024: \$385 million) have been purchased by the Group in this regard.

# MANAGEMENT DISCUSSION AND ANALYSIS

(Financial figures are expressed in Hong Kong dollars)

## Capital structure, liquidity and financial resources

The Group maintained a strong balance sheet for the year under review. During the year, the Group was mainly financed by share capital and internally generated funds. As at 30 June 2025, the Group had a total equity of \$5,305 million (30 June 2024: \$5,186 million), including share capital and reserves of \$110 million (30 June 2024: \$110 million) and \$5,195 million (30 June 2024: \$5,076 million), respectively.

The Group's cash resources remained robust with cash and bank balances including short-term bank deposits of \$2,028 million as at 30 June 2025 (30 June 2024: \$1,577 million). Total borrowings of the Group was \$62 million as at 30 June 2025, as compared to \$64 million as at 30 June 2024.

The Group has generated net cash from operating activities of \$2,133 million during the year (2023/24: \$2,162 million). The Group's major outflows of funds during the year were payments for purchase of fixed assets, spectrum utilization fee, leases, taxation and dividends.

The directors are of the opinion that the Group can fund its capital expenditures and working capital requirements for next financial year with internal cash resources.

## Treasury policy

The Group invests its surplus funds in accordance with a treasury policy approved by the board of directors. Surplus funds are placed in bank deposits and invested in financial assets at amortized cost. Bank deposits and financial assets at amortized cost are predominantly maintained in Hong Kong dollars and US dollars.

The Group arranges for banks to issue performance bonds and letters of credit.

## Charges on assets

The Group's bank borrowings were secured by certain assets of the Group and the carrying amount of the pledged assets amounted to \$61 million as at 30 June 2025 (30 June 2024: \$63 million).

## Interest rate exposure

As at 30 June 2025, the Group's total borrowing of \$62 million is subject to floating interest rate. Management considers the corresponding interest rate exposure will not have any material impact to the Group given the low level of borrowing. The Group does not currently undertake any interest rate hedging.

## Functional currency and foreign exchange exposure

The functional currency of the Company is the Hong Kong dollar. The Group is exposed to other currency movements, principally in terms of certain trade receivables, bank deposits, financial asset at fair value through other comprehensive income, financial assets at amortized cost and trade payables denominated in United States dollars. The trade payables denominated in United States dollars is partially hedged with our deposits in United States dollars.

# MANAGEMENT DISCUSSION AND ANALYSIS

(Financial figures are expressed in Hong Kong dollars)

## Contingent liabilities

As at 30 June 2025, the Group provided performance guarantees of \$718 million (30 June 2024: \$523 million).

## Employees, share award scheme and share option scheme

The Group had 1,656 full-time employees as at 30 June 2025 (30 June 2024: 1,756), with the majority of them based in Hong Kong. Total staff costs were \$715 million for the year ended 30 June 2025 (2023/24: \$713 million).

Employees receive a remuneration package consisting of basic salary, bonus and other benefits. Bonus payments are discretionary and depend, inter-alia, on both the Group's performance and the individual employee's performance. Benefits include retirement schemes, medical and dental care insurance. Employees are provided with both internal and external training appropriate to each individual's requirements.

A share award scheme was adopted by the Group as an incentive arrangement to recognize the contributions by certain employees and to attract and retain suitable personnel for the development of the Group. During the year under review, no unvested shares (30 June 2024: Nil) were outstanding as at 30 June 2025.

The Group has share option scheme under which the Company may grant options to participants, including directors and employees, to subscribe for shares of the Company. As at 30 June 2025, 4,000,000 share options were outstanding (30 June 2024: 4,000,000).



# CORPORATE GOVERNANCE REPORT

## Corporate Governance

The Company is committed to building and maintaining high standards of corporate governance. Throughout the year ended 30 June 2025, the Company has applied the principles and complied with the requirements set out in the Corporate Governance Code (the “CG Code”) contained in Appendix C1 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the “Listing Rules”), except for the following deviation:

Code Provision C.1.6 of the CG Code provides that independent non-executive directors and other non-executive directors should attend general meetings to gain and develop a balanced understanding of the views of shareholders. Mr. Gan Fock-kin, Eric and Mr. Peter Kung, Independent Non-Executive Directors, were unable to attend the annual general meeting of the Company held on 5 November 2024 due to overseas commitments or other prior engagements. The remaining nine Independent Non-Executive Directors and Non-Executive Directors (representing 82% of all independent non-executive and non-executive members of the Board at the time) attended the said meeting in person to listen to the views expressed by the shareholders.

The Board will continue to monitor and review the Company’s corporate governance practices to ensure compliance with the CG Code.

## The Board

### Roles of Directors

The Board assumes responsibility for leadership and control of the Company and is collectively responsible for promoting the success of the Company by directing and supervising the Company’s affairs.

The Board has delegated the day-to-day operation responsibility to the management under the supervision of the Chief Executive Officer and various Board Committees.

### Corporate governance function

The Board is responsible for performing the corporate governance duties, which include (i) developing and reviewing policies and practices on corporate governance; (ii) reviewing and monitoring the training and continuous professional development of Directors and senior management; (iii) reviewing and monitoring policies and practices on compliance with legal and regulatory requirements; (iv) developing, reviewing and monitoring the code of conduct applicable to employees and Directors; and (v) reviewing the Company’s compliance with the CG Code and disclosure in the Corporate Governance Report.

# CORPORATE GOVERNANCE REPORT

## Composition

The Board of Directors is responsible for supervising the management of the Group.

As at 30 June 2025, the Board comprises three Executive Directors, five Non-Executive Directors and six Independent Non-Executive Directors. The names of the Directors are listed below:

### Executive Directors:

Mr. Fung Yuk-lun, Allen (*Deputy Chairman*)  
Ms. Lau Yeuk-hung, Fiona (*Chief Executive Officer*)  
Mr. Chau Kam-kun, Stephen

### Non-Executive Directors:

Mr. Kwok Ping-luen, Raymond (*Chairman*)  
Mr. Cheung Wing-yui (*Deputy Chairman*)  
Mr. David Norman Prince  
Mr. Siu Hon-wah, Thomas  
Dr. Poon Sun-cheong, Patrick

### Independent Non-Executive Directors

Dr. Li Ka-cheung, Eric  
Mr. Ng Leung-sing  
Mr. Gan Fock-kin, Eric  
Mr. Lam Kwok-fung, Kenny  
Mr. Lee Yau-tat, Samuel  
Mr. Peter Kung

The presence of eleven non-executive members of the Board, six of whom are independent, is considered by the Board as a reasonable balance between executive and non-executive members.

The Non-Executive Directors and Independent Non-Executive Directors, who offer diversified expertise and experience, contribute significantly to the important function of advising management on strategy and policy development. They also serve to ensure that the Board maintains high standards of financial and other mandatory reporting as well as to provide adequate checks and balances for safeguarding the interests of the Company and the shareholders as a whole.

# CORPORATE GOVERNANCE REPORT

Except for those relationships disclosed in the biographical details of the Directors set out on pages 76 to 82 of this Annual Report, the Directors have no other financial, business, family or other material or relevant relationships with each other.

Mr. Peter Kung ("Mr. Kung") was appointed Independent Non-Executive Director of the Company with effect from 14 March 2022. Mr. Kung entered into a consultancy agreement with Sun Hung Kai Real Estate Agency Limited, a wholly-owned subsidiary of Sun Hung Kai Properties Limited ("SHKP"), in turn the holding company of the Company, under which he has taken on the role as China Tax Advisor to the SHKP group of companies (the "SHKP Group") since October 2019 (the "Consultancy"). The Company is satisfied that Mr. Kung is independent for the reasons set out below:

- (a) The scope of services for which Mr. Kung has been providing under the Consultancy and the monthly consultancy fee payable to Mr. Kung thereunder are immaterial whether to SHKP Group or the Company and its subsidiaries (the "SmarTone Group");
- (b) Mr. Kung has advised that the monthly consultancy fee payable to him under the Consultancy is and will not be material to both his personal wealth and current income;
- (c) Mr. Kung has had no executive role in any member of the SHKP Group or the SmarTone Group. His role under the Consultancy is merely advisory and does not amount to performing any management or executive function;
- (d) Mr. Kung has confirmed that he met all other independence guidelines for independent non-executive directors as set out in Rule 3.13 of the Listing Rules; and
- (e) Mr. Kung has confirmed that, during his term as Independent Non-Executive Director of the Company, he will not provide any services under the Consultancy which may relate to any affairs of the SmarTone Group and will not take part as China Tax Adviser under the Consultancy in any discussions which may involve any affairs relating to the SmarTone Group.

The Company has received from each Independent Non-Executive Director a written annual confirmation of their independence pursuant to the Listing Rules, and considers that all the Independent Non-Executive Directors are independent.

As at 30 June 2025, six of the fourteen members of the Board are Independent Non-Executive Directors. In addition, all the members of the Audit Committee and the majority of the members of the Remuneration Committee and the Nomination Committee of the Company are Independent Non-Executive Directors. Each of these committees is chaired by an Independent Non-Executive Director. In view of the above, it is considered that independent views and input are available to the Board.

The Company maintains appropriate liability insurance to indemnify its Directors for their liabilities arising out of corporate activities. The insurance coverage is reviewed on an annual basis.

# CORPORATE GOVERNANCE REPORT

## Appointment and re-election of Directors

There is no specific term of appointment for the Non-Executive Directors and Independent Non-Executive Directors of the Company. All Directors are required to retire from office by rotation and are subject to re-election by shareholders at annual general meetings at least once every three years.

One-third of the Directors, who have served longest on the Board, must retire and be eligible for re-election at each annual general meeting. As such, no director has a term of appointment longer than three years. To further enhance accountability, any further appointment of an Independent Non-Executive Director who has served the Company's Board for more than nine years will be subject to separate resolution to be approved by shareholders.

Directors appointed to fill casual vacancy shall hold office only until the first annual general meeting after their appointment, and shall be subject to re-election by shareholders.

## Chairman and Chief Executive Officer

In order to reinforce their respective independence, accountability and responsibility, and to avoid power being concentrated in any one individual, the role of the Chairman is separate from that of the Chief Executive Officer. Their respective responsibilities are clearly established and defined by the Board in writing. The role of the Chairman is to ensure that the Board is functioning properly, with good corporate governance practices and procedures. The role of the Chief Executive Officer, supported by the Executive Directors and the management team, is to manage the Group's businesses, including the implementation of major strategies and initiatives adopted by the Board.

## Board process

The Board of Directors meets regularly at least four times a year. The Directors participate in person or through electronic means of communication. To facilitate maximum attendance of Directors, a tentative schedule for regular Board meetings for each calendar year is fixed prior to the commencement of the year. The Directors are given the opportunity to include matters in the agenda for discussion. The finalized agenda and accompanying board papers are sent to all Directors at least three days prior to the meeting.

During regular meetings of the Board, the Directors discuss the overall strategy as well as the operation and financial performance of the Group. The Board has reserved for its decision or consideration matters covering overall Group strategy, major acquisitions and disposals, annual budgets, annual and interim results, approval of major capital transactions and other significant operational and financial matters. All Directors are kept informed on a timely basis of major changes that may affect the Group's businesses, including relevant rules and regulations. Directors can also seek independent professional advice in performing their duties at the Company's expense, if necessary.

The Company Secretary records the proceedings of each Board meeting by keeping detailed minutes, including all decisions by the Board together with concerns raised and dissenting views expressed (if any). All minutes are open for inspection at any reasonable time on request by any Director.



# CORPORATE GOVERNANCE REPORT

## Directors' attendance at Board meetings and general meeting

Four Board meetings and a general meeting were held during the year ended 30 June 2025. The attendance record of the Directors at the meetings is set out below:

Directors	Meetings attended/held during the term of office	
	Board Meetings	General Meeting
<b>Executive Directors</b>		
Mr. Fung Yuk-lun, Allen ( <i>Deputy Chairman</i> )	4/4	1/1
Ms. Lau Yeuk-hung, Fiona ( <i>Chief Executive Officer</i> )	4/4	1/1
Mr. Chau Kam-kun, Stephen	4/4	1/1
<b>Non-Executive Directors</b>		
Mr. Kwok Ping-luen, Raymond ( <i>Chairman</i> )	4/4	1/1
Mr. Cheung Wing-yui ( <i>Deputy Chairman</i> )	4/4	1/1
Mr. David Norman Prince	4/4	1/1
Mr. Siu Hon-wah, Thomas	4/4	1/1
Dr. Poon Sun-cheong, Patrick	4/4	1/1
<b>Independent Non-Executive Directors</b>		
Dr. Li Ka-cheung, Eric	4/4	1/1
Mr. Ng Leung-sing	4/4	1/1
Mr. Gan Fock-kin, Eric	1/4	0/1
Mr. Lam Kwok-fung, Kenny	4/4	1/1
Mr. Lee Yau-tat, Samuel	4/4	1/1
Mr. Peter Kung	3/4	0/1

# CORPORATE GOVERNANCE REPORT

## Directors' training

All Directors must keep abreast of their collective responsibilities as Directors and of the business and activities of the Group. As such, briefing materials are provided to newly appointed Directors to ensure that they are familiar with the role of the Board, their legal and other duties and responsibilities as Director as well as the business and corporate governance practices of the Group. The Company Secretary will continuously update all Directors on latest developments in applicable legal and regulatory requirements as and when necessary.

Directors should participate in continuous professional development to develop and refresh their knowledge and skills. This is to ensure that their contribution to the Board remains informed and relevant.

All Directors have provided the Company with a record of the training they received during the year ended 30 June 2025, which includes attending seminars, giving talks at seminars and/or reading materials relevant to the Company's business or to the Directors' duties and responsibilities.

During the year ended 30 June 2025, the Directors participated in the following training:

### Directors

### Type of trainings

#### Executive Directors

Mr. Fung Yuk-lun, Allen ( <i>Deputy Chairman</i> )	A, B
Ms. Lau Yeuk-hung, Fiona ( <i>Chief Executive Officer</i> )	A, B
Mr. Chau Kam-kun, Stephen	A, B

#### Non-Executive Directors

Mr. Kwok Ping-luen, Raymond ( <i>Chairman</i> )	A, B
Mr. Cheung Wing-yui ( <i>Deputy Chairman</i> )	A, B
Mr. David Norman Prince	A, B
Mr. Siu Hon-wah, Thomas	A, B
Dr. Poon Sun-cheong, Patrick	A, B

#### Independent Non-Executive Directors

Dr. Li Ka-cheung, Eric	A, B
Mr. Ng Leung-sing	B
Mr. Gan Fock-kin, Eric	B
Mr. Lam Kwok-fung, Kenny	B
Mr. Lee Yau-tat, Samuel	B
Mr. Peter Kung	A, B

#### Keys:

- A: attending or giving talks at seminars and/or conferences and/or forums and/or briefings  
 B: reading newspapers, journals and/or other materials

# CORPORATE GOVERNANCE REPORT

## Board Committees

The Board has established the following committees with defined terms of reference, which are of no less exacting terms than those set out in the CG Code (if applicable).

### Board Supervisory Committee ("BSC")

The Board has delegated the duties of overseeing management performance, monitoring execution of business plans and initiatives, and ensuring adherence to corporate objectives to the BSC. Members of the BSC include the Chairman of the Board, the Chief Executive Officer, the Executive Directors and senior executives of the Company. Non-Executive Directors are welcomed to join the BSC at their discretion.

The BSC meets regularly throughout the year to review and monitor the overall strategy implementation as well as the business operation and financial performance of the Group and to properly inform the Board of the status of such operations and performance. To facilitate maximum attendance of Directors and members, a tentative schedule for regular BSC meetings for each calendar year is fixed prior to the commencement of the year.

### Remuneration Committee

The chairman of the Committee is Dr. Li Ka-cheung, Eric (Independent Non-Executive Director) and the other members are Mr. Ng Leung-sing (Independent Non-Executive Director) and Mr. Fung Yuk-lun, Allen (Executive Director). The majority of the members of the Remuneration Committee are Independent Non-Executive Directors of the Company.

The Remuneration Committee is responsible for formulating and recommending to the Board the remuneration policy for all Directors and members of senior management of the Group, as well as reviewing and making recommendations on the Company's share incentive schemes, bonus structure and other compensation-related issues. The Committee consults with the Chairman and/or the Chief Executive Officer on its proposals and recommendations, and also has access to professional advice if deemed necessary by the Committee. The Committee is also provided with other resources enabling it to discharge its duties.

The Remuneration Committee has the delegated responsibility to determine the remuneration packages of individual Executive Directors and senior management. The specific terms of reference of the Remuneration Committee is available on the Company's website.

During the year ended 30 June 2025, the Remuneration Committee reviewed the remuneration of senior management, including the performance bonus, and passed two written resolutions approving the same.

### Remuneration policy for Directors and senior management

The primary goal of the remuneration policy for Executive Directors and senior management is to enable the Company to retain and motivate Executive Directors and senior management by linking their compensation with performance as measured against corporate objectives.

The principal elements of the Company's remuneration package for Executive Directors and senior management include basic salary, discretionary bonus and share incentives. In determining guidelines for each compensation element, the Company will make reference to market remuneration surveys on companies operating in similar businesses.

The remuneration of Non-Executive Directors, mainly comprising directors' fees, is subject to annual assessment with reference to the market standard. Reimbursement is allowed for out-of-pocket expenses incurred in connection with the performance of their duties including attendance at Company meetings.

# CORPORATE GOVERNANCE REPORT

## Nomination Committee

The chairman of the Committee is Mr. Gan Fock-kin, Eric (Independent Non-Executive Director) and the other members are Mr. Ng Leung-sing (Independent Non-Executive Director) and Mr. David Norman Prince (Non-Executive Director). The majority of the members of the Nomination Committee are Independent Non-Executive Directors of the Company.

The Nomination Committee is responsible for monitoring the implementation of the Company's nomination policy, and making recommendations to the Board on nomination and appointment of Directors and board succession. The Committee will also review the size, structure and composition of the Board. The Committee is provided with sufficient resources enabling it to discharge its duties. The specific terms of reference of the Nomination Committee is available on the Company's website.

During the year ended 30 June 2025, the Nomination Committee reviewed the size, structure and composition of the Board and made recommendations on the re-election of Directors. A written resolution was passed during the year for these purposes.

The Nomination Committee has reviewed and recommended the re-election of those retiring Directors who offer themselves for re-election at the forthcoming 2025 Annual General Meeting.

### Nomination policy

The Board adopted a nomination policy. The policy sets out the criteria and procedures for the selection, appointment and re-election of the directors of the Company so as to ensure that the Board has a balance of skills, experience and diversity of perspectives appropriate to the achievement of the corporate goals and strategic objectives of the Group.

The Nomination Committee shall evaluate potential candidates by considering various factors including, without limitation, their professional expertise, and their industry and business experience.

The Committee shall also consider (i) the commitment of the potential candidates in devoting sufficient time and attention to the affairs of the Group; (ii) their potential contribution to board diversity; (iii) any material conflict of interest or potential material conflict of interest with the Group; and (iv) their independence with reference to the independence guidelines set out in the Listing Rules if the potential candidates will be appointed as independent non-executive directors of the Company.

In cases of re-election of existing directors who will retire at annual general meetings of the Company, the Committee will review the rotation and retirement of directors and make recommendations to the Board accordingly.

# CORPORATE GOVERNANCE REPORT

## Audit Committee

The Audit Committee is accountable to the Board and assists the Board in meeting its responsibilities for ensuring compliance with the financial reporting obligations and corporate governance requirements as well as reviewing the effectiveness of the Group's risk management and internal control systems.

The chairman of the Committee is Dr. Li Ka-cheung, Eric (with professional accounting expertise) and the other members are Mr. Ng Leung-sing, Mr. Gan Fock-kin, Eric and Mr. Peter Kung. All the members of the Committee are Independent Non-Executive Directors of the Company. The Committee members possess appropriate business or financial expertise and experience to provide relevant advice and recommendations to the Company.

The Audit Committee's primary duties include ensuring the Group's financial statements, annual and interim reports, and the auditor's report present a true and balanced assessment of the Group's financial position; reviewing the Group's financial control, internal control and risk management systems; reviewing the Group's financial and accounting policies and practices; and recommending the appointment and remuneration of external auditor. The duties of the Audit Committee are set out in its specific terms of reference, which is available on the Company's website. The Audit Committee is provided with sufficient resources enabling it to discharge its duties.

The Audit Committee held two meetings during the year ended 30 June 2025 to review with management and the Company's internal and external auditors the Group's significant internal controls and financial matters as set out in the Committee's terms of reference. The Committee's review covers the audit plans and findings of internal and external auditors, external auditor's independence, the Group's accounting principles and practices, Listing Rules and statutory compliance, internal controls, risk management and financial reporting matters (including the interim and annual financial statements for the Board's approval).

The attendance record of the members at the Committee meetings is set out below:

Directors	Meetings attended/held during the term of office
Dr. Li Ka-cheung, Eric ( <i>Chairman</i> )	2/2
Mr. Ng Leung-sing	2/2
Mr. Gan Fock-kin, Eric	0/2
Mr. Peter Kung	2/2

The Audit Committee also held a meeting on 27 August 2025 and reviewed the financial statements of the Group for the year ended 30 June 2025 as well as the report of the Risk Management Committee and the report of Internal Audit. The Committee was satisfied that the accounting policies and methods of computation adopted by the Group are appropriate and in line with the market participants in Hong Kong. The Committee found no unusual items that were omitted from the financial statements and was satisfied with the disclosure of data and explanations shown in the financial statements. The Committee was also satisfied that adequate and effective risk management and internal control systems have been maintained by the Group for the year ended 30 June 2025.

# CORPORATE GOVERNANCE REPORT

## External auditor's independence

PricewaterhouseCoopers ("PwC") is the Company's external auditor for the year ended 30 June 2025. The nature and ratio of annual fees to external auditor for non-audit services and for audit services are subject to scrutiny by the Audit Committee. The provision of non-audit services by the external auditor requires prior approval of Audit Committee so as to ensure that the independence and objectivity of the external auditor will not be impaired.

Details of the fees paid or payable to PwC and other audit firms (for miscellaneous services) for the year ended 30 June 2025 are as follows:

	HK\$
<b>Services provided by PwC</b>	
Audit services	1,948,000
Non-audit services	
Taxation	140,000
Review of interim financial statements	291,000
Other assurance services	353,000
	784,000
	2,732,000
<b>Services provided by other audit firms</b>	
Audit services	105,000

Before commencement of the audit of the consolidated financial statements of the Company and its subsidiaries as at and for the year ended 30 June 2025, the Committee received written confirmation from PwC confirming that they are independent accountants with respect to the Company within the meaning of the requirements of Part 4A of the Code of Ethics for Professional Accountants of the Hong Kong Institute of Certified Public Accountants.

The Committee was satisfied with the findings of their review of the audit fees, process and effectiveness, independence and objectivity of PwC and had recommended the Board to propose a resolution of their re-appointment as the Company's external auditor at the forthcoming 2025 Annual General Meeting.



# CORPORATE GOVERNANCE REPORT

## Directors' and auditor's responsibilities for the consolidated financial statements

The Directors of the Company are responsible for the preparation of the consolidated financial statements that give a true and fair view in accordance with Hong Kong Financial Reporting Standards issued by the Hong Kong Institute of Certified Public Accountants and the disclosure requirements of the Hong Kong Companies Ordinance, and for such internal control as the Directors determine is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the Directors are responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Group or to cease operations, or have no realistic alternative but to do so.

The responsibilities of the auditor for the consolidated financial statements are set out in the Independent Auditor's Report on pages 89 to 93 of this Annual Report.

## Risk management and internal control systems

The Board is responsible for the risk management and internal control systems of the Group and for reviewing its effectiveness. Such risks would include, amongst others, material risks relating to the environmental, social and governance ("ESG").

The risk management and internal control systems of the Group comprises a comprehensive organizational structure and delegation of authorities, with responsibilities of each business and operational units clearly defined and authorities assigned to individuals based on experience and business need.

Control procedures have been designed to safeguard assets against unauthorized use and disposition; ensure compliance with relevant laws, rules and regulations; ensure proper maintenance of accounting records for provision of reliable financial information used within the business or for publication; and to provide reasonable assurance against material misstatement, loss or fraud.

A management-level Risk Management Committee has been set up. The Risk Management Committee, reporting to the Audit Committee, is responsible for the overall risk management function of the Group. Risk Management Framework is in place to provide a consistent approach on the risk management processes in identification, assessment, treatment and reporting of all risks identified affecting key business processes.

## CORPORATE GOVERNANCE REPORT

The Group has an Internal Audit team, staffed with six qualified professionals, which is an independent function reporting directly to the Audit Committee and the Chief Executive Officer. Internal Audit plays an important role in the risk management and internal control framework and provides independent assurance to the Board as to the adequacy and effectiveness of risk management and internal control systems for the Group on an on-going basis. The work of Internal Audit includes financial and operations reviews, recurring and surprise audits, fraud investigations and productivity efficiency and effectiveness reviews. Internal Audit derives its annual audit plan using a risk assessment methodology and taking into account the business nature of the Group. The plan is reviewed and approved by the Audit Committee, who ensures that adequate resources are deployed and the plan objectives are adequate to cover major risks affecting the Group. In addition, there is regular dialogue with the Group's external auditor so that both are aware of the significant factors which may affect their respective scope of work.

The Board, through the Audit Committee, conducted an annual review on the effectiveness of the Group's risk management and internal control systems and concluded that adequate and effective risk management and internal control systems have been maintained for the year ended 30 June 2025. The review considered the adequacy of resources, qualifications and experience of staff in the Group's accounting, financial reporting and internal audit functions, and their training programs and budget, as well as those relating to ESG performance and reporting. The review covered all material controls, including financial, operational and compliance controls and risk management functions. It was based on a framework which assesses the Group's risk management and internal control systems against control environment, risk management, control activities, information and communication and monitoring activities on all major business and operational processes. The review also considered (a) the changes, since the last annual review, in the nature and extent of significant risks, and the Group's ability to respond to changes in its business and the external environment; (b) the scope and quality of management's ongoing monitoring of risks and of the internal control systems, the work of its internal audit function and other assurance providers; (c) the extent and frequency of communication of monitoring results to the Board which enables it to assess control of the Group and the effectiveness of risk management; (d) significant control failings or weaknesses that have been identified during the period and the extent to which they have resulted in unforeseen outcomes or contingencies that have had, could have had or may in the future have, a material impact on the Group's financial performance or condition; and (e) the effectiveness of the Group's processes for financial reporting and Listing Rule compliance.

The Company has both whistleblowing policy and anti-fraud policy in place. Whistleblowing policy sets out the principle of whistleblowing, the procedures to be followed to raise concerns with the Audit Committee through a designated Whistleblowing Officer and the protection of the complainants. The anti-fraud policy is to safeguard the Company, customers, and partners against fraudulent activities like scams, identity theft, or misuse of services, fostering a culture of integrity, and complying with Hong Kong laws and regulations. Both policies apply not only to the employees of the Group but also to third parties who deal with the Group.

The Company also has policies in place to prevent bribery and conflicts of interest. These policies form part of the Group's Code of Conduct for employees and are clearly set out in the Employee Handbook. All employees are required to follow them strictly. Employees can safely raise concerns about corruption or any other misconduct through the whistleblowing procedures mentioned above.

In respect of the handling and dissemination of inside information, the Group's Code of Conduct for employees stipulates the prohibition on unauthorized use of inside information of the Company. Employees who are privy or have access to inside information have also been notified on observing the restrictions pursuant to the Securities and Futures Ordinance.

# CORPORATE GOVERNANCE REPORT

## Compliance with model code for securities transactions by Directors

The Group adopted the Model Code for Securities Transactions by Directors of Listed Issuers (the “Model Code”) set out in Appendix C3 to the Listing Rules as the code of conduct regarding Directors’ transactions in the securities of the Company. Upon specific enquiry, each Director had confirmed that during the year ended 30 June 2025, they had fully complied with the required standard set out in the Model Code and there was no event of non-compliance.

## Diversity

The Company has adopted a board diversity policy. The Company recognizes and embraces the benefits of having a diverse Board to enhance the quality of its performance. With a view to achieving a sustainable and balanced development, the Company sees increasing diversity at the Board level as an essential element in supporting the attainment of its strategic objectives and its sustainable development. Board diversity has been considered from a number of factors, including but not limited to gender, age, cultural and educational background, and professional experience. Candidates for Board appointment will be considered against objective criteria, having due regard for the benefits of diversity on the Board.

The current Board comprises male and female Directors of different age groups, length of services in the Group, cultural and educational background, and professional experience (see the section “The Board — Composition” of this Corporate Governance Report and the biographical details of the Directors set out on pages 76 to 82 of this Annual Report). The Nomination Committee considers the current composition and structure of the Board as appropriate. The Nomination Committee monitors the implementation of the board diversity policy and will review the policy, as appropriate, to ensure the effectiveness of the Policy.

The Company believes that each Director’s background and his/her contribution to the Board should be considered on its own merits. Gender is only one of the many factors that influence this consideration. Therefore, the Company does not set numerical targets or timelines for achieving gender diversity on the Board. However, the Company will, to the extent possible, avoid having a single gender Board.

As at 30 June 2025, male and female employees of the Group accounted for 60% and 40% of the workforce, respectively. The Group has a higher proportion of male employees, which is a common phenomenon for a technology-driven company. The Group is an equal opportunity employer. All employees enjoy equal employment and career opportunities and no employee shall be disadvantaged on the basis of gender.

# CORPORATE GOVERNANCE REPORT

## Shareholders' rights

### Right to convene special general meeting

The Directors, on the requisition of shareholders of the Company holding at the date of the deposit of the requisition not less than one-tenth of the paid-up capital of the Company as at the date of the deposit carries the right of voting at general meetings of the Company, forthwith proceed duly to convene a special general meeting of the Company and such meeting shall be held in the form of a physical meeting only.

The requisition must state the purposes of the meeting, and must be signed by the requisitionists and deposited at the Registered Office of the Company in Bermuda for the attention of the Company Secretary.

If the Directors do not within 21 days from the date of the deposit of the requisition proceed duly to convene a meeting, the requisitionists, or any of them representing more than one half of the total voting rights of all of them, may themselves convene a meeting, but any meeting so convened shall not be held after the expiration of three months from the said date.

### Right to put enquiries to the Board

Shareholders have the right to put enquiries to the Board. All enquiries shall be in writing and sent by post to the Head Office of the Company in Hong Kong or the Registered Office in Bermuda, or by e-mail to [ir@smartone.com](mailto:ir@smartone.com) for the attention of the Company Secretary.

### Right to put forward proposals at general meetings

On the requisition in writing of either (i) any number of shareholders representing not less than one-twentieth of the total voting rights of all the shareholders having at the date of the requisition a right to vote at the meeting to which the requisition relates; or (ii) not less than 100 shareholders, the Company shall, at the expense of the requisitionists:

- (a) give to shareholders of the Company entitled to receive notice of the next annual general meeting notice of any resolution which may properly be moved and is intended to be moved at that meeting; and
- (b) circulate to shareholders entitled to have notice of any general meeting sent to them any statement of not more than 1,000 words with respect to the matter referred to in any proposed resolution or the business to be dealt with at that meeting.

The requisition must be signed by the requisitionists and deposited at the Registered Office of the Company in Bermuda for the attention of the Company Secretary.

# CORPORATE GOVERNANCE REPORT

## Investor relations

### Amendments to the Bye-laws

At the annual general meeting of the Company held on 5 November 2024, the shareholders passed a special resolution to make certain amendments to the Bye-laws of the Company to (i) provide the Company with flexibility to hold and dispose of its repurchased shares as treasury shares under the Bye-laws of the Company, in view of the amendments to the Listing Rules relating to treasury shares which came into effect on 11 June 2024; and (ii) better align the Bye-laws of the Company for housekeeping purposes with the relevant provisions of the Listing Rules and the applicable laws of Bermuda relating to the expanded paperless listing regime and the electronic dissemination of corporate communications by listed issuers under the Listing Rules.

Details of the amendments are set out in the circular dated 8 October 2024 sent to the shareholders. The amended and restated Bye-laws is available on the websites of the Company and Hong Kong Exchanges and Clearing Limited.

### Shareholders' communication policy

The Company adopted a shareholders' communication policy. The policy aims to set out the provisions with the objective of ensuring that the company's shareholders, both individual and institutional, and, in appropriate circumstances, the investment community at large, are provided with ready, equal and timely access to balanced and understandable information about the Company (including its financial performance, strategic goals and plans, material developments, governance and risk profile), in order to enable shareholders to exercise their rights in an informed manner, and to allow shareholders and the investment community to engage actively with the Company.

Corporate communication, including announcements, interim and annual reports, shareholder circulars, etc., are provided to the shareholders in plain language and in both English and Chinese to facilitate understanding. A dedicated section is available on the Group's website to facilitate access to the information about the Group. Webcasts of the Group's results briefing are also available. Designated contacts, email addresses, fax and enquiry lines are provided to enable shareholders to make enquiries about the Group. Shareholders' meetings are convened as a platform for the shareholders to talk directly with the Directors and management. The Group also gets in touch with the investment community through investor/analyst briefings, roadshows (both domestic and international), media interviews, specialist industry forums, etc. on a regular basis.

Upon review of the investor relations activities held during the year like the annual general meeting, investor/analyst briefings, etc. and testing of the functionality of the different contact channels like emails, enquiry lines, etc., the Company considers that the shareholders' communication policy is effective and properly implemented.

### Dividend policy

The Company seeks to provide stable and sustainable returns to the shareholders. In determining the dividend amount, the Board will take into account the Group's earnings performance, financial position, investment and funding requirements, and future prospects. The Board will review the dividend policy and payout ratio as appropriate from time to time.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## About this report

SmarTone Telecommunications Holdings Limited and its subsidiaries (referred to in this report as “the Group”, “the Company”, “SmarTone” or “we”) are pleased to present our environmental, social and governance report. This report covers the financial year ended 30 June 2025 and is prepared in accordance with the Environmental, Social and Governance Report Guide under Appendix C2 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited.

The scope of this report covers our key business operations in providing telecommunications services in Hong Kong. The Group’s operations in Macau and Guangzhou (customer service center) are excluded from the scope as their scale is insignificant as compared to the Group’s operations in Hong Kong.

This report highlights the Group’s sustainability efforts in environmental and social aspects. For details of our corporate governance, please refer to the Corporate Governance Report included in this Annual Report.

## Sustainability at SmarTone

### Vision

At SmarTone, we envision “Building Network with Heart” to create positive impact with technology for a sustainable and digitally intelligent future. We aspire a future where technology connects the community and empowers consumers and enterprises for a sustainable future. As a trusted partner of digital life, we are dedicated to innovating responsibly while prioritizing environmental sustainability and safeguarding customer privacy. We engage strategically with key stakeholders including customers, partners, employees, and community groups, to drive a meaningful positive impact on the environment and society.

### Mission

Our mission is to seamlessly integrate ESG principles into our core business strategy, driving business growth while facilitating digital transformation for enterprises and delivering the best network experience for our customers. This commitment aligns with our sustainability goals by ensuring that our business operations are environmentally responsible, socially inclusive, and governed by stringent governance standards. By embedding ESG principles into our strategy, we aim to reduce our carbon footprint, promote digital inclusion, and uphold the highest standards of data privacy and cybersecurity. This holistic approach not only supports sustainable development but also enhances our ability to create long-term value for all stakeholders, including customers, employees, partners, and the community.



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Employees

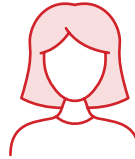
**1,190**



## Employees by gender

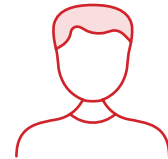
Female Employees

**35%**



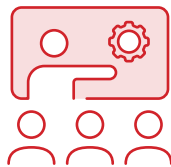
Male Employees

**65%**



## Employees trained

**76%**



## Employees by age group



Under 30

**10%**



30–50

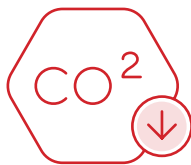
**60%**



Above 50

**30%**

## Base Station Energy Efficiency Improvement\*



Estimated Carbon Emissions Reduction

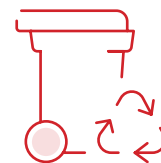
**5,120** Tonnes



Mobile Network Data Energy Efficiency

**10%** YoY

## Paper recycled



**7,765** KG

\* Compared to no energy saving initiatives

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Governance structure and risk management framework

The board of directors (the “Board”) oversees the ESG issues of the Group, and sets forth the overall ESG management approach, strategy and priorities. The Board is responsible for the overall risk management and internal control systems of the Group and for reviewing its effectiveness, which also covers the ESG-related risks to the Group’s business. Risk management framework is in place to provide a consistent approach on the risk management processes in identification, assessment, treatment and reporting of all risks identified affecting key business processes. The Board reviews and assesses the Group’s ESG achievements which forms an integral part of the Group’s overall performance that the Board bears the ultimate governance role.

The ESG Taskforce is responsible for ensuring that SmarTone’s sustainability agenda aligns with both its strategic business goals and stakeholder expectations. Chaired by an Executive Director and composed of senior executives from various departments, the ESG Taskforce is tasked with coordinating and managing all ESG-related activities across the Group. It meets regularly to develop strategies and implementation plans, review existing sustainability policies, and identify, assess, prioritize, and manage ESG challenges and climate risks.

Below is a list of the Group’s key policies in ESG-related areas:

- ◆ Board Diversity Policy
- ◆ Director Nomination Policy
- ◆ Shareholder Communication Policy
- ◆ Employee Code of Conduct
- ◆ Group Sustainability Policy
- ◆ Workforce Diversity Policy
- ◆ Information Security and Data Privacy Protection Policy
- ◆ Anti-fraud Policy
- ◆ Whistleblowing Policy

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Stakeholder engagement and materiality assessment

At SmarTone, we recognize the importance of identifying and prioritizing the ESG issues that matter most to our stakeholders and our business. Our materiality assessment process involves a three-step methodology: identification, evaluation, and validation. We engage with a diverse group of stakeholders, including customers, employees and partners, to gather insights and understand their perspectives on various ESG topics. This engagement helps us ensure that our ESG strategy aligns with stakeholder expectations and industry standards.

We have identified several material topics that are critical to our sustainability efforts. These include cybersecurity, customer data privacy, service excellence, service reliability and coverage, staff development and retention, understanding customer needs and engaging customers, service innovation, anti-corruption and business integrity, and customer health and safety. Each of these topics is evaluated based on its impact on our stakeholders and its significance to SmarTone's business operations.

The results of our materiality assessment are presented in a materiality matrix, which visually represents the relative importance of each topic. This matrix serves as a valuable tool for guiding our ESG strategy and ensuring that we focus our efforts on the areas that matter most. By continuously reviewing and updating our materiality assessment, we strive to enhance our ESG performance and create long-term value for all our stakeholders.

## The Three-step Methodology for Materiality Assessment



## Sustainability topics

As part of our commitment to sustainability, we identified the issues most relevant to our stakeholders and business and developed a list of key sustainability topics for evaluation and prioritization, ensuring our strategy focuses on areas that drive the greatest impact and long-term value.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

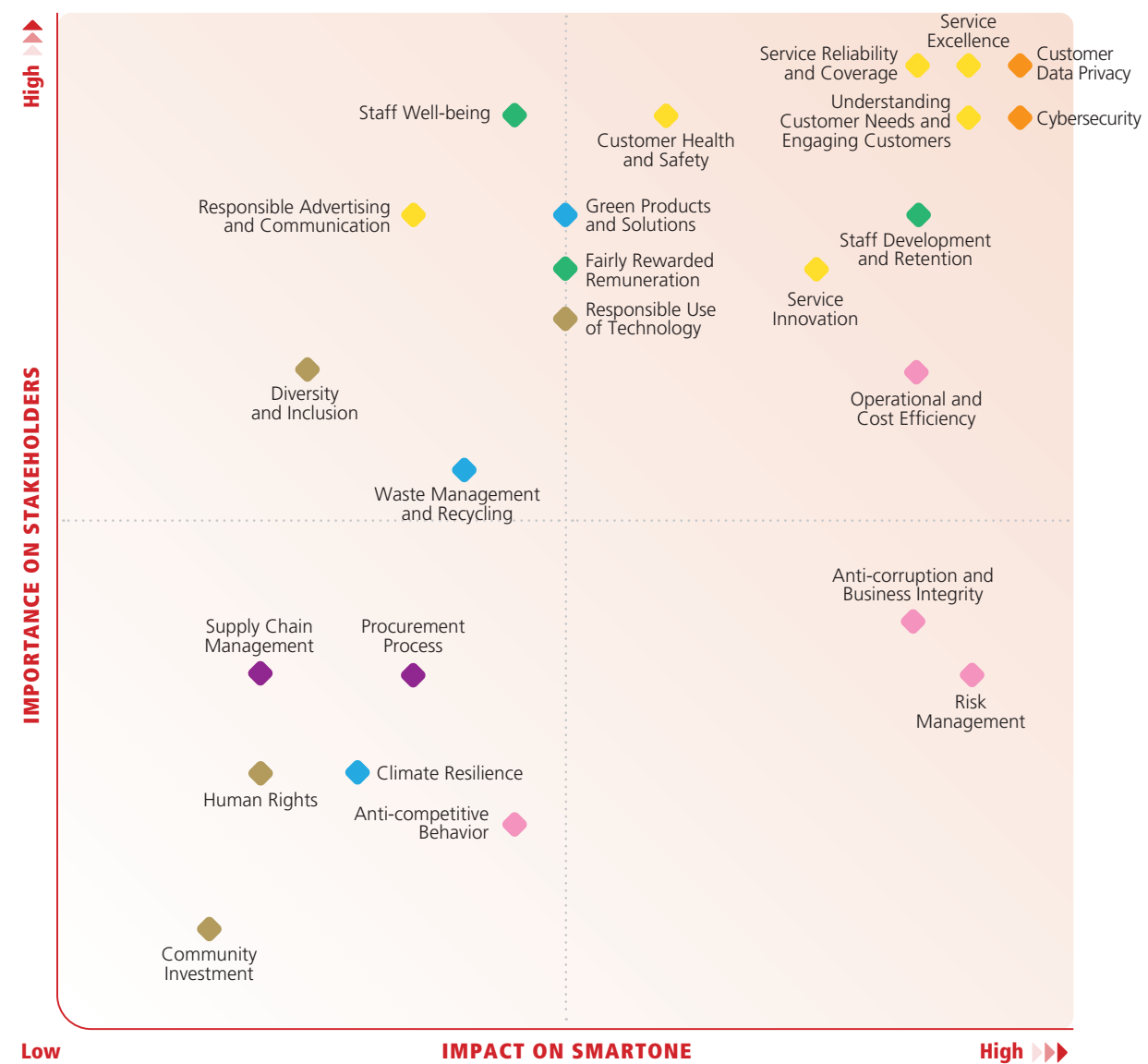
Aspect	Sustainability Topic
Security	Cybersecurity
	Customer Data Privacy
Customer and Service	Service Excellence
	Customer Health and Safety
	Service Reliability and Coverage
	Service Innovation
	Understanding Customer Needs and Engaging Customers
	Responsible Advertising and Communication
Employee Relations	Staff Development and Retention
	Staff Well-being
	Fairly Rewarded Remuneration
Climate and Resources	Climate Resilience
	Waste Management and Recycling
	Green Products and Solutions
Supply Chain Management	Supply Chain Management
	Procurement Process
Corporate Governance	Anti-corruption and Business Integrity
	Anti-competitive Behavior
	Risk Management
	Operational and Cost Efficiency
Community	Community Investment
	Human Rights
	Diversity and Inclusion
	Responsible Use of Technology

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Materiality matrix

The below figure summarizes the material sustainability topics, according to their importance to stakeholders and impact on businesses. This analysis is crucial for the company to strategize its ESG priorities, ensuring that the most critical areas are addressed first.

By setting up a comprehensive performance matrix, the company can effectively track progress and measure the impact of its initiatives. Additionally, this framework will help identify areas for improvement and guide the implementation of targeted steps to enhance overall sustainability performance.



- Security
- Climate and Resources
- Community
- Customer and Service
- Supply Chain Management
- Employee Relations
- Corporate Governance

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Sustainability framework

SmarTone is committed to sustainability development, and our sustainability framework aligns with the United Nations Sustainable Development Goals (UNSDG), particularly those that hold the highest relevance to our operations and impact. Our framework is built on three core pillars: Environment, Governance and Social. By integrating these pillars into our business strategy, we aim to drive positive change and create long-term value for our stakeholders.

Pillars	Material Topics	Mapping to the UNSDGs
<b>Governance</b>	<ul style="list-style-type: none"> <li>◆ Cybersecurity</li> <li>◆ Customer Data Privacy</li> <li>◆ Supply Chain Management</li> <li>◆ Procurement Process</li> <li>◆ Anti-corruption &amp; Business Integrity</li> <li>◆ Anti-competitive Behavior</li> <li>◆ Risk Management</li> <li>◆ Operational &amp; Cost Efficiency</li> <li>◆ Responsible Use of Technology</li> </ul>	   
<b>Social</b>	<ul style="list-style-type: none"> <li>◆ Service Excellence</li> <li>◆ Customer Health &amp; Safety</li> <li>◆ Service Reliability &amp; Coverage</li> <li>◆ Service Innovation</li> <li>◆ Understanding Customer Needs &amp; Engaging Customers</li> <li>◆ Responsible Advertising &amp; Communication</li> <li>◆ Staff Development &amp; Retention</li> <li>◆ Staff Well being</li> <li>◆ Fairly Rewarded Remuneration</li> <li>◆ Community Investment</li> <li>◆ Human Rights</li> <li>◆ Diversity &amp; Inclusion</li> </ul>	       
<b>Environment</b>	<ul style="list-style-type: none"> <li>◆ Climate Resilience</li> <li>◆ Waste Management &amp; Recycling</li> <li>◆ Green Products &amp; Solutions</li> </ul>	   



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Customer service and satisfaction

SmarTone puts customer value and service excellence at the heart of everything we do, delivering positive outcomes for our stakeholders and the wider community. Our recent accolades affirm our steady progress in ESG performance, underscoring robust ESG integration, strong cybersecurity governance, and trusted brand stewardship. They also recognize our engaged, service-driven culture.

For the year ended 30 June 2025, the Group received the following prestigious awards:

<b>Data privacy &amp; cybersecurity governance</b>	<b>Cyber Security Staff Awareness Recognition Scheme 2024</b> HKIRC & ISACA China Hong Kong Chapter — <i>Platinum Tier</i>
<b>ESG governance &amp; commitments</b>	<b>ESG Pledge Scheme 2025</b> The Chinese Manufacturers' Association of Hong Kong — ESG Pledge
	<b>Caring Company Scheme</b> The Hong Kong Council of Social Service — <i>20 Years Plus Caring Company</i>
<b>Product responsibility</b>	<b>Kantar BrandZ Top 30 Strongest Brands in Hong Kong</b> Kantar — <i>Strongest Communications Brand in Hong Kong</i> — <i>Top 10 Strongest Brands in Hong Kong</i>
	<b>The 56th Distinguished Salesperson Award</b> The Hong Kong Management Association — <i>Distinguished Salesperson Award</i>
	<b>2024 Service Talent Award</b> Hong Kong Retail Management Association — <i>Outstanding Flagship Service Brand</i>
	<b>Quality E-Shop Recognition Scheme</b> Hong Kong Retail Management Association — <i>2024 Top 10 Quality Trusted E-Shops</i>
	<b>O2O Customer Experience Recognition</b> Hong Kong Retail Management Association — <i>2024 Top 10 O2O Retail Brand Award</i>
	<b>e-zone eBrand Awards 2024</b> e-zone — <i>The Best Family Communication Solution</i> — <i>The Best Global Roaming Service</i>

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Responding to customers' feedback

SmarTone treasures customers' feedback on our network and service, which drives us to continuously improve and give us valuable insights for future development. There are many channels for the customers to voice their opinion, including 24/7 sales and service hotlines, 24-hour online live chat, online feedback/complaint/enquiry forms via website or mobile apps, etc.

Our customer service representatives will handle the feedback and complaint cases timely and professionally. All frontline and customer service representatives have received proper training to handle customer complaints and enquiries. There is established guideline in place so that complaint or enquiry cases can be treated in a consistent manner. After all, customers' satisfaction is our utmost priority.

## Customer Complaint Settlement Scheme

SmarTone is a member of the Customer Complaint Settlement Scheme (CCSS), a mediation scheme set up by the telecommunications industry to help resolve billing disputes in deadlock between telecommunications service providers and their customers. The mediation service is provided by an agency (CCSS Agent) set up under the Communications Association of Hong Kong (CAHK), an industry association representing the communications sector in Hong Kong.

Customers who choose to use the mediation service under the CCSS may first contact the Office of the Communications Authority (OFCA) which will assess the applications against prescribed criteria. OFCA will refer accepted cases to CCSS Agent for further handling.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Environmental protection

The Group is committed to environmental protection. It makes efficient use of resources, promotes green awareness within the Group, follows eco-friendly management practices and supports community events to build a green living environment. We target to achieve year-on-year reductions in total greenhouse gas (GHG) emissions intensity and total energy consumption intensity in the long run. To achieve this, we are taking active steps, which are described in more detail in the following sections.

## Emissions

Electricity is the key source of energy for our business and our major source of greenhouse gas emissions. Other minor sources of emissions include our transport vehicles and standby emergency generators.

SmarTone has successfully improved its energy efficiency by deploying the latest technologies in its mobile network. By modernizing base station hardware and software, we achieved a 25% energy efficiency improvement. Additionally, SmarTone utilized an AI-based solution to dynamically adjust power consumption based on traffic pattern, resulting in a further 11% energy efficiency gain without compromising network performance. This combined effort has led to an impressive overall energy efficiency improvement of 36%, demonstrating SmarTone's commitment to sustainability and minimizing energy consumption.

While the new energy-efficient technology is being progressively deployed across our network in line with the upgrade plan and technology evolution, we nonetheless achieved a notable improvement in mobile network data energy efficiency during the year under review. Measured by the volume of data transmitted per unit of electricity consumed, energy efficiency across the Company's entire network increased from 6.12 GByte/kWh for the year ended 30 June 2024 to 6.76 GByte/kWh for the year ended 30 June 2025. This improvement is particularly significant given the surge in packet volume during the year driven by network expansion and increased customer usage. It is estimated that this enhancement in energy efficiency corresponds to a reduction of approximately 5,120 tonnes of CO<sub>2</sub>e emissions.

For switching centers, we replaced traditional chiller systems with Oil-Free Variable Speed chillers which could achieve 30%-50% efficiency improvement. We also optimized the ambient temperature of our data center for maximum energy saving while keeping healthy operations of the servers and devices.

SmarTone recently introduced a new carbon film coating technology on the condensers of our chiller units. This innovative coating has delivered measurable environmental benefits, improving the Coefficient of Performance (COP) by 6.15% and reducing power consumption by 6%. The carbon-based coating enhances heat dissipation through improved thermal conductivity, allowing the chiller units to operate more efficiently. This not only lowers the energy required to cool our facilities, but also increases the longevity of the chiller equipment, reducing maintenance costs. These upgrades demonstrate SmarTone's commitment to implementing sustainable technologies that reduce our environmental footprint.

All these measures will reduce much of the carbon emissions from the equipment in and air-conditioning for the base stations, switching centers and data center.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

By the nature of our business, the discharges into water and land, and generation of hazardous and non-hazardous waste during our course of operations is minimal. To further reduce the possibility of inadvertent discharge of hazardous waste, starting from 2021, SmarTone partnered with Hong Kong Battery Recycle Centre Limited (HKBR) for the recycling of all Waste Lead Acid Batteries (WLAB) disposed of from the switching centers and data center. HKBR is the first facility in Hong Kong that is licensed to recycle WLAB locally, providing the cleanest, safest, and most optimal solution for this hazardous waste, reusing over 90% of WLAB.

### Regulatory compliance

During the year under review, the Group was not aware of any incidents of non-compliance with laws and regulations that have a significant impact on the Group relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.

### Use of resources, the environment and natural resources

In addition to our efforts in reducing power consumption by our cell sites, switching centers and data center mentioned above, we also demonstrated our environmental concern through efficient use of resources in our daily operations.

Our entire line of retail shops uses a wirelessly operated customer management system. Frontline colleagues use tablets to provide services to customers, including the use of e-Signature to replace paper for contract confirmation and the use of e-leaflets to replace paper-based promotional leaflets. The wireless system greatly reduces the use of paper in our sales process. We also established carbon reduction measures and progressively increase the use of high energy-efficient appliances in our daily operations to reduce carbon emissions.

SmarTone is committed to environmental protection and fulfilling its corporate social responsibility. Recycling boxes have been set up at major SmarTone stores, inviting the public to recycle old mobile phones, tablets, and various accessories including chargers, cables, phone cases, and power banks. The programme partners with certified local recycling organisation to ensure all collected items are properly handled. Since its launch, the initiative has successfully recycled over 80 kilograms of electronic items, reflecting strong public support and active participation in environmental protection. SmarTone also supported various environmental protection activities, such as "Earth Hour 2025", organized by WWF and "Lai See Reuse and Recycle Program", organized by Greeners Action. SmarTone will continue to roll out diverse activities to inspire more citizens to embrace sustainable lifestyles.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

Other examples of our environmental-friendly measures include:

<b>Energy saving</b>	<ul style="list-style-type: none"> <li>◆ Use energy-saving lighting fixture (LED) and electronic ballasts</li> <li>◆ Reduce lighting provisions in non-working areas</li> <li>◆ Gradually deploy intelligent fan coil units in the central air-conditioning systems to reduce energy consumption</li> <li>◆ Install energy-saving mechanisms in certain offices, such as installing light sensors near windows to dim lights during daylight hours, using motion sensors in meeting rooms to automatically control lighting, and enabling automatic shutdown of office lights and air-conditioning during non-office hours</li> <li>◆ Encourage staff to switch off unnecessary lighting, equipment, personal computers and monitors in lunch time, after office hours, while away or in meeting</li> <li>◆ Encourage staff to unplug all mobile phone chargers/adapters when they are not in use</li> <li>◆ Encourage staff to adopt video teleconferencing for both internal and external meetings to save fuel/energy which may otherwise be consumed in travelling</li> </ul>
<b>Green procurement</b>	<ul style="list-style-type: none"> <li>◆ Use suppliers/vendors with recognized environmental-friendly certificates whenever possible</li> <li>◆ Purchase office equipment with Grade 1 energy saving labels whenever possible</li> <li>◆ Printing paper — select those made from 100% plantation fiber and 100% chlorine free bleached</li> </ul>
<b>Efficient use of paper</b>	<ul style="list-style-type: none"> <li>◆ Default duplex printing for digital copiers</li> <li>◆ Encourage printing multiple pages on single sheet of paper</li> <li>◆ Use print-on-demand system so unwanted print jobs can be deleted even after being sent to the servers</li> <li>◆ Deploying electronic document management system to minimize paper filing and enhance documents sharing within the Company</li> <li>◆ Decline all newspaper/media subscriptions in paper form; encourage to use electronic or online version instead.</li> <li>◆ Encourage staff to use digital presentation for meetings, instead of printing hardcopy handouts</li> </ul>
<b>Recycling</b>	<ul style="list-style-type: none"> <li>◆ Use printer/fax/copier toners that can be collected/sold back to suppliers for recycling</li> <li>◆ Participate in waste recycling schemes for collecting wastepaper, used fluorescent tubes, aluminum cans and plastic bottles</li> <li>◆ Stationeries — reuse internal envelopes and box files; encourage smart use of stationery</li> </ul>

By the nature of our business, the usage of water during our course of operations is minimal. The Group is primarily engaged in telecommunications services offering voice, multimedia and mobile broadband services, which does not require any packaging material. The package material used for the mobile devices and accessories sold by the Group during the course of business is part of the products and is provided by the respective mobile device and accessory manufacturers.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Climate change management

We recognize that climate change poses a systemic and growing risk to both communities and businesses, including our own. Increasingly frequent and severe weather events, such as typhoons, heavy rainfall, and flooding, have the potential to disrupt our operations and infrastructure. To address these challenges, we remain committed to strengthening our operational resilience and advancing our sustainability efforts.

During the year under review, we commenced a preliminary climate scenario analysis and risk assessment to deepen our understanding of climate-related exposures and strengthen our preparedness for long-term impacts. In parallel, we began evaluating our Scope 3 emissions by identifying the most material categories through internal stakeholder engagement and desktop research. This process included assessing our data readiness and delivering targeted training to relevant departments to support effective data collection. Our objective is to disclose Scope 3 emissions under material categories in the coming year, once sufficient data becomes available.

We continue to implement low-carbon initiatives and environmental measures across our operations, aligning our business practices with the global transition toward a more climate-resilient and sustainable future.

## Employment and labor practices

### Strategic overview

**People as strategic enabler:** Our workforce is the cornerstone of SmarTone's digital and customer-centric transformation. We align our people strategy with our ESG and innovation goals to drive sustainable growth and long-term value to all our stakeholders.

### Talent attraction and employment

At SmarTone, we understand that our people are our greatest asset, and we are committed to attracting the best talent in the industry. Our talent attraction strategy is designed to identify and engage top candidates who align with our company values and culture.

#### ◆ Branding:

We maintain a strong employer brand to position SmarTone as an employer of choice. This includes showcasing our positive work environment, and commitment to employee development on platforms such as LinkedIn.

#### ◆ Remuneration:

We offer competitive salaries and comprehensive benefits packages to attract high-caliber professionals. We regularly review our compensation structures to ensure they remain attractive and fair.

#### ◆ Benefits:

Our benefits program includes health insurance, wellness initiatives, flexible working arrangements, family leaves, birthday leaves and other perks that enhance the overall employee experience.

#### ◆ Discretionary bonus:

We provide performance-based bonuses to reward exceptional contributions and motivate our employees to achieve their best.



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Talent development

We believe that the continuous development of our employees is essential for fostering innovation and achieving our strategic objectives. Our talent development initiatives are designed to enhance the skills and capabilities of our workforce, enabling them to thrive in a rapidly evolving digital landscape.

- ◆ **Training and upskilling:**

We invest in upskilling our employees. These training programs cover a wide range of topics, including on-boarding training, technical skills, digital literacy, cybersecurity and leadership development.

- ◆ **Leadership development:**

We organize regular management offsite events, where our leaders and managers come together to collaborate, share insights, and develop strategies for tackling the challenges ahead. These offsite sessions are instrumental in fostering a culture of continuous learning and strategic thinking.

- ◆ **Internal mobility and career progression:**

We promote internal mobility and provide clear career progression paths to retain top talent. By offering opportunities for growth and advancement within the company, we aim to utilize internal promotions to fill our positions. This approach not only helps us retain valuable employees but also reinforces our commitment to their professional development and retain the SmarTone DNA.

Through our 3-pronged approach to talent development, SmarTone is committed to cultivating a high-performing, agile, and innovative workforce that is well-equipped to drive the company's success in the years to come.

## Culture and engagement

A vibrant and inclusive company culture is at the heart of SmarTone. We believe that engaged employees are not only more productive but also contribute to a positive work environment and the achievement of our strategic goals.

- ◆ **Employee engagement survey:**

To regularly gauge the satisfaction and engagement levels of our employees, we conduct comprehensive employee engagement surveys annually. These surveys provide valuable insights into areas where SmarTone as an employer are performing well and highlight opportunities for improvement. The feedback from these surveys is instrumental in shaping our policies, programs, and initiatives, ensuring they align with the needs and expectations of our workforce.

- ◆ **Open communication:**

We foster a culture of open and transparent communication, where employees feel empowered to voice their opinions and share their ideas. Through regular town hall meetings, team huddles, and an open-door policy, we encourage dialogue at all levels of the organization. This open communication framework helps build trust, enhances collaboration, and ensures that everyone is aligned with the company's vision and goals.

- ◆ **Interest groups and clubs:**

We encourage employees to join or form interest groups and clubs based on shared hobbies and passions. From coffee clubs, hiking activities, badminton tournaments and running clubs, these provide a platform for employees to pursue their interests, develop new friendships, and enjoy their time outside of work.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## ◆ Volunteer initiatives:

As part of our commitment to social responsibility, SmarTone organizes volunteer activities that allow employees to give back to the community. Participation in charitable events, environmental conservation efforts, and local outreach programs not only benefits society but also instills a sense of purpose and fulfillment among employees.

## ◆ Performance management:

At SmarTone, we have a robust performance management system that aims to recognize and reward outstanding performance while providing support and development opportunities for all employees. Our performance management process includes setting clear objectives, providing regular feedback, and conducting annual performance appraisals. By aligning individual goals with the company's strategic objectives, we ensure that every employee understands their role in driving the company's success.

Through our commitment to a strong culture and engagement, SmarTone creates a supportive environment where employees are motivated to excel and contribute to the company's growth and innovation.

## Diversity, equity and inclusion

At SmarTone, we are dedicated to fostering a diverse, equitable, and inclusive workplace that reflects the rich diversity of our clientele. We believe that embracing diverse perspectives and backgrounds drives innovation, enhances creativity, and strengthens our company culture.

## ◆ Gender and age metrics:

We actively track and report our gender and age demographics to ensure balanced representation across all levels of the organization. Currently, our workforce comprises approximately 35% women and 65% men. In terms of age diversity, our employees span from early-career professionals in their 20s to experienced veterans in their 50s and beyond. This varied age distribution enriches our teams with a blend of fresh perspectives and seasoned expertise.

## ◆ Inclusive hiring practices:

Our recruitment strategies are designed to attract and hire individuals from diverse backgrounds, ensuring that we mirror the diversity of our clients. We use inclusive job descriptions, engage with diverse talent pools, and implement unbiased recruitment processes. Our commitment to diversity extends to our partnerships with organizations that support underrepresented groups, ensuring that our hiring practices are equitable and inclusive.

By promoting diversity, equity, and inclusion (DE&I), we aim to create a workplace where every employee feels valued, respected, and empowered to contribute to SmarTone's success. Our focus on DE&I is not just a corporate responsibility but a strategic advantage that enables us to better serve our diverse client base and drive sustainable growth.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Employee well-being

At SmarTone, we prioritize the well-being of our employees by fostering a healthy and safe work environment. We recognize that the physical and mental health of our workforce is fundamental to their productivity, engagement, and overall job satisfaction.

### ◆ Safety standards:

Ensuring the safety of our employees is a top priority. We are committed to adhere to stringent safety standards and protocols across all our locations. Regular safety drills, training sessions, and audits are conducted to maintain a secure workplace.

### ◆ Mental wellness:

Mental health is also equally important to us, and we strive to create a supportive atmosphere where employees can thrive. Our Employee Assistance Program (EAP) provides confidential counseling services and resources for those in need. Regular workshops on stress management, mindfulness, and mental resilience are conducted to equip employees with the tools to manage their mental well-being effectively.

### ◆ Flexible work arrangements:

Our flexible work policies accommodate the diverse needs of our workforce, with options for remote work and flexible hours.

### ◆ Health initiatives:

We have implemented various health initiatives to support our employees' physical well-being. These include comprehensive health insurance plans, massaging and physio consultations, that promote a balanced lifestyle. Additionally, we organize activities such as badminton and running events to encourage a healthy and active lifestyle.

By investing in the well-being, health, and safety of our employees, SmarTone cultivates a work environment where individuals can flourish, knowing their well-being is valued. This commitment not only enhances employee morale but also drives the sustained success of our organization.

## Future workforce readiness

### ◆ AI and automation readiness:

We prepare our workforce for the future by integrating AI and automation training, as Microsoft Copilot is being rolled out in the organization by phase.

### ◆ Partnerships with universities or tech academies:

We collaborate with educational institutions to attract and develop top talent, with partnerships with leading universities and tech academies in Hong Kong.

### ◆ Internship and graduate programs:

Our internship and graduate programs provide valuable opportunities for young professionals to start their careers at SmarTone, with over 13 interns and graduates hired annually.

To conclude, our people strategy is designed to support SmarTone's vision of becoming a leader in digital innovation and customer experience. By investing in our workforce, we ensure sustainable growth and create long-term value for our stakeholders.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Labor standard

Regarding labor standards, the Group adheres to applicable labor standards and strictly prohibits the use of child and forced labor in its operations. Our suppliers and contractors are expected to follow similar standards of labor practices when collaborating with us.

## Regulatory compliance

During the year under review, the Group was not aware of any incidents of non-compliance with laws and regulations that have a significant impact on the Group in relation to (i) compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare; (ii) the provision of a safe working environment and the protection of employees from occupational hazards; and (iii) the prevention of child and forced labor.

## Data privacy and cybersecurity

### Customer data privacy

The Group adheres to the six principles of the Personal Data (Privacy) Ordinance (Cap.486) for protecting consumer data and ensuring:

- ◆ **Lawfulness, fairness, and transparency:**

Ensuring data collection practices are legal, fair, and transparent to data subjects.

- ◆ **Purpose limitation:**

Collecting data for specified, legitimate purposes and not processing it further in a manner incompatible with those purposes.

- ◆ **Data minimization:**

Collecting only the necessary data for the specified purposes.

- ◆ **Accuracy:**

Keeping personal data accurate and up to date.

- ◆ **Storage limitation:**

Retaining personal data only as long as necessary for the purposes it was collected.

- ◆ **Integrity and confidentiality:**

Ensuring appropriate security of personal data, including protection against unauthorized or unlawful processing and accidental loss, destruction, or damage

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

The Group's Information Security Team defines the policy for protecting customer information. At the same time, the Information Services Division implements a range of controls to secure data against accidental or unlawful destruction, loss, alteration, unauthorized disclosure, or access. This policy covers digital data in systems and end-user computing devices, as well as the manual handling of non-digital data, such as hard copies. The policy is regularly reviewed and updated to comply with new laws, regulations, and the current systems and technology used by the Group. The Group implements vigorous data protection measures throughout the data lifecycle, which include:

- ◆ **Data creation:**

Ensuring only authorized users can create new data, often using multi-factor authentication (MFA) to enhance security.

- ◆ **Data storage:**

Employing privileged access management (PAM) to control and monitor access to sensitive data.

- ◆ **Data processing:**

Applying strict controls ensures data is processed securely and complies with relevant regulations.

- ◆ **Data transfer:**

Using encryption and secure transfer protocols to protect data in transit.

- ◆ **Data disposal:**

Ensuring secure deletion of data that is no longer needed to prevent unauthorized access

Our employees routinely handle or process personal data related to the Group's customers. They collect and use this information solely for legitimate regulatory, customer service, and business purposes. The Group is committed to:

- ◆ Taking all reasonable steps to keep personal data confidential, disclosing it only to personnel within the Group who need access for the purposes for which it was collected.
- ◆ Respecting all confidential and data protection obligations as stipulated in agreements between the Group and third parties.

The privacy policy is part of the Group's Code of Conduct for employees and is clearly outlined in the Employee Handbook, which all employees must strictly follow.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Cybersecurity framework

The Group has established a cybersecurity framework with the strategy of multilayer defence to protect confidentiality, integrity, and availability of information system and data through people, processes, and technology. The layers of defense include:

- ◆ People, processes, policy, and practices
- ◆ Physical security (data centers, offices)
- ◆ Network perimeter security (internet-facing)
- ◆ Internal network security
- ◆ Endpoint security (workstations, servers, mobile devices, etc.)
- ◆ Application security
- ◆ Data security
- ◆ Training and Awareness

## Information Security Committee

The Group has established an Information Security Committee ("ISC"), chaired by the Chief Technology Officer and Executive Director of the Group. The ISC comprises heads of technical divisions and members from the information security team. The ISC manages and oversees The Group's information security program, including policy development, risk management, incident response, awareness and training, monitoring and reporting, compliance and governance, collaboration and communication, technology oversight, and strategic planning. ISC also provides the necessary resources to support information security initiatives. It holds monthly meetings to review the latest cyber threats and risks, assess the effectiveness of implemented security controls, and plan further improvements. The Group has established detailed information security policies regularly evaluated by third parties or internally within the Group.

## Emergency response plan

The safety and well-being of the employees, stakeholders, and the environment are top priorities. The emergency response plan involves participants from all levels of the organization, ensuring a coordinated and comprehensive response. Key personnel include:

- ◆ **Senior management:**  
Oversees the emergency response strategy.
- ◆ **Emergency Response Team:**  
Participates in annual drills and is trained to respond effectively to emergency scenarios.
- ◆ **Employees:**  
Respond effectively to various emergency scenarios.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

The emergency response plan outlines clear procedures for identifying, managing, and mitigating incidents to prevent recurrence. Key procedures include:

- ◆ **Incident identification:** Instant detection and reporting of potential crises.
- ◆ **Incident management:** Swift and effective response to minimize impact and ensure continuity of operations.
- ◆ **Incident mitigation:** Measures to prevent recurrence and improve future response capabilities.
- ◆ **Communication protocols:** Clear guidelines for internal and external communication during emergencies.

To ensure preparedness, the Group conducts annual incident response drills that simulate various emergency scenarios, including those affecting mobile network availability, information systems and data breaches. Before these drills, the Group holds training sessions to raise awareness and educate employees on emergency response protocols. These drills and training sessions are designed to:

- ◆ **Test response capabilities:** Evaluate the effectiveness of our emergency response plan.
- ◆ **Enhance coordination:** Ensure seamless collaboration among all levels of the organization.
- ◆ **Improve preparedness:** Identify areas for improvement and implement necessary changes.
- ◆ **Scenario simulation:** Simulate various emergencies to cover different potential crises.
- ◆ **Feedback mechanism:** Collect participant feedback to refine and improve the emergency response plan.

Our emergency response plan emphasizes the critical role of technology in managing different stages throughout the cybersecurity incident management lifecycle to ensure the confidentiality, integrity, and availability of our operations. Key technological measures include:

- ◆ **Extended detection and response (XDR):**  
The AI-empowered XDR solution monitors endpoint devices and systems for suspicious activities and anomalies. It facilitates rapid response to threats at the endpoint level.
- ◆ **Intrusion detection and prevention systems (IDPS):**  
The systems network traffic for suspicious activity and known threats in real time. They automatically respond to potential threats by alerting or blocking.
- ◆ **Vulnerability management tools:**  
These tools identify and prioritize vulnerabilities within systems to reduce the attack surface. They support proactive measures to prevent incidents.
- ◆ **Security information and event management (SIEM):**  
The tool centralizes logging and real-time analysis of security alerts generated by different applications, systems and network appliances. This tool supports rapid detection of security incidents while providing automatic remediation.



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## ◆ Threat intelligence and incident response platform:

The platform aggregates threat data from various sources to provide context and actionable insights for incident management. It enhances proactive threat identification and response.

## ◆ Forensic tools:

The tools are used to analyze compromised systems and gather evidence for post-incident management. They help in understanding the attack vector and impact for supporting incident eradication and recovery.

## ◆ Data backup and recovery:

State-of-the-art data backup and recovery solutions ensure data is reliably back up and support rapid recovery when necessary to minimize the operational risks.

## Establishing effective communication channels

The Group is committed to establishing transparent and open communication channels and encourages employees to report any information security incidents or concerns. For this purpose, the Group provides the following communication channels: Intranet, Email. The Group encourages all employees to participate in reporting and responding to information security incidents actively and is committed to handling all reports promptly and effectively.

## Continuous risk assessment and improvement

The Group conducts continuous risk assessment and improvement through regular external and internal information security assessments and audits.

Continuous threats and intelligence management are also in place to tackle emerging threats.

## Security training and awareness

The Group provides comprehensive security training and promotions to all staff levels throughout the year to enhance their security awareness. These training sessions cover spear phishing, social engineering attacks, data and privacy protection, PCI DSS compliance, web browsing security, password security, and IoT security. Staff also receive reinforcement reminders and alerts as needed. Latest technology such as AI Deepfake and its inherent threats like identity fraud were also addressed by providing relevant training and security tips to the staff.

To maintain their high security vigilance, all staff undergo regular email phishing simulations that mimic actual phishing attempts. Consistent security training is offered at all staff levels.

To promote continuous security culture and staff engagement, monthly newsletters covering the most up-to-date security threats, news, topics and tips are published to all staff.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## International security certifications

The Group has achieved ISO/IEC 27001:2022 certification for its Information Security Management System, reflecting that our security controls and practices meet the high industrial security standards. The Group also achieved compliance with the latest Payment Card Industry Data Security Standard (PCI DSS v4) version. These certifications demonstrate the determination and commitment of The Group to protect the personal and payment card data of our customers.

## Industrial recognition

The Group was awarded the Platinum tier by fulfilling all five assessment criteria in the first Cyber Security Staff Awareness Recognition Scheme, co-organized by the Hong Kong Internet Registration Corporation Limited (HKIRC) and the Information Systems Audit and Control Association (ISACA) in 2024. This scheme recognizes the commitment of participating organizations to cybersecurity, aiming to inspire and honour those that have excelled in maintaining cybersecurity.

## Operating practices

### Supply chain management

The Group has a fair and open process in dealing with vendors. We will conduct competitive bidding/tendering for purchase of products and services.

Vendors are required to register with the Company. During the registration process, the Company collects pertinent information about the vendors, including whether they have a green policy governing their business. The Company will carefully evaluate the information submitted by the vendors before accepting them for inclusion on the Company's approved vendor list. The vendor's green policy is one of the important factors that the Company will consider. The approved vendor list will be reviewed and updated on a regular basis.

The selection of the supply source is determined in a fair and unbiased manner. Due considerations are given to both technical and commercial aspects covering product quality, delivery commitment, satisfaction of service to meet our purchase needs as well as price performance. In evaluation of our supply source, credits will be given to vendors who have a corporate green policy for their products, production and manufacturing process in reducing wastage and protecting the environment.

## Product responsibility

We strive to adhere with all applicable laws and regulations relating to health and safety, advertising, labelling and privacy matters relating to the products and services of the Group.

As holder of telecommunications licenses in Hong Kong, the Group takes proper and adequate safety measures for the safeguarding of life and property in connection with all installations, equipment and apparatus operated or used, including safeguarding against exposure to any electrical or radiation hazard emanating from the installations, equipment or apparatus operated or used by the Group. The Group complies with the safety standards and specifications as may from time to time be prescribed by the Communications Authority and any directions of the Authority in relation to any safety matter.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

The Group strictly adheres to the requirements of the Trade Description Ordinance when conducting its business. Internal training, delivered by legal practitioners, has been given to staff who are responsible for sales and marketing.

The Group is primarily engaged in telecommunications services offering voice, multimedia and mobile broadband services, and re-selling of mobile devices and accessories of other manufacturers. Due to the nature of the Group's business, the risks of product recalls for safety and health reasons and infringement of intellectual property rights during the course of business are both minimal.

### Regulatory compliance

During the year under review, the Group was not aware of any incidents of non-compliance with laws and regulations that have a significant impact on the Group relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.

### Anti-corruption, anti-fraud and whistleblowing

All employees are expected to conduct business lawfully and ethically and are prohibited from accepting, offering, promising or payment of bribes from or to any individuals, companies or government officials.

Employees are required to avoid any conflicts of interest, actual or potential, which will put the Group's interests and reputation at stake. All employees must declare to the Group any interest, direct or indirect, that they or members of their immediate family may have in any business or other organisations that would conflict with the interest of the Group.

The Group is committed to the prevention, detection, response, and reporting of fraud. Anti-fraud Policy is in place to safeguard the Company, customers, and partners against fraudulent activities like scams, identity theft, or misuse of services, fostering a culture of integrity, and complying with Hong Kong laws and regulations. It applies to all employees of the Company, and the Group encourages all business partners, including contractors and suppliers, to abide by the principles of this Policy.

While the Group has set in place policies, procedures, codes and guidelines to ensure that the highest standards of conduct and integrity are observed by employees, employees may still spot malpractice and wrongdoing within the Group during the course of employment. It is the obligation of all employees, including contractual, part-time and temporary employees, to report it in accordance with the reporting procedures set out in the Whistleblowing Policy, which aims to provide a secured and confidential channel for employees to report such cases directly to the CEO and the Audit Committee via a designated Whistleblowing Officer. We provide whistleblowing channels not only for our employees but also for external parties such as customers and suppliers, allowing them to confidentially and anonymously report any concerns about potential improprieties related to the Group. The Group respects the confidentiality of any concern raised and will not reveal the name or position of the complainant in any form of correspondence or investigation report, unless there is a need to do so by law. The Group will also take appropriate and commensurate actions against any person(s) who take retaliatory actions against the complainant, or unauthorized disclosure of the complainant's identity or details of the complaint, or false or malicious allegations for personal gain or other improper motives. Details of the whistleblowing procedures for external parties are available on the corporate website of SmarTone.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

The above-mentioned policies on bribes, conflicts of interest, anti-fraud and whistleblowing form part of the Group's Code of Conduct for employees and are clearly set out in the Employee Handbook. All employees are required to strictly follow.

All new SmarTone employees are required to attend anti-corruption training conducted by the Independent Commission Against Corruption (ICAC) upon joining SmarTone. In addition, all employees are invited to participate in ICAC's business ethics seminars organized by Sun Hung Kai Properties Group from time to time.

## Regulatory compliance

During the year under review, the Group was not aware of any incidents of non-compliance with laws and regulations that have a significant impact on the Group relating to bribery, extortion, fraud and money laundering. There was no concluded legal case regarding corrupt practices brought against the Group or its employees during the year.

## Community

SmarTone is dedicated to connecting society through technology and creating a positive impact for a sustainable and digitally intelligent future. As a trusted partner in our customers' digital lives, we are committed to protecting them against cybersecurity risks and ensuring personal data privacy. We strive to make our network accessible to everyone, fostering digital inclusion within society and encouraging youth interest in the latest technology. The Group leverages its internal resources, including technological expertise, network capacity, and employees' leisure time (for volunteer work), to support various social service activities.

## Cybersecurity awareness and education

Customers' data security and privacy is SmarTone's top priority. With the prevalence and ever-changing scams and cybersecurity threats, SmarTone upholds stringent governance to protect our customers and have on-going education and awareness programs in place to help our customers combat scams.

SmarTone has participated in the Anti-Scam Consumer Protection Charter 3.0, initiated by the HK Monetary Authority, Securities and Future Commission, Insurance Authority and MPF Schemes Authority. This is a significant step forward in anti-scam actions by establishing a collaborative framework between financial regulators, telecommunications operators and technology firms in combatting financial fraud and scams targeting the Hong Kong public.

## Proactive measures to protect customers from scams and cybersecurity threats

To safeguard our customers, SmarTone has implemented proactive measures. In March 2024, SmarTone was the first operator in Hong Kong to launch the "Staff Verification Code", an anti-scam measure to help customers identify and authenticate SmarTone staff identity over the phone.

We have also introduced 'Phishing Alerter,' powered by Big Data, to identify and alert customers to suspicious messages at the network level, with no setup or installation needed. As scam tactics evolve, we offer comprehensive support to customers with a 24-hour Anti-Scam WhatsApp Hotline for reporting and inquiries. Additionally, we have implemented other essential measures such as officially verified SmarTone WhatsApp and social media accounts, SMS messages sent to customers with the prefix '#', and the use of official domain names 'smartone.com', 's-rewards.hk', and 'smartonesolutions.com.hk' in customer communications.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

SmarTone has also offered an all-in-one defense with our exclusive “Cyber and Voice Security”, seamlessly combining our Data Guard and Call Guard to safeguard customers. This comprehensive solution provides data protection to prevent leaks and intercepts junk calls at the mobile network level.

Online scams are evolving every day, making it crucial for customers to stay vigilant, not only for themselves but also to protect their families. We have launched the “Love Protects. So Do We” awareness campaign to shield customers and their families with SmarTone’s robust network infrastructure and advanced network protection, ensuring they can enjoy unmatched safety and true peace of mind.

### Advancing smart city with 5G and innovative technology

SmarTone continued to leverage its 5G leadership and digital innovation to support Hong Kong’s smart city development, demonstrating technology-driven solutions that enhance societal resilience and inclusivity. We launched AI workshops for customers, equipping participants with practical knowledge on generative AI applications and cybersecurity awareness. Complementing these efforts, we expanded our educational content hub and social media campaigns, delivering a variety of digital literacy articles and videos to promote safe and responsible AI use.

To address sector-specific needs, SmarTone piloted Smart Agriculture solutions, integrating IoT sensors and 5G connectivity to optimize crop monitoring and resource efficiency. In healthcare, our Smart Hospital initiatives enabled real-time patient data transmission and remote diagnostics, improving operational efficiency and patient care outcomes.

### Digital inclusion

To bridge the digital divide, SmarTone supported the Hong Kong Society for the Aged (SAGE) Elderly Smartphone Workshop under the Government’s “Smart Silver” Digital Inclusion Programme for Elders. These sessions equipped seniors with practical skills in smartphone use, e-payments, and online safety, helping reduce the digital gap and underscoring SmarTone’s commitment to accessibility and inclusion.

### Nurturing the youth

As a partner of the “Strive and Rise” mentorship programme, SmarTone provided career guidance and digital skills training to underprivileged youth through mentorship sessions and STEM-focused workshops.

In addition, SmarTone joined the annual ICT Day organised by the Communications Association of Hong Kong (CAHK) to ignite young people’s interest in technology. We hosted students from FDBWA Szeto Ho Secondary School for an immersive mobile and AI technology journey, offering firsthand exposure to the infrastructure powering Hong Kong’s connectivity.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Supporting charities

SmarTone promoted mental health awareness by supporting the Suicide Prevention Services, providing connectivity sponsorship for its consultation services. We also backed UNICEF's emergency relief efforts during the Myanmar earthquake by delivering app push messages that encouraged donations, helping raise funds for lifesaving supplies and global child welfare. These initiatives underscore SmarTone's commitment to community wellbeing, inclusion, and positive social impact.

In addition, SmarTone champions charity events and fundraising initiatives across Hong Kong, reinforcing our longstanding commitment to social responsibility. We encourage employees to join major events such as the Hong Kong Cyclothon and the Community Chest Corporate Challenge, fostering a strong culture of giving back.

## SmarTone Volunteer Service Team

SmarTone actively promotes a culture of volunteerism as a core element of our social responsibility strategy. Through the SmarTone Volunteer Service Team, coordinated by our Human Resources department, employees are encouraged to participate in a wide range of community initiatives, from elderly care and youth mentorship to environmental activities. These opportunities allow our people to contribute their time and skills directly to the community while gaining meaningful personal experiences.

Our longstanding dedication to volunteerism has been consistently recognized through the Caring Company Scheme award, which SmarTone has received every year since 2002/03.

During the year under review, SmarTone organized or participated in many social service activities, including the following:

### ◆ Smartphone workshops

We supported the SAGE Elderly Smartphone Workshop, part of the Government's "Smart Silver" Digital Inclusion Programme for Elders. Our volunteers helped seniors use smartphones for everyday needs and helping the "Silver Generation" build confidence online.

### ◆ Meals for the needy

Our volunteers supported for Gingko House by assisting in the preparation and distribution of free meal boxes for the underprivileged. Gingko House is a social enterprise dedicated to promoting elderly employment, including hiring seniors to work in its restaurants. As part of its social service initiatives, Gingko House also provides free meals to those in need within the community.

### ◆ Visits to the elderly

SmarTone volunteers visited elderly residents in the To Kwa Wan district and joined the "Weaving Fortune Market" booth organized by the Sheng Kung Hui. They met elderly participants at the market, accompanied them to the centre for activities, and helped teach them how to use smartphones while solving mobile-related issues.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Key performance indicators

### Environmental performance

	Unit	Year ended 30 June 2025	Year ended 30 June 2024 <sup>1</sup>
<b>Greenhouse gas (GHG) emissions</b>			
Combustion of fuels in motor vehicles (under Scope 1)	tonne CO <sub>2</sub> e	<b>75</b>	87
Use of electricity (under Scope 2)	tonne CO <sub>2</sub> e	<b>56,496</b>	56,215
Total GHG emissions <sup>2</sup>	tonne CO <sub>2</sub> e	<b>56,571</b>	56,302
Total GHG emissions intensity	tonne CO <sub>2</sub> e/ service revenue HK\$'000	<b>0.0128</b>	0.0125
<b>Energy consumption</b>			
Electricity	MWh	<b>130,625</b>	126,411
Gasoline and diesel	MWh	<b>288</b>	334
Total energy consumption	MWh	<b>130,913</b>	126,745
Total energy consumption intensity	MWh/ service revenue HK\$'000	<b>0.0296</b>	0.0281
<b>Paper consumption</b>			
Paper consumed (printing paper used during the course of business in offices, retail shops and stores)	kg	<b>9,347</b>	13,175
Paper recycled (all kinds of paper collected during the course of business and sent to recycling)	kg	<b>7,765</b>	14,902

#### Notes

- Electricity consumption figures for the year ended 30 June 2024 have been restated to reflect enhancements made to the methodology used in data collection and analysis during the year under review.
- Emission data in Scope 2 is calculated by multiplying electricity consumption and the emission factors from CLP Group or Hongkong Electric Company Limited.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Social performance

	Unit	Year ended 30 June 2025	Year ended 30 June 2024
<b>Employee profile</b>			
Total workforce	no. of people	<b>1,190</b>	1,225
Total workforce by rank			
— Managerial	no. of people	<b>324</b>	317
— General	no. of people	<b>866</b>	908
Total workforce by gender			
— Female	no. of people	<b>422</b>	431
— Male	no. of people	<b>768</b>	794
Total workforce by age group			
— Under 30	no. of people	<b>117</b>	135
— 30–50	no. of people	<b>715</b>	780
— Above 50	no. of people	<b>358</b>	310
Total workforce by employment type			
— Full-time	no. of people	<b>1,154</b>	1,195
— Part-time	no. of people	<b>36</b>	30
<b>Employee turnover</b>			
Employee turnover rate	%	<b>22%</b>	21%
Employee turnover rate by gender			
— Female	%	<b>23%</b>	24%
— Male	%	<b>22%</b>	20%
Employee turnover rate by age group			
— Under 30	%	<b>43%</b>	38%
— 30–50	%	<b>24%</b>	22%
— Above 50	%	<b>10%</b>	14%
<b>Occupational health and safety</b>			
Work-related fatalities <sup>1</sup>	no. of people	<b>0</b>	0
Lost days due to work injury	days	<b>178</b>	83

### Note

- There is no work-related fatality in each of the past three years including the year ended 30 June 2025.



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Social performance *(continued)*

	Unit	Year ended 30 June 2025	Year ended 30 June 2024
<b>Development and training</b>			
Total workforce trained	no. of people	<b>915</b>	818
Employee trained by employee category			
— Managerial	no. of people	<b>310</b>	283
— % of employees in this category	%	<b>96%</b>	89%
— General	no. of people	<b>605</b>	535
— % of employees in this category	%	<b>70%</b>	59%
Employee trained by gender			
— Female	no. of people	<b>361</b>	341
— % of employees of this gender	%	<b>86%</b>	79%
— Male	no. of people	<b>554</b>	477
— % of employee of this gender	%	<b>72%</b>	60%
Average training hours per employee by employee category			
— Managerial	hours/employee	<b>5.4</b>	6.4
— General	hours/employee	<b>7.8</b>	10.6
Average training hours per employee by gender			
— Female	hours/employee	<b>6.4</b>	6.1
— Male	hours/employee	<b>7.4</b>	12.0
<b>Supply Chain Management</b>			
Number of approved suppliers by geographical location			
— Local	no.	<b>225</b>	375
— Overseas	no.	<b>33</b>	42
<b>Product Responsibility</b>			
Number of complaints received <sup>1</sup>	no. of cases	<b>229</b>	235

### Note

- This represents the number of complaint cases received from outside sources including the Office of the Communications Authority and the Consumer Council.

# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

The Directors submit their report together with the audited financial statements for the year ended 30 June 2025.

## Principal activities

The principal activity of the Company is investment holding. The activities of its principal subsidiaries are shown in note 20 to the consolidated financial statements.

## Business review

The Chairman's Statement on pages 8 to 11 and the Management Discussion and Analysis on pages 12 to 14 of this Annual Report provide a fair review of the Group's business for the year and indication of likely future development in the Group's business. The discussion thereon forms part of this Report of the Directors.

Further discussion on the Group's business is set out below:

### (i) Principal risks and uncertainties facing the Group

As set out in the section "Risk management and internal control systems" of the Corporate Governance Report on pages 25 to 26, effective risk management framework is in place to provide a consistent approach on the risk management process in identification, assessment, treatment and reporting of all the risks which are critical to the Group's operations and business.

The Group is exposed to various risks which may affect its operations and business. The following are the key risks that are considered to be most significant to the Group at the time.

**Competition** – The Group is operating in markets with fierce competition, which has led to pricing pressure and increased marketing costs.

**Information technology** – The Group requires reliable and effective information technology systems for its key business processes in daily operations. Any successful cyber-attack against the systems may cause disruption in operations and affect the service to customers.

**Compliance** – The Group operates in the mobile industry which is highly regulated. The Group has to make sure that its operations are in full compliance with the relevant laws and regulations. Contravention to the laws and regulations will result in legal penalties, business disruption and/or damage to brand image.

Details about the Group's financial risk management are set out in note 4 to the consolidated financial statements.

### (ii) Environmental policies and performance

The Group is committed to environmental protection. It makes efficient use of resources, promotes green awareness within the Group, follows eco-friendly management practices and supports community events to build a green living environment.

# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

## (iii) Compliance with laws and regulations

The Group recognizes the importance of compliance with legal and regulatory requirements and the risks of non-compliance with such requirements. The Group conducts on-going review of newly enacted/revised laws and regulations affecting the operations of the Group and provides relevant training and guidance to staff. To the best knowledge of the Directors, the Group has complied in all material respects the relevant laws and regulations that have significant impact on the operations of the Group for the year ended 30 June 2025.

## (iv) Relationship with employees

People are the Group's most valuable asset. The Group believes in communicating with staff and giving them training and career development opportunities. It also recognizes good performance. It provides a variety of activities for staff to help them achieve a balance between work and life.

The Group has established a good relationship with its employees throughout the years.

## (v) Relationship with customers

The Group strives to deliver outstanding experiences and meaningful value to customers. To ensure continuous improvement of the quality of service, the Group pro-actively seeks customer feedback through focus group discussions, market surveys, hotlines, social media, online live chat, etc.

The Group's superior service has been widely recognized, as evidenced by the service awards received from various reputable organizations during the past years.

## (vi) Relationship with suppliers

The Group has established long standing cooperation relationship with its suppliers. The Group has stringent anti-bribery policy in place and Group's staff are required to strictly comply with the policy when dealing with suppliers.

## Results

The results of the Group for the year ended 30 June 2025 are set out in the consolidated profit and loss account on page 94.

## Dividend

The Directors recommended the payment of a final dividend for the year ended 30 June 2025 of \$0.175 per share (2023/24: \$0.175 per share). The proposed final dividend, together with the interim dividend of \$0.145 per share paid by the Company during the year (2023/24: \$0.145 per share), makes a total dividend for the year of \$0.32 per share (2023/24: \$0.32 per share).

## Five years financial summary

A summary of the results and of the assets and liabilities of the Group for the last five financial years is shown on page 88.

# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

## Distributable reserves

Distributable reserves of the Company at 30 June 2025, calculated under the Company's Bye-laws and the Bermuda laws, amounted to \$741,535,000 (30 June 2024: \$747,268,000).

## Donations

During the year, the Group did not make any charitable or other donations (2023/24: Nil).

## Share capital

Details of the movements in share capital of the Company are shown in note 35 to the consolidated financial statements.

## Directors

The Directors of the Company during the year and up to the date of this report were:

* Mr. Kwok Ping-luen, Raymond <i>Chairman</i>	** Dr. Li Ka-cheung, Eric, <i>JP</i>
* Mr. Cheung Wing-yui <i>Deputy Chairman</i>	** Mr. Ng Leung-sing, <i>JP</i>
Mr. Fung Yuk-lun, Allen <i>Deputy Chairman</i>	** Mr. Gan Fock-kin, Eric
Ms. Lau Yeuk-hung, Fiona <i>Chief Executive Officer</i>	** Mr. Lam Kwok-fung, Kenny
Mr. Chau Kam-kun, Stephen	** Mr. Lee Yau-tat, Samuel
* Mr. David Norman Prince	** Mr. Peter Kung
* Mr. Siu Hon-wah, Thomas	
* Dr. Poon Sun-cheong, Patrick	
* <i>Non-Executive Director</i>	
** <i>Independent Non-Executive Director</i>	

## REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

In accordance with Bye-law No. 84 of the Company's Bye-laws, Mr. Kwok Ping-luen, Raymond, Ms. Lau Yeuk-hung, Fiona, Mr. Siu Hon-wah, Thomas, Dr. Li Ka-cheung, Eric and Mr. Peter Kung retire by rotation at the forthcoming annual general meeting. All retiring Directors, being eligible, offer themselves for re-election at the forthcoming annual general meeting.

The term of office of the Non-Executive Directors shall be governed by the provisions of Bye-law No. 84 of the Company's Bye-laws.

None of the Directors proposed for re-election at the forthcoming annual general meeting has a service agreement with the Company or any of its subsidiaries which is not determinable within one year without payment of compensation, other than statutory compensation.

The Company has received from each Independent Non-Executive Director a written annual confirmation of his independence pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Listing Rules"), and considers that all the Independent Non-Executive Directors are independent.

### Directors' emoluments

The directors' fees payable to the Directors of the Company are determined by the Board under the authority granted by shareholders at annual general meetings. The fees are subject to annual assessment based on prevailing market rate of directors' fees for companies listed in Hong Kong. Other emoluments, if any, payable to the Directors of the Company are based on the terms of the respective service contracts. Details of the emoluments paid and payable to the Directors of the Company for the financial year ended 30 June 2025 are shown in note 41 to the consolidated financial statements.

### Directors' material interests in transactions, arrangements and contracts that are significant in relation to the Company's business

Apart from the connected transactions referred to in this report, no other transactions, arrangements and contracts of significance in relation to the Group's business to which the Company's subsidiaries, fellow subsidiaries or its parent company was a party and in which a Director of the Company and the Director's connected party had a material interest, whether directly or indirectly, subsisted at the end of the year or at any time during the year.

### Biographical details of Directors

Brief biographical details of the Directors are set out on pages 76 to 82.

# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

## Directors' and chief executive's interests

As at 30 June 2025, the interests or short positions of the Directors and chief executive of the Company in the shares, underlying shares and debentures of the Company or any of its associated corporations (within the meaning of Part XV of the Securities and Futures Ordinance ("SFO")) which were notified to the Company and The Stock Exchange of Hong Kong Limited ("SEHK") pursuant to Divisions 7 and 8 of Part XV of the SFO (including interests or short positions which they were taken or deemed to have under such provisions of the SFO), or which were recorded in the register required to be kept by the Company under section 352 of the SFO, or which were required, pursuant to the Model Code for Securities Transactions by Directors of Listed Issuers (the "Model Code") set out in Appendix C3 to the Listing Rules, to be notified to the Company and SEHK, were as follows:

### 1. Long positions in shares and underlying shares of the Company

Name of Director	Number of shares held			Number of underlying shares held under equity derivatives	Total	% of issued voting shares
	Personal interests (held as beneficial owner)	Other Interests	Total			
Kwok Ping-luen, Raymond	–	5,162,337 <sup>1</sup>	5,162,337	–	5,162,337	0.47
Fung Yuk-lun, Allen	437,359	–	437,359	–	437,359	0.04
Lau Yeuk-hung, Fiona	–	–	–	4,000,000 <sup>2</sup> (Personal interests in share options)	4,000,000	0.36
Chau Kam-kun, Stephen	146,000	11,000 <sup>3</sup>	157,000	–	157,000	0.01

#### Notes:

1. Mr. Kwok Ping-luen, Raymond was deemed to be interested in these shares in the Company by virtue of him being a beneficiary of a discretionary trust for the purpose of Part XV of the SFO.
2. These underlying shares of the Company held under equity derivatives represented the share options (being regarded for the time being as unlisted physically settled equity derivatives) granted by the Company under its share option scheme. Details of these share options and their movements during the year ended 30 June 2025 are set out in the section titled "Share option scheme".
3. These shares in the Company were held by the spouse of Mr. Chau Kam-kun, Stephen.

## REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

### 2. Long positions in shares and underlying shares of the associated corporations of the Company

#### (a) Sun Hung Kai Properties Limited ("SHKP")

Name of Director	Number of shares held			Number of underlying shares held under equity derivatives	Total	% of issued voting shares
	Personal interests (held as beneficial owner)	Other interests	Total			
Kwok Ping-luen, Raymond	188,743	612,087,491 <sup>1</sup> 1,580,000 <sup>2</sup>	613,856,234	–	613,856,234	21.18
Chau Kam-kun, Stephen	1,000	–	1,000	–	1,000	0.00
David Norman Prince	2,000	–	2,000	–	2,000	0.00
Siu Hon-wah, Thomas	–	7,000 <sup>3</sup>	7,000	–	7,000	0.00
Li Ka-cheung, Eric	–	4,028 <sup>4</sup>	4,028	–	4,028	0.00

#### Notes:

1. Mr. Kwok Ping-luen, Raymond was deemed to be interested in 42,317,805 shares in SHKP by virtue of him being a founder and a beneficiary of two discretionary trusts and 569,769,686 shares in SHKP by virtue of him being a beneficiary of a discretionary trust for the purpose of Part XV of the SFO.
2. These shares in SHKP were held by the spouse of Mr. Kwok Ping-luen, Raymond.
3. These shares in SHKP were held jointly by Mr. Siu Hon-wah, Thomas and his spouse.
4. These shares in SHKP were held by the spouse of Dr. Li Ka-cheung, Eric.

# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

## (b) SUNeVision Holdings Ltd. (“SUNeVision”)

Name of Director	Number of shares held			Number of underlying shares held under equity derivatives	Total	% of issued voting shares
	Personal interests (held as beneficial owner)	Other interests	Total			
Kwok Ping-luen, Raymond	–	3,485,000 <sup>1</sup>	3,485,000	–	3,485,000	0.15
Fung Yuk-lun, Allen	4,000,000	–	4,000,000	8,000,000 <sup>2</sup>	12,000,000	0.51
Lau Yeuk-hung, Fiona	–	–	–	3,700,000 <sup>2</sup>	3,700,000	0.16
Chau Kam-kun, Stephen	50,000	–	50,000	–	50,000	0.00

### Notes:

- Mr. Kwok Ping-luen, Raymond was deemed to be interested in these shares in SUNeVision by virtue of him being a beneficiary of certain discretionary trusts for the purpose of Part XV of the SFO.
- These underlying shares of SUNeVision held under equity derivatives represented the share options (being regarded for the time being as unlisted physically settled equity derivatives) granted by SUNeVision under its share option scheme. Details of these share options and their movements during the year ended 30 June 2025 were as follows:

Name of Director	Date of grant	Exercise price \$	Exercise period*	Number of share options				Balance as at 30 June 2025
				Balance as at 1 July 2024	Granted during the year	Exercised during the year	Cancelled/ Lapsed during the year	
Fung Yuk-lun, Allen	4 May 2022	6.532	4 May 2023 to 3 May 2027	4,000,000	–	–	–	4,000,000
	26 May 2025	6.250	26 May 2026 to 25 May 2030	–	4,000,000	–	–	4,000,000
Lau Yeuk-hung, Fiona	5 May 2021	7.982	5 May 2022 to 4 May 2026	2,500,000	–	–	–	2,500,000
	12 January 2023	4.514	12 January 2024 to 11 January 2028	1,200,000	–	–	–	1,200,000

- \* The share options of SUNeVision can be exercised up to 30% of the grant from the first anniversary of the date of grant, up to 60% of the grant from the second anniversary of the date of grant, and in whole or in part of the grant from the third anniversary of the date of grant.



## REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

**(c) Mr. Kwok Ping-luen, Raymond had the following interests in shares of the following associated corporations:**

<b>Name of associated corporation</b>	<b>Actual shares held through corporation</b>	<b>Actual % of interests in issued voting shares</b>
Hung Carom Company Limited	25 <sup>1</sup>	25.00
Tinyau Company Limited	1 <sup>1</sup>	50.00
Open Step Limited	8 <sup>1</sup>	80.00
Vivid Synergy Limited	963,536,900 <sup>1</sup>	20.00

**Note:**

1. Mr. Kwok Ping-luen, Raymond was deemed to be interested in these shares by virtue of him being a beneficiary of certain discretionary trusts for the purpose of Part XV of the SFO.

Save as disclosed above, as at 30 June 2025, none of the Directors or chief executive of the Company had any interests or short positions in any shares, underlying shares or debentures of the Company or any of its associated corporations (within the meaning of Part XV of the SFO) which would have to be notified to the Company and SEHK pursuant to Divisions 7 and 8 of Part XV of the SFO (including interests or short positions which they were taken or deemed to have under such provisions of the SFO), or which were recorded in the register required to be kept by the Company under section 352 of the SFO, or which were required to be notified to the Company and SEHK pursuant to the Model Code.

# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

## Share option scheme

The shareholders of the Company passed an ordinary resolution at the annual general meeting of the Company held on 2 November 2021 to approve the adoption of a share option scheme (the “Share Option Scheme”) of the Company. The Share Option Scheme became effective on 4 November 2021 following the grant of a listing approval by SEHK and the passing of an ordinary resolution by the shareholders of SHKP, the Company’s holding company, at the annual general meeting of SHKP to approve the adoption of the Share Option Scheme.

### 1. Movements of share options

Movements of the share options granted to the participants pursuant to the Share Option Scheme during the year ended 30 June 2025 were as follows:

Grantee	Date of grant	Exercise price \$	Exercise period	Number of share options					Balance as at 30 June 2025
				Balance as at 1 July 2024	Granted during the year	Exercised during the year	Canceled during the year	Lapsed during the year	
<b>Director</b>									
Lau Yeuk-hung, Fiona	21 April 2023	4.964	21 April 2024 to 20 April 2028 <sup>1</sup>	4,000,000	–	–	–	–	4,000,000

**Note:**

1. The share options can be exercised up to 30% of the grant from the first anniversary of the date of grant, up to 60% of the grant from the second anniversary of the date of grant, and in whole or in part of the grant from the third anniversary of the date of grant. Any unexercised share options shall lapse after the fifth anniversary of the date of grant.

Other than the share options stated above, no share options had been granted by the Company to other participants pursuant to the Share Option Scheme. Save as disclosed above, no other share options were granted, exercised, canceled or lapsed during the year.

The number of share options available for grant under the scheme mandate of the Share Option Scheme was 105,898,860 on both 1 July 2024 and 30 June 2025.

# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

## 2. Principal terms of the Share Option Scheme

A summary of the principal terms of the Share Option Scheme is set out below:

### (a) Purpose

The purpose of the Share Option Scheme is to provide incentives to participants to contribute to the Group and/or to enable the Group to recruit and/or to retain high-caliber employees and attract human resources that are valuable to the Group or are expected to be able to contribute to the business development of the Group.

### (b) Participants

Any employee, agent, consultant or representative of the Company or any of its subsidiaries, including any director of the Company or any of its subsidiaries who has made valuable contributions to the growth of the Group based on his/her work experience, industry knowledge, performance, business connections or other relevant factors, will be eligible to participate in the Share Option Scheme.

### (c) Maximum number of shares available for issue

The total number of shares which may be issued upon exercise of all options to be granted under the Share Option Scheme and any other share option schemes of the Company must not in aggregate exceed 10% of the shares in issue as at the date of approval of the Share Option Scheme by the shareholders of the Company.

The Company may seek approval by the shareholders in general meeting for “refreshing” the 10% limit under the Share Option Scheme. However, the total number of shares which may be issued upon exercise of all options to be granted under all of the Share Option Scheme and any other share option schemes of the Company under the limit as “refreshed” must not exceed 10% of the shares in issue as at the date of approval of the limit.

The limit on the number of shares which may be issued upon exercise of all outstanding options granted and yet to be exercised under the Share Option Scheme and any other share option schemes of the Company must not exceed 30% of the shares in issue from time to time.

On 3 September 2025, the number of shares available for issue in respect thereof is 109,898,860 shares which represents approximately 9.98% of the issued shares of the Company.

### (d) Maximum entitlement of each participant

The maximum entitlement of each participant under the Share Option Scheme is that the total number of shares issued and to be issued upon exercise of the options granted to such participant (including both exercised and outstanding options) in any 12-month period shall not exceed 1% of the shares in issue. Where any further offer of the grant of options to a participant would result in the shares issued and to be issued upon exercise of all options granted and to be granted to such participant (including exercised, canceled and outstanding options) in the 12-month period up to and including the date of such further offer representing in aggregate over 1% of the shares in issue, such further offer of grant must be separately approved by the shareholders in general meeting with such participant and his close associates (or his associates if the participant is a connected person) abstaining from voting.

# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

## (e) Time of exercise of option

The exercise period of any option granted under the Share Option Scheme shall be determined by the Board but such period must not exceed 10 years from the date on which the offer of the grant of the relevant option is made.

Unless otherwise determined by the Board and specified in the offer letter at the time of offer, there is neither any performance target that needs to be achieved by the grantee before an option can be exercised nor any minimum period for which an option must be held before the option can be exercised.

## (f) Payment on acceptance of option

An option shall be deemed to have been accepted when the duplicate of the offer letter, comprising acceptance of the option, duly signed by the grantee together with a remittance in favor of the Company of \$1.00 by way of consideration for the grant thereof is received by the secretary of the Company within 28 days from the date of offer.

## (g) Basis of determining the subscription price

The subscription price shall be determined by the Board and notified to a participant at the time of offer of the option(s) and shall be at least the highest of (i) the closing price of the shares as stated in SEHK's daily quotations sheets on the date of offer, which must be a business day; (ii) the average closing price of the shares as stated in SEHK's daily quotations sheets for the five business days immediately preceding the date of offer; and (iii) the nominal or par value of the shares.

## (h) Remaining life

The Share Option Scheme shall be valid and effective for a period of 10 years commencing from the adoption of the Share Option Scheme on 2 November 2021.

## Share award scheme

A share award scheme (the "Share Award Scheme") was adopted by the Board on 29 June 2018 (the "Adoption Date") as an incentive arrangement to recognize the contributions by certain employees and to attract and retain suitable personnel for the development of the Group. Pursuant to the rules of the scheme (the "Scheme Rules"), shares of the Company will be acquired by a trustee from the market at the cost of the Company and be held in trust for selected employees until the end of each vesting period. The shares will be transferred to the selected employees upon vesting. The selected employees are not required to pay any purchase price for the transfer of the vested shares. No new shares of the Company will be issued under the Share Award Scheme.

There were no unvested awarded shares as of 1 July 2024. No shares were granted, vested, canceled or lapsed under the Share Award Scheme during the year ended 30 June 2025.

The number of shares available for grant under the scheme mandate of the Share Award Scheme was 107,171,217 on both 1 July 2024 and 30 June 2025.

# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

## Principal terms of the Share Award Scheme

A summary of the principal terms of the Share Award Scheme is set out below:

### (a) Purpose and objectives

The specific objectives of the Share Award Scheme are (i) to recognize the contributions by certain employees and to provide them with incentives in order to retain them for the continual operation and development of the Group; and (ii) to attract suitable personnel for further development of the Group.

### (b) Administration

The Share Award Scheme shall be subject to the administration of the Board in accordance with the Scheme Rules.

### (c) Duration

Subject to any early termination as may be determined by the Board pursuant to the Scheme Rules, the Share Award Scheme shall be valid and effective for a term of 10 years commencing on the Adoption Date.

### (d) Maximum limit

The total number of shares that may be awarded under the Share Award Scheme shall not exceed 10% of the shares in issue (i.e., 1,124,269,277 shares) as at the Adoption Date.

### (e) Operation of the Share Award Scheme

Pursuant to the Scheme Rules, the Board may, from time to time, at its absolute discretion select any employee (excluding any excluded employee as defined in the Scheme Rules) for participation in the Share Award Scheme as a selected employee and determine the reference awarded sum for the purchase and/or allocation of awarded shares.

The Board shall cause to be paid to a trustee an amount equal to the aggregate of the reference awarded sums and the related purchase expenses. The trustee shall purchase from the market the relevant number of shares in accordance with written instructions issued by the Board from time to time and shall hold such shares until they are vested in accordance with the Scheme Rules.

When a selected employee has satisfied all vesting conditions specified by the Board at the time of making the award and becomes entitled to the shares forming the subject of the award, the trustee shall transfer the relevant awarded shares to that selected employee. The selected employees are not required to pay any purchase price for the transfer of the vested shares.

# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

## (f) Vesting and Lapse

Subject to any applicable provisions of the Scheme Rules, the awarded shares shall vest in accordance with the timetable as set out in the Scheme Rules. 30% of the awarded shares shall vest on the first and second anniversary date of the date of award and the balance shall vest on the third anniversary date of the date of award. Vesting of the awarded shares will be conditional on the selected employee remaining an employee of the Group until and on each of the relevant vesting dates.

Where the awarded shares do not vest in accordance with the Scheme Rules, the trustee shall hold such shares for the benefit of one or more employees of the Group as it determines in its discretion, after having taken into account the recommendations of the Board.

## (g) Voting Rights

The trustee shall not exercise the voting rights in respect of any shares held under the trust.

## (h) Termination

The Share Award Scheme shall terminate on the earlier of the 10th anniversary date of the Adoption Date or such date of early termination as determined by the Board provided that such termination shall not affect any subsisting rights of the selected employees.

## Interests of substantial shareholders

As at 30 June 2025, the interests or short positions of the persons, other than Directors or chief executive of the Company, in the shares or underlying shares of the Company which would fall to be disclosed to the Company under the provisions of Divisions 2 and 3 of Part XV of the SFO, or which were recorded in the register required to be kept by the Company under section 336 of the SFO, were as follows:

### Long positions in shares of the Company

Name	Total number of shares	% of issued voting shares
Sun Hung Kai Properties Limited ("SHKP") <sup>1</sup>	806,362,555	73.24%
HSBC Trustee (C.I.) Limited ("HSBCCI") <sup>2</sup>	807,292,867	73.33%

#### Notes:

1. TFS Development Company Limited ("TFS") and Cellular 8 Holdings Limited ("Cellular 8", a wholly owned subsidiary of TFS) held 43,162,883 shares and 763,199,672 shares in the Company respectively. For the purpose of Part XV of the SFO, TFS was deemed to be interested in 763,199,672 shares in the Company held by Cellular 8. Accordingly, TFS had interests and deemed interests in an aggregate of 806,362,555 shares in the Company.

In addition, TFS is a wholly-owned subsidiary of Fourseas Investments Limited ("Fourseas") which in turn is a wholly-owned subsidiary of SHKP. For the purpose of Part XV of the SFO, SHKP and Fourseas were also deemed to be interested in the above-mentioned 806,362,555 shares in the Company.

2. As HSBCCI is entitled to control the exercise of one-third or more of the voting power at general meetings of SHKP, HSBCCI is deemed to have interest in the 806,362,555 shares in the Company held indirectly by SHKP for the purpose of Part XV of the SFO.

## REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

Save as disclosed above, as at 30 June 2025, the Company had not been notified by any persons (other than Directors or chief executive of the Company) who had interests or short positions in the shares or underlying shares of the Company which would fall to be disclosed to the Company under the provisions of Divisions 2 and 3 of Part XV of the SFO, or which were recorded in the register required to be kept by the Company under section 336 of the SFO.

### Arrangement to acquire shares or debentures

Saved as disclosed in the sections titled “Directors’ and chief executive’s interests”, “Share option scheme” and “Share award scheme” above, at no time during the year, (i) the Directors and chief executive (including their spouse and children under 18 years of age) had any interest in, or had been granted, or exercised, any rights to subscribe for shares (or warrants or debentures, if applicable) of the Company, its specified undertakings and its other associated corporations required to be disclosed pursuant to the SFO and the Hong Kong Companies Ordinance (Cap. 622); and (ii) was the Company, its subsidiaries, its fellow subsidiaries, its parent company or its other associated corporations a party to any arrangement to enable the Directors and chief executive of the Company (including their spouse and children under 18 years of age) to hold any interests or short positions in the shares or underlying shares in, or debentures of, the Company or its specified undertakings or other associated corporation.

### Directors’ interests in competing business

None of the Directors of the Company has an interest in any business which may compete with the business of the Group.

### Permitted indemnity provision

The Bye-laws of the Company provide that every Director or other officer of the Company shall be entitled to be indemnified and secured harmless out of the assets of the Company from and against all losses or liabilities which he/she may sustain or incur in or about the execution of the duties of his/her office or otherwise in relation thereto, to the extent permitted by the laws.

The Company has also taken out and maintained Directors’ and officers’ liabilities insurance throughout the year, which provides appropriate cover for certain legal actions that may be brought against its Directors and officers.

### Sufficiency of public float

Based on the information that is publicly available to the Company and within the knowledge of its Directors, it is confirmed that there is sufficient public float of the Company’s shares in the market at the date of this report.

# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

## Purchase, sale or redemption of shares

During the year ended 30 June 2025, the Company repurchased 1,307,500 shares of the Company on SEHK. These repurchased shares were cancelled prior to 30 June 2025. Details of the repurchases were as follows:

Month of repurchase	Number of shares repurchased	Price per share		Aggregate price paid \$
		Highest \$	Lowest \$	
October 2024	203,000	4.19	4.17	849,000
November 2024	142,000	3.97	3.94	562,000
February 2025	312,500	4.32	4.29	1,346,000
March 2025	650,000	4.22	4.19	2,731,000
	1,307,500			5,488,000

The Directors considered that the repurchases could lead to an enhancement of the Company's earnings per share. Save as disclosed above, at no time during the year ended 30 June 2025 was there any purchase, sale or redemption by the Company, or any of its subsidiaries, of the Company's shares.

## Pre-emptive rights

There is no provision for pre-emptive rights under the Company's Bye-laws and there was no restriction against such rights under the laws of Bermuda, which would oblige the Company to offer new shares on a pro-rata basis to existing shareholders.

## Equity-linked agreements

Saved for the share option scheme as set out in this report, no equity-linked agreement that would or might result in the Company issuing shares, or that requiring the Company to enter into an agreement that would or might result in the Company issuing shares, was entered into by the Company during the year or subsisted at the end of the year.

## Management contracts

No contracts concerning the management and administration of the whole or any substantial part of the business of the Company were entered into or existed during the year.



# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

## Major suppliers and customers

The percentages of the Group's purchases attributable to major suppliers are as follows:

Percentage of purchases attributable to the Group's largest supplier	31%
Percentage of purchases attributable to the Group's five largest suppliers	47%

None of the Directors, their close associates or any shareholder of the Company (which to the knowledge of the Directors owns more than 5% of the issued share capital of the Company) had an interest in the major suppliers noted above.

During the year, the Group sold less than 30% of its total goods and services to its five largest customers.

## Connected transactions

1. Certain related party transactions as disclosed in note 39 to the consolidated financial statements also constitute connected transactions. The following transactions between certain connected persons (as defined in the Listing Rules) and the Group have been entered into and/or are continuing for which relevant announcements, if necessary, had been made by the Company in accordance with the requirements of the Listing Rules.
  - (a) Certain subsidiaries and associated companies of SHKP, the controlling shareholder of the Company, have leased premises to the Group for use as offices, retail stores and warehouses and have granted licenses to the Group for the installation of base stations, antennae and telephone cables on certain premises owned by them. During the year ended 30 June 2025, the aggregate amounts of right-of-use assets acquired and the payments recognized as expenses under such leases and licenses were \$64,702,000 and \$26,268,000 respectively.
  - (b) Sun Hung Kai Properties Insurance Limited, a wholly-owned subsidiary of SHKP, provides general insurance services to the Group. For the year ended 30 June 2025, insurance premiums paid and payable were \$3,679,000.
  - (c) The Group provides technical services for the properties owned or managed by certain subsidiaries and associated companies of SHKP for enhancement of mobile coverage in the properties. For the year ended 30 June 2025, the revenue received or receivable by the Group was \$5,822,000.
  - (d) The Group provides information and communication technology (ICT) solutions to certain subsidiaries and associated companies of SHKP covering, among others, business digitalization, connectivity and industry-specific solutions. For the year ended 30 June 2025, the revenue received or receivable was \$79,895,000.

The above continuing connected transactions have been reviewed by the Company's Independent Non-Executive Directors. The Independent Non-Executive Directors confirmed that these transactions were entered into in the ordinary and usual course of business of the Group; on normal commercial terms or better; and according to the agreement governing them on terms that are fair and reasonable and in the interests of the shareholders of the Company as a whole.

# REPORT OF THE DIRECTORS

(Financial figures are expressed in Hong Kong dollars)

The Company's auditor was engaged to report on the Group's continuing connected transactions in accordance with Hong Kong Standard on Assurance Engagements 3000 (Revised) "Assurance Engagements Other than Audits or Reviews of Historical Financial Information" and with reference to Practice Note 740 (Revised) "Auditor's Letter on Continuing Connected Transactions under the Hong Kong Listing Rules", issued by the Hong Kong Institute of Certified Public Accountants. The auditor has issued its unqualified letter containing its findings and conclusions in respect of the continuing connected transactions disclosed by the Group under this section in accordance with paragraph 14A.56 of the Listing Rules.

2. At 30 June 2025, the Group had an interest in an associate, the major shareholder of which is a subsidiary of SHKP. The principal activity of the associate is to invest in an equity fund which primarily invests in technology related companies in the People's Republic of China.

The above disclosure of the continuing connected transactions of the Group has complied with the disclosure requirements in accordance with the Listing Rules.

## Auditor

The financial statements have been audited by PricewaterhouseCoopers who retire and, being eligible, offer themselves for re-appointment. As recommended by the Audit Committee of the Company, a resolution for their re-appointment as auditor of the Company will be proposed at the forthcoming annual general meeting of the Company.

On behalf of the Board

**Kwok Ping-luen, Raymond**  
*Chairman*

Hong Kong, 3 September 2025

## DIRECTORS PROFILE

### **KWOK Ping-luen, Raymond** *Chairman & Non-Executive Director (Age: 72)*

Mr. Raymond Kwok has been with the Group since April 1992 and was appointed Director of the Company in October 1996. He is also the chairman of the Board Supervisory Committee of the Company and a director of certain subsidiaries of the Company. Mr. Kwok holds a Master of Arts degree in Law from Cambridge University, a Master's degree in Business Administration from Harvard University, an Honorary Doctorate degree in Business Administration from Hong Kong Metropolitan University and an Honorary Doctorate degree in Laws from The Chinese University of Hong Kong.

Mr. Kwok is the chairman and managing director of Sun Hung Kai Properties Limited ("SHKP"). He is also a director of Cellular 8 Holdings Limited ("Cellular 8") and TFS Development Company Limited ("TFS"). SHKP, Cellular 8 and TFS are the substantial shareholders of the Company within the meaning of Part XV of the Securities and Futures Ordinance (Chapter 571 of the laws of Hong Kong). Mr. Kwok is also the chairman and an executive director of SUNeVision Holdings Ltd., and a non-executive director of Transport International Holdings Limited and Wing Tai Properties Limited.

In civic activities, Mr. Kwok is a director of The Real Estate Developers Association of Hong Kong.

### **CHEUNG Wing-yui** *Deputy Chairman & Non-Executive Director (Age: 75)*

Mr. Cheung Wing-yui was appointed Director of the Company in March 2003. Mr. Cheung received a Bachelor of Commerce degree in accountancy from The University of New South Wales, Australia and is a member of the CPA Australia. He has been a practicing solicitor in Hong Kong since 1979 and is a consultant of the law firm Woo Kwan Lee & Lo. Mr. Cheung was also admitted as a solicitor in the United Kingdom and as an advocate and solicitor in Singapore.

Mr. Cheung is a vice chairman and a non-executive director of SUNeVision Holdings Ltd. He is also a non-executive director of Tai Sang Land Development Limited and Transport International Holdings Limited. He is a non-executive director of Sun Hung Kai Properties Insurance Limited, which is a wholly-owned subsidiary of Sun Hung Kai Properties Limited, the substantial shareholder of the Company within the meaning of Part XV of the Securities and Futures Ordinance (Chapter 571 of the laws of Hong Kong). Mr. Cheung was a non-executive director of Tianjin Development Holdings Limited.

Mr. Cheung is currently a member of the Sponsorship & Development Fund Committee and a court member of Hong Kong Metropolitan University, a director of the Community Chest of Hong Kong Limited, and an honorary council member of The Hong Kong Institute of Directors Limited. He had held the positions of deputy chairman of the council of Hong Kong Metropolitan University, the deputy chairman of The Hong Kong Institute of Directors Limited, a director of Po Leung Kuk, the vice chairman of the Mainland Legal Affairs Committee of The Law Society of Hong Kong and a member of the Board of Review (Inland Revenue Ordinance).

Mr. Cheung was awarded the Bronze Bauhinia Star (BBS) in 2013.

Mr. Cheung was awarded an honorary degree of Doctor of Business Administration from Hong Kong Metropolitan University in 2016.

## DIRECTORS PROFILE

### **FUNG Yuk-lun, Allen** *Deputy Chairman & Executive Director (Age: 57)*

Mr. Allen Fung was appointed Non-Executive Director of the Company in December 2013 and was redesignated as Executive Director in August 2020. He is also a member of the Board Supervisory Committee and the Remuneration Committee of the Company, and a director of certain subsidiaries of the Company. Mr. Fung obtained an undergraduate degree (Modern History) from Oxford University and holds a doctoral degree in History and East Asian Languages from Harvard University. From 1996 to 1997, Mr. Fung was a visiting Assistant Professor of History at Brown University. From 1997 to 2013, He worked in McKinsey & Company Hong Kong, where he became the managing partner and director.

Mr. Fung is an executive director and a member of the executive committee of Sun Hung Kai Properties Limited ("SHKP"), the substantial shareholder of the Company within the meaning of Part XV of the Securities and Futures Ordinance (Chapter 571 of the laws of Hong Kong), as well as the chief executive officer of the SHKP group's non-property related portfolio investments. He is also a director of certain subsidiaries of SHKP. Mr. Fung is a vice chairman and an executive director of SUNeVision Holdings Ltd. He is also a non-executive director of Transport International Holdings Limited.

Mr. Fung is a member of the General Committee of the Hong Kong General Chamber of Commerce, the vice president of The Hong Kong Federation of Youth Groups and a board member of the Hong Kong Tourism Board. He has also been elected a professor of practice at The Hong Kong Management Association and a member of its Executive Committee.

### **LAU Yeuk-hung, Fiona** *Executive Director and Chief Executive Officer (Aged 43)*

Ms. Fiona Lau has been an Executive Director and the Chief Executive Officer of the Company since February 2023. Ms. Lau is also a member of the Board Supervisory Committee of the Company and a director of certain subsidiaries of the Company. Ms. Lau holds a Bachelor of Arts degree in Philosophy from The University of Chicago.

Prior to joining the Company, Ms. Lau was the chief commercial officer of SUNeVision Holdings Ltd. ("SUNeVision") and had taken up various leadership roles in business development, corporate strategy, sales and marketing, product development and investor relations. Ms. Lau was a director of SUNeVision during the period from October 2019 to April 2025.

Ms. Lau joined Sun Hung Kai Properties Limited ("SHKP"), the substantial shareholder of the Company within the meaning of Part XV of the Securities and Futures Ordinance (Chapter 571 of the laws of Hong Kong) in June 2017. Prior to joining SHKP, Ms. Lau was a director at BlackRock Asset Management (North Asia), where she held various senior positions across the chairman's office, corporate strategy, and retail and private banking functions during 2010 to 2017. From 2005 to 2010, she worked in McKinsey & Company and held the position of engagement manager.

Ms. Lau has been an independent non-executive director of Octopus Holdings Limited, Octopus Cards Limited and Octopus Cards Client Funds Limited since January 2025. She is also a member of the Remuneration Committee thereof.

## DIRECTORS PROFILE

### **CHAU Kam-kun, Stephen** *Executive Director (Age: 64)*

Mr. Stephen Chau was appointed Executive Director of the Company in April 2015. He is also a member of the Board Supervisory Committee of the Company and a director of certain subsidiaries of the Company. Mr. Chau is a member of The Institution of Engineering and Technology (IET), UK, and a Chartered Engineer registered with the Engineering Council, UK.

Mr. Chau has been with the Company since 1993. He joined the Company as Head of Operations and was made Chief Technology Officer since 1999. He has been responsible for the Company's information and communications technology strategy, roadmap and deployment; he has also led the Company in a number of commercial initiatives. Mr. Chau's leadership has shaped the Company's technological innovations, impacting all areas of business operations and establishing sustainable competitive advantages. He is responsible for the Company's high performance network, which is widely recognized for its superior voice and data experience. He is the architect of the Company's advanced service platform which enables its many proprietary services, offering differentiation in the marketplace and real value to customers. Mr. Chau also oversees the evolution of the Company's industry-leading customer management and support systems enabling frontline staff to provide award-winning customer care.

Mr. Chau has held various senior management positions in telecommunications companies.

Mr. Chau is a Board Director of the Hong Kong Applied Science and Technology Research Institute Company Limited (ASTRI) and a member of its Technology Review Panel. He is a member of the Executive Committee of the Communications Association of Hong Kong (CAHK). Mr. Chau is also a member of the Advisory Committee of the Department of Electronic Engineering of The Chinese University of Hong Kong.

### **David Norman PRINCE** *Non-Executive Director (Age: 74)*

Mr. David Prince was appointed Director of the Company in July 2005. He is also a member of the Board Supervisory Committee and the Nomination Committee of the Company. Mr. Prince has over 20 years' experience of operating at board level in an international environment. He is a member of the Chartered Institute of Management Accountants (UK) and the Chartered Institute of Purchasing and Supply (UK).

Mr. Prince is a non-executive director of SUNeVision Holdings Ltd. He is also a director of Wilson Group Limited and a consultant of Sun Hung Kai Real Estate Agency Limited, both are wholly-owned subsidiaries of Sun Hung Kai Properties Limited, the substantial shareholder of the Company within the meaning of Part XV of the Securities and Futures Ordinance (Chapter 571 of the laws of Hong Kong).

Mr. Prince served as a non-executive director and a member of both the Audit and Governance Committees at Adecco SA, a global leader in human resources services, until his retirement in April 2024. During his tenure, he played a key role in establishing a joint venture with Beijing Foreign Enterprise Human Resources Service Co., Ltd. (FESCO) to provide HR services in China, and he also served as a member of the joint venture's board. In recognition of his contributions, Mr. Prince was honored in 2024 with the Magnolia Silver Award by the Shanghai Municipal People's Government.

Mr. Prince was group finance director of Cable and Wireless plc. until December 2003 and prior to this, spent some 12 years working in the telecommunications industry in Hong Kong, Mainland China and Asia. From 1994 to 2000, he was finance director and latterly deputy chief executive officer of Hong Kong Telecommunications Limited until it was acquired by PCCW in 2000. He went on to join PCCW plc. as group chief financial officer. In 2002, he left PCCW to join Cable and Wireless as group finance director. Prior to his time in Hong Kong he held senior management roles for Cable and Wireless. His early career was spent in the gas, oil and electronic industries within Europe and the USA.

## DIRECTORS PROFILE

### **SIU Hon-wah, Thomas** *Non-Executive Director (Age: 72)*

Mr. Thomas Siu was appointed Director of the Company in July 2008. He is also a member of the Board Supervisory Committee of the Company. Mr. Siu holds a MPhil degree from the University of Cambridge and a PhD degree in Information Systems. He is a Certified Public Accountant and is a member of the British Computer Society.

Mr. Siu was the managing director of Wilson Group (until June 2018), which is a major transport infrastructure services provider in Hong Kong and is wholly-owned by Sun Hung Kai Properties Limited, the substantial shareholder of the Company within the meaning of Part XV of the Securities and Futures Ordinance (Chapter 571 of the laws of Hong Kong), and is currently a senior consultant of Wilson Group. Prior to joining Wilson Group, Mr. Siu had more than 25 years of experience in telecommunications and IT sectors. His experience covers finance, business operations and development. Mr. Siu is also a non-executive director of SUNeVision Holdings Ltd.

### **POON Sun-cheong, Patrick** *Non-Executive Director (Age: 78)*

Dr. Patrick Poon, SBS, LLD, BSc, FIFA, was appointed Director of the Company in April 2024. Dr. Poon is Chairman of Shing Cheong Charitable Foundation Limited, Harvest SCP Group Company Limited and Master Insight Media Limited.

Dr. Poon has had a 40-year career in the life insurance industry since 1972, starting as an actuarial trainee at AIA Hong Kong. He qualified as a Fellow of the Institute of Actuaries in 1975 and served management and CEO positions in AIA, Aetna Taiwan, Aetna International, ING group and China Pacific Life Insurance before his retirement in 2011. He was Independent Non-Executive Director of Hang Seng Insurance Company Limited in Hong Kong (2012-2022).

Dr. Poon is a Governor of The Hang Seng University of Hong Kong and Chairman of its Foundation. He is also Honorary Chairman of The Hong Kong Polytechnic University Foundation and Deputy Chairman of The University of Hong Kong Foundation. He is Charter President of the Rotary Club of Hong Kong Harbour and President of The Association of Zhong Shan Siulamese in Hong Kong. He was Chairman of the Hong Kong Sinfonietta (2021-2023) and President of the Hong Kong Professionals and Senior Executives Association (2022-2024). Dr. Poon has been an independent consultant to Sun Hung Kai Real Estate Agency Limited, which is a wholly-owned subsidiary of Sun Hung Kai Properties Limited, the substantial shareholder of the Company within the meaning of Part XV of the Securities and Futures Ordinance (Chapter 571 of the laws of Hong Kong), since May 2024.

Dr. Poon is a well-known philanthropist with donations mainly in the area of supporting tertiary education and community service.

### **LI Ka-cheung, Eric, JP** *Independent Non-Executive Director (Age: 72)*

Dr. Eric Li, GBS, OBE, JP, LLD, DSocSc., HonDSocSc (EdUHK), B.A., FCPA, FCA, FCPA (Aust.), was appointed Director of the Company in October 1996. He is also chairman of the Remuneration Committee and the Audit Committee of the Company. Dr. Li is the honorary chairman of SHINEWING (HK) CPA Limited.

Dr. Li is an independent non-executive director of Sun Hung Kai Properties Limited, the substantial shareholder of the Company within the meaning of Part XV of the Securities and Futures Ordinance (Chapter 571 of the laws of Hong Kong). He is also an independent non-executive director of Transport International Holdings Limited, Wong's International Holdings Limited and China Resources Beer (Holdings) Company Limited.

Dr. Li was a member of the 10th, 11th, 12th and 13th National Committee of the Chinese People's Political Consultative Conference. He was a former member of the Legislative Council of Hong Kong and chairman of its Public Accounts Committee, a past president of the Hong Kong Institute of Certified Public Accountants and a former convenor-cum-member of the Financial Reporting Review Panel.

## DIRECTORS PROFILE

### **NG Leung-sing, JP** *Independent Non-Executive Director (Age: 76)*

Mr. Ng Leung-sing was appointed Director of the Company in June 1997. He is also a member of the Remuneration Committee, the Nomination Committee and the Audit Committee of the Company. Mr. Ng is chairman of Bank of China (Hong Kong) Trustees Limited and a director of BOCHK Charitable Foundation. He is also an independent non-executive director of Grand Brilliance Group Holdings Limited.

Mr. Ng was the vice-chairman of Chiyu Banking Corporation Limited from 2002 to 2017, general manager of the Bank-wide Operation Department of Bank of China (Hong Kong) Limited from 2005 to 2009, and executive director and general manager of The China and South Sea Bank Limited, Hong Kong from 1990 to 1998. He was the Chinese Representative of the Sino-British Land Commission and the trustee of the Hong Kong Government Land Fund from 1988 to 1997, a member of the Corporate Contribution Program Organization Committee of The Community Chest of Hong Kong from 1992 to 1996, a member of the Legislative Council of Hong Kong from 1996 to 2004 and from 2012 to 2016, a member of the Hong Kong Housing Authority from 1996 to 2004, a member of the Court of Lingnan University from 1999 to 2011, a member of the managing board of the Kowloon-Canton Railway Corporation from 2004 to 2007, and a member of the board of management of the Chinese Permanent Cemeteries from 2009 to 2015. Mr. Ng was also an independent non-executive director of MTR Corporation Limited from 2007 to 2017, a director of The Hong Kong Mortgage Corporation Limited from 2014 to 2018, an independent non-executive director of Hanhua Financial Holding Co., Ltd. from 2013 to 2022, and an independent non-executive director of Nine Dragons Paper (Holdings) Limited from 2013 to December 2024.

Mr. Ng was a Hong Kong Deputy to the 10th, 11th, 12th and 13th National People's Congress of the People's Republic of China. He was appointed as the Justice of the Peace in 2001, and was awarded the Silver Bauhinia Star by the HKSAR government in 2004.

### **GAN Fock-kin, Eric** *Independent Non-Executive Director (Age: 61)*

Mr. Eric Gan was appointed Director of the Company in December 2005. He is also chairman of the Nomination Committee and a member of the Board Supervisory Committee and Audit Committee of the Company.

Mr. Gan was the Chief Executive Officer of Cybereason Inc., a provider of endpoint detection and response software used to detect anomalous activity on networks and systems. Mr. Gan was the founder and president of eAccess Ltd., the fourth mobile operator (EMOBILE brand) in Japan which became a wholly-owned subsidiary of SoftBank Corp. in 2013. Mr. Gan was an executive vice president of Softbank Corp. until he joined Cybereason in April 2023.

Mr. Gan was born in Hong Kong and graduated from Imperial College, University of London.

## DIRECTORS PROFILE

### **LAM Kwok-fung, Kenny** *Independent Non-Executive Director (Age: 51)*

Mr. Kenny Lam was appointed Director of the Company in March 2017. He graduated with Bachelor's and Master's degrees in Law with honours from Oxford University, and with a Bachelor's degree in Finance, magna cum laude, from the Wharton School of the University of Pennsylvania, where he was both a Joseph Wharton Scholar and a Benjamin Franklin Scholar. Mr. Lam is currently CEO of Two Sigma Asia-Pacific, overseeing strategies and operations of Two Sigma in Asia. He is also an independent non-executive director of Bank of East Asia (China) Limited.

Mr. Lam was group president of Noah Holdings Limited (listed on the New York Stock Exchange) until March 2019. Prior to Noah, Mr. Lam was a global partner at McKinsey & Company based in Hong Kong, a co-Leader of the firm's Asia Financial Institutions Practice, and head of its Asia Private Banking and Asset Management Practice. Before McKinsey, Mr. Lam was with American law firm Shearman & Sterling in New York and Hong Kong.

Mr. Lam is chairman of the Executive Board for Asia of the Wharton School of the University of Pennsylvania.

### **LEE Yau-tat, Samuel** *Independent Non-Executive Director (Age: 58)*

Mr. Samuel Lee was appointed Director of the Company in April 2021. He holds a Bachelor of Arts degree in International Business from the City University of Hong Kong. With more than 25 years of experience in the IT and telecom industry, Mr. Lee is widely recognized as a dynamic and forward-looking business leader, with proven track record in driving business growth and expanding the data center business footprint in the Asia-Pacific region.

Mr. Lee was the chief executive officer of Digital Edge DC until March 2025, and is currently a senior advisor to the company. He co-founded Digital Edge DC in 2020 with an aim in transforming the data center business and building digital infrastructure platforms for businesses in Asia-Pacific. Prior to joining Digital Edge DC, Mr. Lee was the President of Equinix Asia-Pacific, overseeing the company's management, strategy and growth in the region. In this role, he successfully led the growth and expansion of the company's business, including its acquisitions of Asia Tone, Bit-isle and Metronode, and the ongoing integration of the company's regional operations into its global business. Under his leadership, Equinix's business in Asia-Pacific had undergone rapid expansion to become one of the market leaders in the region with more than 40 data centers in 12 markets, and with its revenue to reach US\$1 billion. Mr. Lee also held senior management positions at various leading technology companies, including Pacific Gateway Exchange, Teleglobe International, Intel and Sprint. In addition, he was the founder of a consulting firm offering strategic consultation services to network providers in Asia. Mr. Lee has been a senior advisor to Sun Hung Kai Real Estate Agency Limited, which is a wholly-owned subsidiary of Sun Hung Kai Properties Limited, the substantial shareholder of the Company within the meaning of Part XV of the Securities and Futures Ordinance (Chapter 571 of the laws of Hong Kong), since September 2019.



## DIRECTORS PROFILE

### **Peter KUNG** *Independent Non-Executive Director (Age: 63)*

Mr. Peter Kung was appointed Director of the Company in March 2022. He is also a member of the Audit Committee of the Company. Mr. Kung graduated from the University of Liverpool in 1984. He is Associate Member of the Institute of Chartered Accountants in England and Wales and Fellow of the Hong Kong Institute of Certified Public Accountants. He is also Fellow of the Taxation Institute of Hong Kong and served as its president from 2007 to 2009.

Mr. Kung became a partner of KPMG in 1997, Head of China Tax in Hong Kong and Southern China in 2001, Senior Partner of KPMG's Shenzhen office in 2006 and Senior Partner of KPMG's Southern China region in 2010. He was Vice Chairman of KPMG China from 2013 to 2017 and Senior Advisor to KPMG China from 2018 to 2019.

Mr. Kung is a member of the 13th and 14th National Committee of the Chinese People's Political Consultative Conference. He is currently Vice President of Guangdong's Association For Promotion of Cooperation between Guangdong, Hong Kong & Macao and Guangdong-HK-Macao Bay Area Entrepreneurs Union. He is also a member of the Chief Executive's Policy Unit Expert Group (Economic Advancement) of the Government of the Hong Kong Special Administrative Region. Mr. Kung is also a member of the Council of The Chinese University of Hong Kong and the chairman of its Audit and Risk Management Committee.

Mr. Kung is an independent non-executive director and chairman of the audit committee of ORIX Asia Limited, Kingboard Laminates Holdings Limited (a company listed on The Stock Exchange of Hong Kong Limited) and CCB International (Holdings) Limited. Mr. Kung is a member of the board and chairman of the audit committee of eBRAM, and a director of CUHK Medical Centre Limited and the chairman of its Audit and Risk Management Committee. He has been a China Tax Advisor to Sun Hung Kai Real Estate Agency Limited, which is a wholly-owned subsidiary of Sun Hung Kai Properties Limited, the substantial shareholder of the Company within the meaning of Part XV of the Securities and Futures Ordinance (Chapter 571 of the laws of Hong Kong), since October 2019.

# DIRECTORS PROFILE

## Notes:

Saved as disclosed in the Directors' respective biographical details under this section, the Directors (1) have not held any directorships in the last three years in any other public companies the securities of which are listed on any securities market in Hong Kong or overseas; (2) do not hold any other positions in the Company or its subsidiaries; and (3) do not have any other relationship with any Directors, senior management or substantial or controlling shareholders of the Company.

No service contracts have been signed between the Company and the Directors (except Ms. Lau Yeuk-hung, Fiona, and Mr. Chau Kam-kun, Stephen), and there is no fixed term for their service with the Company. Their terms of service are subject to retirement by rotation and re-election by shareholders at annual general meetings in accordance with the Bye-laws of the Company and the Listing Rules. They are entitled to a director's fee which is determined by the Board under the authority granted by shareholders at annual general meetings. The fees are subject to annual assessment based on the prevailing market rate of directors' fees for companies listed in Hong Kong.

Ms. Lau Yeuk-hung, Fiona, Executive Director, entered into an agreement with the Group for her service as an Executive Director and the Chief Executive Officer of the Company, with no fixed term of service. Ms. Lau is entitled to a basic salary which is subject to review by the Board from time to time with reference to her responsibility and performance. She is also entitled to a discretionary performance bonus the computation of which is based on her performance and contributions to the Group. Ms. Lau's term of service as a director of the Company is subject to retirement by rotation and re-election by shareholders at annual general meetings in accordance with the Bye-laws of the Company and the Listing Rules. Ms. Lau is entitled to a director's fee which is determined by the Board under the authority granted by the shareholders at annual general meetings. The fee is subject to annual assessment based on the prevailing market rate of directors' fees for companies listed in Hong Kong.

There is an employment contract entered into between Mr. Chau Kam-kun, Stephen, Executive Director, and a subsidiary of the Company for his service as the Company's Chief Technology Officer. As the Chief Technology Officer, Mr. Chau is entitled to a basic salary which is subject to review by the Board from time to time with reference to his responsibility and performance. He is also entitled to a discretionary bonus the computation of which is based on his performance and the profitability of the Group. Mr. Chau has no fixed term of service with the Company for acting as a director of the Company. Mr. Chau's term of service as a director of the Company is subject to retirement by rotation and re-election by shareholders at annual general meetings in accordance with the Bye-laws of the Company and the Listing Rules. Mr. Chau is entitled to a director's fee which is determined by the Board under the authority granted by the shareholders at annual general meetings. The fee is subject to annual assessment based on the prevailing market rate of directors' fees for companies listed in Hong Kong.

The details of the emoluments of the Directors on a named basis for the year ended 30 June 2025 are disclosed in note 41 to the consolidated financial statements.

The Directors' interests in shares of the Company or any of its associated corporations, if any, within the meaning of Part XV of the Securities and Futures Ordinance as at 30 June 2025 are disclosed in the "Directors' and chief executive's interests" section of the Report of the Directors on pages 63 to 66 of this Annual Report.

## Senior management

The Executive Directors of the Company are also members of senior management of the Group.

# STAFF ENGAGEMENT

## 1. Nurturing Talents

SmarTone continues to invest in developing its people through structured learning and development initiatives. Over the past year, employees participated in training across technical skills, digital literacy, cybersecurity, and leadership, supported by cross-functional collaboration programs and targeted skill-building workshops.



## 2. Supporting Our Staff

SmarTone fosters a balanced and supportive workplace through initiatives that prioritize wellness, continuous learning, and employee engagement. Activities such as festive celebrations, experience-sharing sessions, and the running club contribute to overall well-being, strengthen team spirit, and cultivate a culture of connection. These efforts also encourage open dialogue and knowledge exchange across the organization.

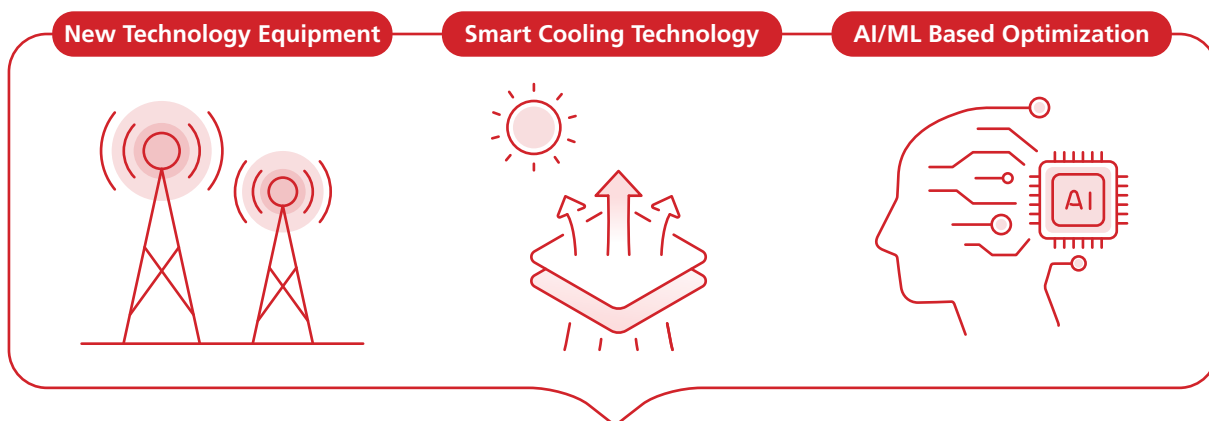


# COMMUNITY INITIATIVES

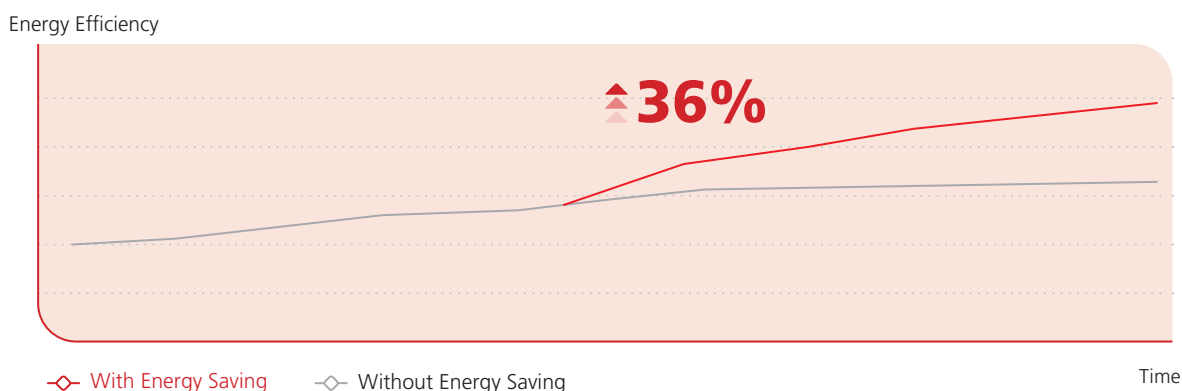
## 1. Green 5G Network

SmarTone is committed to environmental protection and advancing sustainable living. By utilizing AI in our mobile network and dynamically and proactively optimize network resources. Together with advanced equipment upgrades and smart cooling technologies, these initiatives have delivered an impressive 36% improvement in overall energy efficiency without compromising network performance, compared to a no savings baseline, resulting in a reduction of approximately 5,120 tonnes of CO2 emissions.

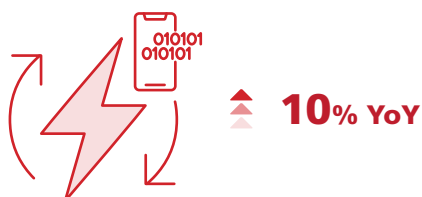
In addition, our Mobile Network Data Energy Efficiency continues to rise, achieving a 10% year-on-year improvement, enabling us to transfer more data with less energy. This reflects our unwavering commitment to building a greener, smarter, and more efficient mobile network for the future.



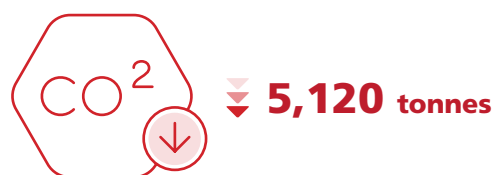
### Overall Network Energy Efficiency



### Mobile Network Data Energy Efficiency



### CO<sub>2</sub> Emissions



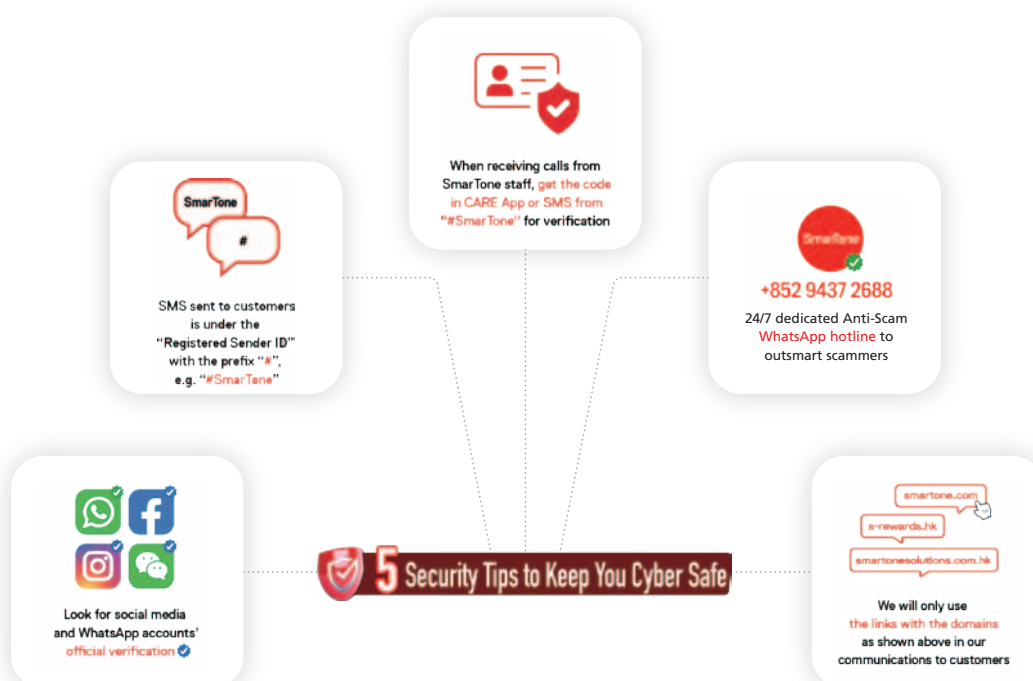
# COMMUNITY INITIATIVES

## 2. Enhancing Cybersecurity Awareness

SmarTone remains steadfast in its commitment to protecting customers and their families amid the rising threat of cybercrime. To reinforce the importance of digital vigilance, the company launched a public awareness campaign titled "Love Protects, So Do We." The initiative underscores the growing impact of cyber threats and highlights the vulnerability of family members, particularly the elderly and children, while empowering the community to stay safe online.



Building on its robust network infrastructure, SmarTone introduced five essential measures to deliver unmatched security and peace of mind. These include Hong Kong's first Staff Verification Code, which enables customers to authenticate SmarTone representatives during phone interactions, and a 24-hour Anti-Scam WhatsApp Hotline that provides expert assistance in verifying suspicious calls, messages, websites, or other online traps.





## COMMUNITY INITIATIVES

### 3. Environmental Protection

SmarTone promotes environmental protection through various green initiatives. Under the theme “Live SmarT · Rebirth Our Planet · Together for Change,” recycling boxes were placed in our stores to collect unwanted mobile phones, power banks, chargers, charging cables, and phone cases. We also joined the “Lai See Reuse and Recycle Programme,” collecting used red packets for sorting and reuse. In addition, we supported Earth Hour 2025 by turning off non-essential lights. The Company also earned the ESG Pledge emblem, reaffirming our commitment to sustainability.



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### 4. Supporting the Community

In partnership with social welfare organizations, SmarTone carries out a range of community initiatives, including visits to the elderly, community tours, and supporting smartphone helpdesks and workshops that teach seniors how to use mobile devices, helping them integrate into the digital era, stay connected, and enjoy the convenience of digital living while bridging the digital divide.

SmarTone also actively participates in World Telecommunication & Information Society Day and supports youth development programs such as Strive and Rise, reinforcing our commitment to empowering communities through technology and inspiring the younger generation to explore technology and foster personal growth.



## GROUP FINANCIAL SUMMARY

(Expressed in Hong Kong dollars in millions except per share amounts)

	2025	2024	2023	2022	2021
<b>Consolidated profit and loss account</b>					
Revenues	<b>6,253</b>	6,221	6,763	6,957	6,720
Profit attributable to Company's shareholders	<b>479</b>	470	269	423	445
Basic earnings per share (\$)	<b>0.44</b>	0.43	0.24	0.38	0.40
Dividends					
Total dividends	<b>352</b>	353	354	332	333
Total per share for the year (\$)	<b>0.32</b>	0.32	0.32	0.30	0.30
<b>Consolidated balance sheet</b>					
Total assets	<b>11,308</b>	11,179	10,898	12,581	10,650
Current liabilities	<b>(2,974)</b>	(2,944)	(2,704)	(4,091)	(2,660)
Total assets less current liabilities	<b>8,334</b>	8,235	8,194	8,490	7,990
Non-current liabilities	<b>(3,029)</b>	(3,049)	(3,110)	(3,336)	(2,893)
Non-controlling interests	–	–	–	–	22
Net assets	<b>5,305</b>	5,186	5,084	5,154	5,119
Share capital	<b>110</b>	110	111	111	111
Reserves	<b>5,195</b>	5,076	4,973	5,043	5,008
Total equity attributable to the Company's shareholders	<b>5,305</b>	5,186	5,084	5,154	5,119

# INDEPENDENT AUDITOR'S REPORT



羅兵咸永道

**To the Shareholders of  
SmarTone Telecommunications Holdings Limited**  
*(incorporated in Bermuda with limited liability)*

## Opinion

### What we have audited

The consolidated financial statements of SmarTone Telecommunications Holdings Limited (the "Company") and its subsidiaries (the "Group") which are set out on pages 94 to 164, comprise:

- the consolidated balance sheet as at 30 June 2025;
- the consolidated profit and loss account for the year then ended;
- the consolidated statement of comprehensive income for the year then ended;
- the consolidated statement of changes in equity for the year then ended;
- the consolidated cash flow statement for the year then ended; and
- the notes to the consolidated financial statements, comprising material accounting policy information and other explanatory information.

### Our opinion

In our opinion, the consolidated financial statements give a true and fair view of the consolidated financial position of the Group as at 30 June 2025, and of its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with HKFRS Accounting Standards as issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA") and have been properly prepared in compliance with the disclosure requirements of the Hong Kong Companies Ordinance.

### Basis for Opinion

We conducted our audit in accordance with Hong Kong Standards on Auditing ("HKSAs") as issued by the HKICPA. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Independence

We are independent of the Group in accordance with the HKICPA's Code of Ethics for Professional Accountants ("the Code"), and we have fulfilled our other ethical responsibilities in accordance with the Code.



# INDEPENDENT AUDITOR'S REPORT

## Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Key audit matter identified in our audit is related to revenue recognition.

### Key Audit Matter

Revenue recognition

Refer to note 2(y) – Summary of material accounting policies, note 3(a) – Critical accounting estimates and judgements and note 5 – Revenues

The Group recognized revenue of HK\$6,253 million from the provision of telecommunication services and sale of handsets and accessories for the year ended 30 June 2025.

Management's judgement is required to identify the number of performance obligations for each multiple-element contract, assess the relative standalone selling price of each performance obligation and the allocation of revenue among those different performance obligations in multiple-element contracts.

Significant effort is spent in auditing the revenue recognized by the Group because of the significant judgements involved in the identification of performance obligations and the estimation of the relative standalone selling price of each performance obligation to allocate the total transaction prices to multiple-element arrangements.

### How our audit addressed the Key Audit Matter

Our procedures in relation to revenue recognition included,

- Understanding management's control and processes in relation to revenue recognition and assessing the inherent risk of material misstatement by considering the degree of estimation uncertainty and the judgement involved in determining the assumptions to be applied.
- Assessing the appropriateness of management's judgement on the identification of performance obligations based on the contractual agreements;
- Assessing the reasonableness of management's judgement and estimates used to determine the relative standalone selling price of each performance obligation and to allocate revenue to multiple-element contracts with reference to observable market data; and
- Testing, on a sample basis, the calculation and allocation of total transaction prices to each performance obligation of multiple-element arrangements.

# INDEPENDENT AUDITOR'S REPORT

## Other Information

The directors of the Company are responsible for the other information. The other information comprises all of the information included in the annual report other than the consolidated financial statements and our auditor's report thereon.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

## Responsibilities of Directors and the Audit Committee for the Consolidated Financial Statements

The directors of the Company are responsible for the preparation of the consolidated financial statements that give a true and fair view in accordance with HKFRS Accounting Standards as issued by the HKICPA and the disclosure requirements of the Hong Kong Companies Ordinance, and for such internal control as the directors determine is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the directors are responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group or to cease operations, or have no realistic alternative but to do so.

The Audit Committee is responsible for overseeing the Group's financial reporting process.

# INDEPENDENT AUDITOR'S REPORT

## Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. We report our opinion solely to you, as a body, in accordance with Section 90 of the Companies Act 1981 of Bermuda, and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the contents of this report. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with HKSA's will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with HKSA's, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Plan and perform the group audit to obtain sufficient appropriate audit evidence regarding the financial information of the entities or business units within the Group as a basis for forming an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

# INDEPENDENT AUDITOR'S REPORT

## Auditor's Responsibilities for the Audit of the Consolidated Financial Statements *(continued)*

We communicate with the Audit Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Audit Committee with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

From the matters communicated with the Audit Committee, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

The engagement partner on the audit resulting in this independent auditor's report is Chan Ka Yee (practising certificate number: P05388).

**PricewaterhouseCoopers**  
*Certified Public Accountants*

Hong Kong, 3 September 2025

## CONSOLIDATED PROFIT AND LOSS ACCOUNT

For the year ended 30 June 2025  
(Expressed in Hong Kong dollars)

	Notes	2025 \$000	2024 \$000
Service revenue and other related service		<b>4,415,349</b>	4,508,713
Handset and accessory sales		<b>1,838,098</b>	1,712,538
Revenues	5	<b>6,253,447</b>	6,221,251
Cost of inventories sold		<b>(1,801,501)</b>	(1,691,876)
Cost of services provided		<b>(395,345)</b>	(410,387)
Staff costs	6	<b>(714,645)</b>	(712,825)
Other operating expenses, net	9	<b>(896,896)</b>	(964,576)
Depreciation, amortization and loss on disposal		<b>(1,692,851)</b>	(1,740,985)
Operating profit		<b>752,209</b>	700,602
Expected credit loss on financial assets at amortized cost	9	<b>(50,000)</b>	–
Finance income	7	<b>69,656</b>	67,854
Finance costs	8	<b>(104,247)</b>	(105,280)
Profit before income tax	9	<b>667,618</b>	663,176
Income tax expense	10(a)	<b>(188,717)</b>	(193,050)
Profit after income tax		<b>478,901</b>	470,126
Profit attributable to Company's shareholders		<b>478,901</b>	470,126
Earnings per share for profit attributable to Company's shareholders during the year (expressed in cents per share)	14		
Basic		<b>43.5</b>	42.6
Diluted		<b>43.5</b>	42.6

The above consolidated profit and loss account should be read in conjunction with the accompanying notes.

# CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

For the year ended 30 June 2025  
(Expressed in Hong Kong dollars)

	2025 \$000	2024 \$000
Profit for the year	478,901	470,126
Other comprehensive loss		
Item that may be reclassified subsequently to profit and loss:		
Currency translation differences	(79)	112
Item that will not be reclassified subsequently to profit and loss:		
Fair value loss on financial asset at fair value through other comprehensive income	(1,789)	(640)
Other comprehensive loss for the year	(1,868)	(528)
Total comprehensive income for the year attributable to Company's shareholders	477,033	469,598

The above consolidated statement of comprehensive income should be read in conjunction with the accompanying notes.

# CONSOLIDATED BALANCE SHEET

At 30 June 2025

(Expressed in Hong Kong dollars)

	Notes	2025 \$000	2024 \$000
<b>Non-current assets</b>			
Fixed assets	16	<b>3,067,242</b>	3,017,019
Customer acquisition costs	17	<b>93,244</b>	93,304
Contract assets	18	<b>41,298</b>	27,647
Right-of-use assets	19	<b>805,416</b>	867,416
Interest in an associate	21	<b>3</b>	3
Financial asset at fair value through other comprehensive income	22	<b>4,862</b>	6,651
Financial assets at amortized cost	23	<b>2,321</b>	28,305
Intangible assets	24	<b>3,696,376</b>	3,958,076
Deposits and prepayments and other receivables	25	<b>142,031</b>	151,420
Deferred income tax assets	26	<b>7,640</b>	3,128
Total non-current assets		<b>7,860,433</b>	8,152,969
<b>Current assets</b>			
Cash and cash equivalents	28	<b>2,028,081</b>	1,576,915
Contract assets	18	<b>98,638</b>	101,830
Trade receivables	25	<b>414,066</b>	410,315
Deposits and prepayments	25	<b>278,327</b>	259,858
Other receivables	25	<b>138,002</b>	83,793
Financial assets at amortized cost	23	<b>–</b>	100,817
Inventories	27	<b>87,217</b>	107,069
Tax reserve certificates	10(b)	<b>402,764</b>	384,709
Total current assets		<b>3,447,095</b>	3,025,306
<b>Current liabilities</b>			
Trade payables	29	<b>351,855</b>	366,208
Other payables and accruals	29	<b>675,383</b>	747,888
Contract liabilities	30	<b>468,019</b>	397,804
Lease liabilities	31	<b>485,400</b>	543,633
Current income tax liabilities	10(b)	<b>739,864</b>	657,806
Bank borrowings	32	<b>4,718</b>	2,200
Spectrum utilization fee liabilities	33	<b>248,060</b>	228,366
Total current liabilities		<b>2,973,299</b>	2,943,905

# CONSOLIDATED BALANCE SHEET

At 30 June 2025  
(Expressed in Hong Kong dollars)

	Notes	2025 \$000	2024 \$000
<b>Non-current liabilities</b>			
Asset retirement obligations	34	45,901	51,811
Contract liabilities	30	8,698	8,496
Lease liabilities	31	330,588	355,743
Bank borrowings	32	56,882	61,600
Spectrum utilization fee liabilities	33	2,421,198	2,412,756
Deferred income tax liabilities	26	165,708	158,315
Total non-current liabilities		3,028,975	3,048,721
<b>Net assets</b>		<b>5,305,254</b>	<b>5,185,649</b>
<b>Capital and reserves</b>			
Share capital	35	110,095	110,226
Reserves		5,195,159	5,075,423
<b>Total equity</b>		<b>5,305,254</b>	<b>5,185,649</b>

The financial statements on pages 94 to 164 were approved by the Board of Directors on 3 September 2025 and were signed on its behalf.

**Kwok Ping-luen, Raymond**  
Director

**Lau Yeuk-hung, Fiona**  
Director

The above consolidated balance sheet should be read in conjunction with the accompanying notes.



# CONSOLIDATED CASH FLOW STATEMENT

For the year ended 30 June 2025  
(Expressed in Hong Kong dollars)

	Notes	2025 \$000	2024 \$000
<b>Cash flows from operating activities</b>			
Profit before income tax		<b>667,618</b>	663,176
Adjustments for:			
Depreciation of fixed assets	16	<b>524,746</b>	525,909
Depreciation of right-of-use assets	19	<b>605,262</b>	644,754
Amortization of spectrum utilization fee	24	<b>473,333</b>	473,333
Amortization of customer acquisition costs	17	<b>82,107</b>	87,564
Loss on disposal of fixed assets	9	<b>7,818</b>	9,425
Net gain on derecognition of right-of-use assets, lease liabilities, write-off of fixed assets and reversal of asset retirement obligations		<b>(3,151)</b>	–
Expected credit loss on financial assets at amortized cost	9	<b>50,000</b>	–
Finance income	7	<b>(69,656)</b>	(67,854)
Finance costs	8	<b>104,247</b>	105,280
Share-based payments	6	<b>653</b>	1,361
		<b>2,442,977</b>	2,442,948
Changes in working capital			
Decrease/(increase) in inventories		<b>19,852</b>	(736)
Increase in contract assets, trade receivables, deposits, prepayments and other receivables		<b>(100,446)</b>	(121,252)
Increase in trade and other payables, accruals, contract liabilities and deferred income		<b>17,623</b>	110,103
Capitalization of customer acquisition costs	17	<b>(82,357)</b>	(79,166)
		<b>2,297,649</b>	2,351,897
Cash generated from operations		<b>2,297,649</b>	2,351,897
Interest paid		<b>(42,735)</b>	(37,105)
Income tax paid		<b>(103,867)</b>	(127,892)
Purchase of tax reserve certificates		<b>(18,055)</b>	(25,159)
		<b>2,132,992</b>	2,161,741
<b>Cash flows from investing activities</b>			
Payment for purchase of fixed assets		<b>(597,471)</b>	(601,545)
Proceeds from disposal of fixed assets		<b>1,597</b>	1,338
Proceeds from early redemption of financial assets at amortized cost		<b>11,212</b>	36,835
Proceeds from redemption of financial assets at amortized cost		<b>62,500</b>	–
Payment of spectrum utilization fee	33	<b>(244,493)</b>	(224,999)
Interest received		<b>71,139</b>	66,461
		<b>(695,516)</b>	(721,910)
Net cash outflow from investing activities		<b>(695,516)</b>	(721,910)

# CONSOLIDATED CASH FLOW STATEMENT

For the year ended 30 June 2025  
(Expressed in Hong Kong dollars)

	Notes	2025 \$000	2024 \$000
<b>Cash flows from financing activities</b>			
Payment for repurchase of shares		(5,488)	(16,676)
Repayment of bank borrowings	37	(2,200)	(2,200)
Principal elements of lease payments	37	(625,961)	(646,067)
Dividends paid to the Company's shareholders		(352,593)	(353,121)
Net cash outflow from financing activities		(986,242)	(1,018,064)
<b>Net increase in cash and cash equivalents</b>		<b>451,234</b>	<b>421,767</b>
Cash and cash equivalents at beginning of the year		1,576,915	1,155,152
Effect of foreign exchange rates changes		(68)	(4)
<b>Cash and cash equivalents at end of the year</b>	28	<b>2,028,081</b>	<b>1,576,915</b>

The above consolidated cash flow statement should be read in conjunction with the accompanying notes.

# CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

For the year ended 30 June 2025  
(Expressed in Hong Kong dollars)

	Attributable to the Company's shareholders							
	Share capital \$000	Share premium \$000	Revaluation reserve \$000	Capital redemption reserve \$000	Contributed surplus \$000	Employee share-based compensation reserve \$000	Exchange reserve \$000	Retained profits \$000
At 30 June 2023	110,646	1,647,004	5,393	17,519	1,127	248	(2,613)	3,305,163
Profit for the year	-	-	-	-	-	-	-	470,126
Other comprehensive loss	-	-	-	-	-	-	-	-
Fair value loss on financial asset at fair value through other comprehensive income	-	-	(640)	-	-	-	-	(640)
Currency translation differences	-	-	-	-	-	-	112	-
Total comprehensive income for the year ended 30 June 2024	-	-	(640)	-	-	-	112	470,126
<b>Transactions with owners</b>								
Share-based payments (note 6)	-	-	-	-	-	1,361	-	-
Repurchase of shares (note 35)	(420)	-	-	420	-	-	-	(16,676)
Payment of 2023 final dividend	-	-	-	-	-	-	-	(193,117)
Payment of 2024 interim dividend (note 15)	-	-	-	-	-	-	-	(160,004)
Total transactions with owners	(420)	-	-	420	-	1,361	-	(369,797)
<b>At 30 June 2024</b>	<b>110,226</b>	<b>1,647,004</b>	<b>4,753</b>	<b>17,939</b>	<b>1,127</b>	<b>1,609</b>	<b>(2,501)</b>	<b>3,405,492</b>

5,185,649

# CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

For the year ended 30 June 2025  
(Expressed in Hong Kong dollars)

	Attributable to the Company's shareholders								Total \$000
	Share capital \$000	Share premium \$000	Revaluation reserve \$000	Capital redemption reserve \$000	Contributed surplus \$000	Employee share-based compensation reserve \$000	Exchange reserve \$000	Retained profits \$000	
At 30 June 2024	110,226	1,647,004	4,753	17,939	1,127	1,609	(2,501)	3,405,492	5,185,649
Profit for the year	-	-	-	-	-	-	-	478,901	478,901
Other comprehensive loss									
Fair value loss on financial asset at fair value through other comprehensive income	-	-	(1,789)	-	-	-	-	-	(1,789)
Currency translation differences	-	-	-	-	-	-	(79)	-	(79)
Total comprehensive income for the year ended 30 June 2025	-	-	(1,789)	-	-	-	(79)	478,901	477,033
<b>Transactions with owners</b>									
Share-based payments (note 6)	-	-	-	-	-	653	-	-	653
Repurchase of shares (note 35)	(131)	-	-	131	-	-	-	(5,488)	(5,488)
Payment of 2024 final dividend	-	-	-	-	-	-	-	(192,860)	(192,860)
Payment of 2025 interim dividend (note 15)	-	-	-	-	-	-	-	(159,733)	(159,733)
Total transactions with owners	(131)	-	-	131	-	653	-	(358,081)	(357,428)
<b>At 30 June 2025</b>	<b>110,095</b>	<b>1,647,004</b>	<b>2,964</b>	<b>18,070</b>	<b>1,127</b>	<b>2,262</b>	<b>(2,580)</b>	<b>3,526,312</b>	<b>5,305,254</b>

The above consolidated statement of changes in equity should be read in conjunction with the accompanying notes.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 1 General information

SmarTone Telecommunications Holdings Limited (the “Company”) and its subsidiaries (together, the “Group”) are principally engaged in the provision of telecommunications services and the sale of handsets and accessories in Hong Kong.

The Company is a limited liability company incorporated in Bermuda. The address of its head office and principal place of business is 31/F, Millennium City 2, 378 Kwun Tong Road, Kwun Tong, Hong Kong.

The Company has its listing on The Stock Exchange of Hong Kong Limited (the “SEHK”).

These consolidated financial statements are presented in Hong Kong dollars, unless otherwise stated. These consolidated financial statements have been approved for issue by the Board of Directors on 3 September 2025.

## 2 Summary of material accounting policies

The material accounting policies are applied in the preparation of these consolidated financial statements. These policies have been consistently applied to all the years presented, unless otherwise stated.

### (a) Basis of preparation

#### (i) Compliance with HKFRS Accounting Standards (“HKFRS”) and Hong Kong Companies Ordinance (“HKCO”)

The consolidated financial statements of the Group have been prepared in accordance with HKFRS and disclosure requirements of the HKCO Cap. 622. The consolidated financial statements have been prepared on a historical cost basis, except for the financial asset at fair value through other comprehensive income, measured at fair value.

#### (ii) Amendments to standards and interpretations to existing standards adopted by the Group

The Group has applied the following amendments to standards and interpretations to existing standards for the first time for its annual reporting period commencing on 1 July 2024.

HKAS 1 (Amendments)	Classification of Liabilities as Current or Non-current
HKAS 1 (Amendments)	Non-current Liabilities with Covenants
HKFRS 16 (Amendments)	Lease Liability in a Sale and Leaseback
HK-Interpretation 5 (Amendments)	Presentation of Financial Statements – Classification by the Borrower of a Term Loan that Contains a Repayment on Demand Clause
Amendments to HKAS 7 and HKFRS 7	Supplier Finance Arrangement

The adoption of these amendments to standards and interpretations to existing standards did not have any material effect on the results and financial position of the Group.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (a) Basis of preparation *(continued)*

#### (iii) New standards and amendments to standards not yet adopted

Certain new standards and amendments to standards have been published that are not mandatory for 30 June 2025 reporting periods and have not been early adopted by the Group.

HKFRS 10 and HKAS 28 (Amendments)	Sale or Contribution of Assets between an Investor and its Associate or Joint Venture <sup>1</sup>
HKAS 21 and HKFRS 1 (Amendments)	Lack of Exchangeability <sup>2</sup>
HKFRS 9 and HKFRS 7 (Amendments)	Amendments to the Classification and Measurement of Financial Instruments <sup>3</sup>
HKFRS 9 and HKFRS 7 (Amendments)	Contracts Referencing Nature-dependent Electricity <sup>3</sup>
HKFRS 18	Presentation and Disclosure in Financial Statements <sup>4</sup>
HKFRS 19	Subsidiaries without Public Accountability: Disclosures <sup>4</sup>
HK-Interpretation 5 (Amendments)	Presentation of Financial Statements – Classification by the Borrower of a Term Loan that Contains a Repayment on Demand Clause <sup>4</sup>
HKFRS Amendments	Annual Improvements to HKFRS Accounting Standards <sup>3</sup>

<sup>1</sup> To be determined

<sup>2</sup> Effective for annual periods beginning on or after 1 January 2025.

<sup>3</sup> Effective for annual periods beginning on or after 1 January 2026.

<sup>4</sup> Effective for annual periods beginning on or after 1 January 2027.

The Group does not expect that these new standards and amendments to standards would have any material impact on its results and financial position, except for HKFRS 18 which may have impact to the presentation of the consolidated financial statements for the year ending 30 June 2028.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (b) Principles of consolidation and equity accounting

#### (i) Subsidiaries

Subsidiaries are all entities (including structured entities) over which the Group has control. The Group controls an entity when the Group is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power to direct the activities of the entity. Subsidiaries are fully consolidated from the date on which control is transferred to the Group. They are deconsolidated from the date that control ceases.

Intercompany transactions, balances and unrealized gains on transactions between group companies are eliminated. Unrealized losses are also eliminated unless the transaction provides evidence of an impairment of the transferred asset. Accounting policies of subsidiaries have been changed where necessary to ensure consistency with the policies adopted by the Group.

Non-controlling interests in the results and equity of subsidiaries are shown separately in the consolidated profit and loss account, consolidated statement of comprehensive income, consolidated statement of changes in equity and consolidated balance sheet respectively.

#### (ii) Associates

Associates are all entities over which the Group has significant influence but not control or joint control. This is generally the case where the Group holds between 20% and 50% of the voting rights. Investments in associates are accounted for using the equity method of accounting (see (iii) below), after initially being recognized at cost.

#### (iii) Equity method

Under the equity method of accounting, the investments are initially recognized at cost and adjusted thereafter to recognize the Group's share of the post-acquisition profits or losses of the investee in profit or loss, and the Group's share of movements in other comprehensive income of the investee in other comprehensive income. Dividends received or receivable from associates are recognized as a reduction in the carrying amount of the investment.

When the Group's share of losses in an equity-accounted investment equals or exceeds its interest in the entity, including any other unsecured long-term receivables, the Group does not recognize further losses, unless it has incurred obligations or made payments on behalf of the other entity.

Unrealized gains on transactions between the Group and its associates are eliminated to the extent of the Group's interest in these entities. Unrealized losses are also eliminated unless the transaction provides evidence of an impairment of the asset transferred. Accounting policies of equity accounted investees have been changed where necessary to ensure consistency with the policies adopted by the Group.

The carrying amount of equity-accounted investments is tested for impairment in accordance with the policy described in note 2(j).

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (b) Principles of consolidation and equity accounting *(continued)*

#### (iv) Changes in ownership interests

The Group treats transactions with non-controlling interests that do not result in a loss of control as transactions with equity owners of the Group. A change in ownership interest results in an adjustment between the carrying amounts of the controlling and non-controlling interests to reflect their relative interests in the subsidiary. Any difference between the amount of the adjustment to non-controlling interests and any consideration paid or received is recognized in a separate reserve within equity attributable to owners of the Company.

When the Group ceases to consolidate or equity account for an investment because of a loss of control, joint control or significant influence, any retained interest in the entity is remeasured to its fair value with the change in carrying amount recognized in profit or loss. This fair value becomes the initial carrying amount for the purposes of subsequently accounting for the retained interest as an associate or financial asset. In addition, any amounts previously recognized in other comprehensive income in respect of that entity are accounted for as if the Group had directly disposed of the related assets or liabilities. This may mean that amounts previously recognized in other comprehensive income are reclassified to profit or loss or transferred to another category of equity as specified/permitted by applicable HKFRSs.

If the ownership interest in an associate is reduced but significant influence is retained, only a proportionate share of the amounts previously recognized in other comprehensive income are reclassified to profit or loss where appropriate.

#### (c) Separate financial statements

Investments in subsidiaries are accounted for at cost less impairment. Cost includes direct attributable costs of investment. The results of subsidiaries are accounted for by the Company on the basis of dividend received and receivable.

Impairment testing of the investments in subsidiaries is required upon receiving a dividend from these investments if the dividend exceeds the total comprehensive income of the subsidiary in the period the dividend is declared or if the carrying amount of the investment in the separate financial statements exceeds the carrying amount in the consolidated financial statements of the investee's net assets including goodwill.

#### (d) Segment reporting

Operating segments are reported in a manner consistent with the internal reporting provided to the chief operating decision maker.

The board of the Company has appointed the Group's senior executive management to assess the financial performance and position of the Group, and makes strategic decisions. Since the Group is only engaged in telecommunications and related services, the Group has identified only one reportable segment. No geographical information has been disclosed as the majority of the Group's operating activities are carried out in Hong Kong. The Group's assets (both current assets and non-current assets) and revenues derived from activities outside Hong Kong are less than 5% of the Group's assets and revenues, respectively.



# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (e) Foreign currency translation

#### (i) Functional and presentation currency

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates (the "functional currency"). The consolidated financial statements are presented in Hong Kong dollar (HK\$), which is the Company's functional and the Group's presentation currency.

#### (ii) Transactions and balances

Foreign currency transactions are translated into the functional currency using the exchange rates at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation of monetary assets and liabilities denominated in foreign currencies at year end exchange rates are generally recognized in profit or loss.

Foreign exchange gains and losses that relate to bank borrowings, financial assets at amortized cost and cash and cash equivalents are presented in the consolidated profit and loss account within "finance costs". All other foreign exchange gains and losses are presented in the consolidated profit and loss account on a net basis within "other operating expenses, net".

Translation differences on non-monetary financial assets, such as equities classified as financial asset at fair value through other comprehensive income, are recognized in other comprehensive income.

#### (iii) Group companies

The results and financial position of foreign operations (none of which has the currency of a hyperinflationary economy) that have a functional currency different from the presentation currency are translated into the presentation currency as follows:

- assets and liabilities for each balance sheet presented are translated at the closing rate at the date of that balance sheet;
- income and expenses for each profit and loss account and statement of comprehensive income are translated at average exchange rates (unless this is not a reasonable approximation of the cumulative effect of the rates prevailing on the transaction dates, in which case income and expenses are translated at the dates of the transactions); and
- all resulting exchange differences are recognized in other comprehensive income.

On consolidation, exchange difference arising from the translation of any net investment in foreign entities are recognized in other comprehensive income. When a foreign operation is sold, the associated exchange differences are reclassified to profit or loss, as part of the gain or loss on sale.

In the case of a partial disposal that does not result in the Group losing control over a subsidiary that includes a foreign operation, the proportionate share of accumulated currency translation differences are re-attributed to non-controlling interests and are not recognized in profit or loss.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (f) Intangible assets

Intangible assets are stated in the consolidated balance sheet at cost less accumulated amortization (where the estimated useful life is other than indefinite) and impairment losses as described in note 2(j).

#### Spectrum utilization fee

Spectrum utilization fee represents the payments for using the assigned spectrum to provide telecommunication services in Hong Kong within a specified period. The upfront payments and the present value of the annual fixed fees payable over the period are recorded as intangible assets, together with the related obligations. Amortization is provided on a straight-line basis over the remaining assignment period from the date when the asset is ready for its intended use.

The difference between the discounted value and the total of the minimum annual fee payments represents the effective cost of financing and, accordingly, for the period prior to the asset being ready for its intended use, is capitalized as part of the intangible asset consistent with the policy for borrowing costs as set out in note 2(t). Subsequent to the date when the asset is ready for its intended use, such finance costs will be charged to the consolidated profit and loss account in the year in which they are incurred.

Variable annual payments are recognized in the consolidated profit and loss account as incurred.

### (g) Fixed assets

Fixed assets are stated at historical cost less accumulated depreciation and accumulated impairment losses. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Subsequent costs are included in the asset's carrying amount or recognized as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. The carrying amount of any component accounted for as a separate asset is derecognized when replaced. All other repairs and maintenance are charged to profit or loss during the reporting period in which they are incurred.

Depreciation is calculated using the straight-line method to allocate their costs, net of their residual values, over their estimated useful lives. The principal annual rates are as follows:

Leasehold improvements	Over the lease term
Buildings	Over the lease term
Network and testing equipment	$6\frac{2}{3}\%$ –50%
Computer, billing and office telephone equipment	20%– $33\frac{1}{3}\%$
Other fixed assets	20%– $33\frac{1}{3}\%$

The cost of the network comprises assets and equipment of the telecommunications network purchased at cost. Depreciation of each part of the network commences from the date of launch of the relevant services.

No depreciation is provided for any part of the network under construction, including the equipment therein.

Other fixed assets comprise motor vehicles, equipment, furniture and fixtures.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (g) Fixed assets *(continued)*

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at the end of each reporting period.

An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount (note 2(j)).

Gains and losses on disposals are determined by comparing the proceeds with carrying amount. These are included in profit or loss.

### (h) Leases

An arrangement, comprising a transaction or a series of transactions, is or contains a lease if the Group determines that the arrangement conveys a right to control the use of an identified asset for a period of time in exchange for consideration. Such determination is made on an evaluation of the substance of the arrangement, regardless of whether the arrangements take the legal form of a lease.

Leases are recognized as right-of-use assets and the corresponding lease liabilities at the dates at which the leased assets are available for use by the Group.

Assets and liabilities arising from a lease are initially measured on a present value basis.

#### (i) Lease liabilities

Lease liabilities include the net present value of the following lease payments:

- fixed payments (including in-substance fixed payments), less any lease incentives receivable;
- variable lease payments that are based on an index or a rate; and
- payments of penalties for terminating the lease, if the lease term reflects the Group, as a lessee, exercising an option to terminate the lease.

Lease payments to be made under reasonably certain extension options are also included in the measurement of the liability.

The lease payments are discounted using the interest rate implicit in the lease. If that rate cannot be determined, the Group's incremental borrowing rate is used, being the rate that the Group would have to pay to borrow the funds necessary to obtain an asset of similar value in a similar economic environment with similar terms and conditions.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (h) Leases *(continued)*

#### (i) Lease liabilities *(continued)*

To determine the incremental borrowing rate, the Group:

- where possible, uses recent third-party financing received by the Group as a starting point, adjusted to reflect changes in financing conditions since third party financing was received;
- uses a build-up approach that starts with a risk-free interest rate adjusted for credit risk for leases held by the Group, which does not have recent third party financing; and
- makes adjustments specific to the lease.

The Group is exposed to potential future increases in variable lease payments based on an index or rate, which are not included in the lease liability until effective. When adjustments to lease payments based on an index or rate take effect, the lease liability is reassessed and adjusted against the right-of-use asset.

Lease payments are allocated between the principal and finance cost. The finance cost is charged to the consolidated profit and loss account over the lease period so as to produce a constant periodic rate of interest on the remaining balance of the liability for each period.

#### (ii) Right-of-use assets

Right-of-use assets are measured at cost comprising the following:

- the amount of the initial measurement of lease liability;
- any lease payments made at or before the commencement date, less any lease incentive received;
- any initial direct costs; and
- restoration costs.

The right-of-use assets are depreciated over the shorter of the assets' useful lives and the lease terms on a straight-line basis.

#### (iii) Short-term and low-value leases

Payments associated with short-term leases for all classes of underlying assets and all low-value leases are recognized on a straight-line basis over the lease terms as expenses in the consolidated profit and loss account. Short-term leases are leases with a lease term of 12 months or less.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (i) Customer acquisition costs eligible for capitalization

The incremental costs of obtaining telecommunications services contracts are those costs that would not have been incurred if the contract had not been obtained. These incremental costs are required to be capitalized as an asset when incurred, and amortized on a straight-line basis in the consolidated profit and loss account over the minimum enforceable contractual period.

### (j) Impairment of non-financial assets

Assets are tested for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognized for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs of disposal and value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash inflows which are largely independent of the cash inflows from other assets or groups of assets (cash-generating units). Non-financial assets that suffered an impairment are reviewed for possible reversal of the impairment at the end of each reporting period.

### (k) Investments and other financial assets

#### (i) Classification

The Group classifies its financial assets in the following measurement categories:

- those to be measured subsequently at financial asset at fair value through other comprehensive income; and
- those to be measured at amortized cost.

The classification depends on the entity's business model for managing the financial assets and the contractual terms of the cash flows.

For assets measured at fair value, gains and losses will be recorded in other comprehensive income. For investments that are not held for trading, this will depend on whether the Group has made an irrevocable election at the time of initial recognition to account for the equity investment at fair value through other comprehensive income.

For assets that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest are measured at amortized cost. The Group reclassifies financial assets at amortized cost when and only when its business model for managing those assets changes.

#### (ii) Recognition and derecognition

Regular way purchases and sales of financial assets are recognized on trade-date, the date on which the Group commits to purchase or sell the asset. Financial assets are derecognized when the rights to receive cash flows from the financial assets have expired or have been transferred and the Group has transferred substantially all the risks and rewards of ownership.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (k) Investments and other financial assets *(continued)*

#### (iii) Measurement

At initial recognition, the Group measures a financial asset at its fair value plus transaction costs that are directly attributable to the acquisition of the financial asset.

##### *Financial assets at amortized cost*

Subsequent measurement of financial assets at amortized cost depends on the Group's business model for managing the asset and the cash flow characteristics of the asset. Interest income from these financial assets is included in finance income using the effective interest rate method. Any gain or loss arising on derecognition is recognized directly in profit or loss and presented in other gains/(losses), together with foreign exchange gains and losses. Impairment losses are presented as separate line item in the consolidated profit and loss account.

##### *Financial assets at fair value*

The Group subsequently measures all equity investments at fair value. Where the Group's management has elected to present fair value gains and losses on equity investments in OCI, there is no subsequent reclassification of fair value gains and losses to profit or loss following the derecognition of the investment. Investment income from such investments continue to be recognized in profit or loss as other income when the Group's right to receive payments is established.

#### (iv) Impairment

The Group recognizes an allowance for expected credit losses for:

- financial assets at amortized cost; and
- financial asset at fair value through other comprehensive income

Expected credit losses are a probability-weighted estimate of credit losses, measured based on the difference between the contractual cash flows due in accordance with the contract and all the cash flows that the Group expects to receive, discounted at an approximation of the original effective interest rate. The expected cash flows will include cash flows from the sale of collateral held or other credit enhancements that are integral to the contractual terms.

Expected credit losses are recognized in stages. For credit exposures for which there has not been a significant increase in credit risk since initial recognition, expected credit losses are provided for credit losses that result from default events that are possible within the 12 months after the reporting date. For those credit exposures for which there has been a significant increase in credit risk since initial recognition, a loss allowance is required for credit losses that result from all possible default events over the remaining life of the exposure, irrespective of the timing of the default.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (k) Investments and other financial assets *(continued)*

#### (iv) Impairment *(continued)*

For trade receivables and contract assets, the Group applies the simplified approach permitted by HKFRS 9, which requires expected lifetime losses to be recognized from initial recognition of the receivables.

The Group considers a financial asset is in default when the Group is unlikely to receive the outstanding contractual amounts in full, without recourse by the Group to action such as realizing the security (if any is held). A financial asset can be classified as in default but without an allowance for credit losses (i.e. no impairment loss is expected) after taking into account the value of collateral held by the Group. A financial asset is written off when there is no reasonable expectation of recovering the contractual cash flows. Write-offs can relate to a financial asset in its entirety, or to a portion of it, and constitute a derecognition event.

#### (l) Offsetting financial instruments

Financial assets and liabilities are offset and the net amount reported in the balance sheet where the Group currently has a legally enforceable right to offset the recognized amounts, and there is an intention to settle on a net basis or realize the asset and settle the liability simultaneously. The Group has also entered into arrangements that do not meet the criteria for offsetting but still allow for the related amounts to be set off in certain circumstances, such as bankruptcy or the termination of a contract.

#### (m) Inventories

Inventories, comprising handsets and accessories, and purchased parts and materials are stated at the lower of cost and net realizable value. Cost is calculated on the weighted average basis. Net realizable value is the estimated selling price in the ordinary course of business less applicable variable selling expenses.

#### (n) Trade receivables

Trade receivables are amounts due from customers for goods sold or services performed in the ordinary course of business. Trade receivables are generally due for settlement within 45 days and therefore are all classified as current.

Trade receivables are recognized initially at the amount of consideration that is unconditional unless they contain significant financing components, when they are recognized at fair value. They are subsequently measured at amortized cost using the effective interest method, less provision for impairment. See note 2(k) for a description of the Group's impairment policies.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (o) Contract assets

Contract assets relating to multiple-element arrangements are recognized when the Group has performed the service or transferred the good to the customer before the customer pays consideration or before payment is due.

### (p) Cash and cash equivalents

For the purpose of presentation in the statement of cash flows, cash and cash equivalents includes cash at bank and on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

### (q) Share capital

Ordinary shares are classified as equity.

Incremental costs directly attributable to the issue of new shares or options are shown in equity as a deduction, net of tax, from the proceeds.

Where any group company purchases the Company's equity instruments, the consideration paid, including any directly attributable incremental costs (net of income taxes) is deducted from equity attributable to the Company's shareholders as treasury shares until the shares are cancelled or reissued. Where such ordinary shares are subsequently reissued, any consideration received, net of any directly attributable incremental transaction costs and the related income tax effects, is included in equity attributable to the Company's shareholders.

Shares held for share award scheme are deducted from equity.

### (r) Trade and other payables

These amounts represent liabilities for goods and services provided to the Group prior to the end of financial year which are unpaid. The amounts are unsecured. Trade and other payables are presented as current liabilities unless payment is not due within 12 months after the reporting period. They are recognized initially at their fair values and subsequently measured at amortized costs using the effective interest method.

### (s) Contract liabilities

The Group recognizes contract liabilities when a customer pays consideration, or the Group has a right to an amount of consideration that is unconditional, before the Group performs a service or transfers a good to the customer.



# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (t) Borrowings and borrowing costs

Borrowings are initially recognized at fair value, net of transaction costs incurred. Borrowings are subsequently measured at amortized cost. Any difference between the proceeds (net of transaction costs) and the redemption amount is recognized in profit or loss over the period of the borrowings using the effective interest method. Fees paid on the establishment of loan facilities are recognized as transaction costs of the loan to the extent that it is probable that some or all of the facility will be drawn down. In this case, the fee is deferred until the draw-down occurs. To the extent there is no evidence that it is probable that some or all of the facility will be drawn down, the fee is capitalized as a prepayment for liquidity services and amortized over the period of the facility to which it relates.

Borrowings are removed from the balance sheet when the obligation specified in the contract is discharged, cancelled or expired. The difference between the carrying amount of a financial liability that has been extinguished or transferred to another party and the consideration paid, including any non-cash assets transferred or liabilities assumed, is recognized in profit or loss as finance costs.

Borrowings are classified as current liabilities unless the Group has a right at the end of the reporting period to defer settlement of the liability for at least 12 months after the reporting period. Covenants that the Group is required to comply with, on or before the end of the reporting period, are considered in classifying loan arrangements with covenants as current or non-current. Covenants that the Group is required to comply with after the reporting period do not affect the classification at the reporting date.

General and specific borrowing costs that are directly attributable to the acquisition, construction or production of a qualifying asset are capitalized during the period of time that is required to complete and prepare the asset for its intended use or sale. Qualifying assets are assets that necessarily take a substantial period of time to get ready for their intended use or sale.

Investment income earned on the temporary investment of specific borrowings pending their expenditure on qualifying assets is deducted from the borrowing costs eligible for capitalization.

Other borrowing costs are expensed in the period in which they are incurred.

### (u) Current and deferred income tax

The income tax expense or credit for the period is the tax payable on the current period's taxable income based on the applicable income tax rate for each jurisdiction adjusted by changes in deferred tax assets and liabilities attributable to temporary differences and to unused tax losses.

#### (i) Current income tax

The current income tax charge is calculated on the basis of the tax laws enacted or substantively enacted at the end of the reporting period in the countries where the Company and its subsidiaries and associate operate and generate taxable income. Management periodically evaluates positions taken in tax returns with respect to situations in which applicable tax regulation is subject to interpretation. It establishes provisions where appropriate on the basis of amounts expected to be paid to the tax authorities.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (u) Current and deferred income tax *(continued)*

#### (ii) Deferred income tax

Deferred income tax is provided in full, using the liability method, on temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the consolidated financial statements. However, deferred income tax is not accounted for if it arises from initial recognition of an asset or liability in a transaction other than a business combination that at the time of the transaction affects neither accounting nor taxable profit or loss. Deferred income tax is determined using tax rates (and laws) that have been enacted or substantively enacted by the end of the reporting period and are expected to apply when the related deferred income tax asset is realized or the deferred income tax liability is settled.

Deferred tax assets are recognized only if it is probable that future taxable amounts will be available to utilize those temporary differences and losses.

Deferred tax liabilities and assets are not recognized for temporary differences between the carrying amount and tax bases of investments in foreign operations where the company is able to control the timing of the reversal of the temporary differences and it is probable that the differences will not reverse in the foreseeable future.

Deferred tax assets and liabilities are offset when there is a legally enforceable right to offset current tax assets and liabilities and when the deferred tax balances relate to the same taxation authority. Current tax assets and tax liabilities are offset where the entity has a legally enforceable right to offset and intends either to settle on a net basis, or to realize the asset and settle the liability simultaneously.

Current and deferred tax is recognized in profit or loss, except to the extent that it relates to items recognized in other comprehensive income or directly in equity. In this case, the tax is also recognized in other comprehensive income or directly in equity, respectively.

### (v) Provisions

Provisions are recognized when the Group has a present legal or constructive obligation as a result of past events, it is probable that an outflow of resources will be required to settle the obligation and the amount can be reliably estimated. Restructuring provisions comprise employee termination payments. Provisions are not recognized for future operating losses.

Where there are a number of similar obligations, the likelihood that an outflow will be required in settlement is determined by considering the class of obligations as a whole. A provision is recognized even if the likelihood of an outflow with respect to any one item included in the same class of obligations may be small.

Provisions are measured at the present value of management's best estimate of the expenditure required to settle the present obligation at the end of the reporting period. The discount rate used to determine the present value is a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the liability. The increase in the provision due to the passage of time is recognized as interest expense.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (w) Employee benefits

#### (i) Employee leave entitlements

Employee entitlements to annual leave are recognized when they accrue to employees. A provision is made for the estimated liability for annual leave arising from services rendered by employees up to the balance sheet date.

Employee entitlements to sick leave, maternity or paternity leave and marriage leave are not recognized until the time of leave.

#### (ii) Bonus plans

The Group recognizes a liability and an expense for bonuses, based on a formula that takes into consideration the profit attributable to the Company's shareholders after certain adjustments. The Group recognizes a provision where contractually obliged or where there is a past practice that has created a constructive obligation.

#### (iii) Retirement benefits

The Group operates defined contribution retirement schemes (including Mandatory Provident Funds) for its employees, the assets of which are generally held in separate trustee-administered funds. The schemes are generally funded by payments from the relevant group companies.

Contributions to defined contribution plans, including contributions to Mandatory Provident Funds as required under the Hong Kong Mandatory Provident Fund Schemes Ordinance, are recognized as an expense in the consolidated profit and loss account when they are due. Prepaid contributions are recognized as an asset to the extent that a cash refund or a reduction in the future payments is available.

The Group pays fixed contributions and has no legal or constructive obligations to pay further contributions if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (w) Employee benefits *(continued)*

#### (iv) Share-based payments

Share-based compensation benefits are provided to employees via share award scheme and share option scheme. Information relating to these schemes is set out in note 36. The Group operates equity-settled, share-based compensation plans under which the Group receives services from employees as consideration for equity instruments of the Group.

##### *Share award scheme*

Under the share award scheme, shares are issued to employees for no cash consideration. The fair value of the employee services received in exchange for the award of the shares is recognized as an expense with a corresponding adjustment to equity. The total amount to be expensed is determined by reference to the market value of the shares awarded at the grant date. The total expense is recognized over the vesting period which is the period over which all of the specified vesting conditions are to be satisfied.

The grant by the Company of its own shares to employees of subsidiary undertakings in the Group is treated as capital contribution. The market value of the shares awarded at the grant date is recognized over the vesting period as an increase to investment in subsidiaries, with a corresponding credit to equity in the parent entity financial statements.

##### *Share option scheme*

The fair value of the employee services received in exchange for the grant of the options is recognized as an expense with a corresponding increase in equity. The total amount to be expensed is determined by reference to the fair value of the options granted, including any market performance conditions (for example, the entity's share price) and the impact of any non-vesting conditions but excluding the impact of any service and non-market performance vesting conditions (for example, profitability and sales growth targets). The total expense is recognized over the vesting period, which is the period over which all of the specific vesting conditions are to be satisfied. At the end of each reporting period, the Group revises its estimates of the number of options that are expected to vest based on the non-market vesting and service conditions. It recognizes the impact of the revision to original estimates, if any, in the consolidated profit and loss account with a corresponding adjustment to equity.

When the options are exercised, the Company issues new shares. The proceeds received net of any directly attributable transaction costs are credited to share capital (nominal value) and share premium.

The grant by the Company of options over its equity instruments to the employees of subsidiary undertakings in the Group is treated as capital contribution. The fair value of employee services received, measured by reference to the grant date fair value, is recognized over the vesting period as an increase to investment in subsidiaries, with a corresponding credit to equity in the parent entity financial statements.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (x) Contingent assets and liabilities

A contingent asset is a possible asset that arises from past events and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain events not wholly within the control of the Group.

Contingent assets are not recognized but are disclosed in the notes to the financial statements when an inflow of economic benefits is probable. When inflow is virtually certain, an asset is recognized.

A contingent liability is a possible obligation that arises from past events and whose existence will only be confirmed by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the Group. It can also be a present obligation arising from past events that is not recognized because it is not probable that outflow of economic resources will be required or the amount of obligation cannot be measured reliably.

A contingent liability is not recognized but is disclosed in the notes to the financial statements. When a change in the probability of an outflow occurs so that outflow is probable, it will then be recognized as a provision.

### (y) Revenue recognition

Revenue is measured at the fair value of the consideration received or receivable for the sale of goods and services in the ordinary course of the Group's activities. Revenue is shown net of returns, rebates and discounts and after eliminating sales within the Group.

The Group recognizes revenue when the amount of revenue can be reliably measured, it is probable that future economic benefits will flow to the entity and specific criteria have been met for each of the Group's activities as described below. The Group bases its estimates of return on historical results, taking into consideration the type of customers, the type of transaction and the specifics of each arrangement.

Revenue is recognized in the consolidated profit and loss account as follows:

#### (i) Sales of goods

Revenue from the sales of goods is recognized when control of the products has been transferred to the customer, which generally coincides with the time when the goods are delivered to customers and title has passed and collectability of the related receivables is reasonably assured.

#### (ii) Provision of services

Revenue from services is measured based on the usage of the Group's telecommunications network and facilities and is recognized when the services are rendered. Service revenue in respect of standard service plans billed in advance is deferred and included under contract liabilities.

#### (iii) Multiple-element arrangements

The amount of revenue recognized for each performance obligation is determined by considering the standalone selling prices or estimated fair values of each of the services element and handset device element provided within the bundled contracts.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 2 Summary of material accounting policies *(continued)*

### (z) Interest income

Interest income on financial assets at amortized cost and financial asset at fair value through other comprehensive income calculated using the effective interest method is recognized in the consolidated profit and loss account as part of "finance income".

Interest income is calculated by applying the effective interest rate to the gross carrying amount of a financial asset except for financial assets that subsequently become credit-impaired. For credit-impaired financial assets the effective interest rate is applied to the net carrying amount of the financial asset (after deduction of the loss allowance).

### (aa) Dividend income

Dividends are recognized as revenue when the right to receive payment is established.

### (ab) Earning per share

#### (i) Basic earnings per share

Basic earnings per share is calculated by dividing:

- the profit attributable to the Company's shareholders
- by the weighted average number of ordinary shares outstanding during the financial year and excluding shares held for share award scheme.

#### (ii) Diluted earnings per share

Diluted earnings per share adjusts the figures used in the determination of basic earnings per share to take into account:

- the weighted average number of additional ordinary shares that would have been outstanding assuming the conversion of all dilutive potential ordinary shares.

### (ac) Dividend distribution

Provision is made for the amount of any dividend declared, being appropriately authorized and no longer at the discretion of the Group, on or before the end of the reporting period but not distributed at the end of the reporting period.

### (ad) Related parties

For the purposes of these consolidated financial statements, parties are considered to be related to the Group if the Group has the ability, directly or indirectly, to control the party or exercise significant influence over the party in making financial and operating decisions, or vice versa, or where the Group and the party are subject to common control or common significant influence. Related parties may be individuals including key management or other entities.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 3 Critical accounting estimates and judgements

The preparation of financial statements requires the use of accounting estimates which, by definition, will seldom equal the actual results. Management also needs to exercise judgement in applying the Group's accounting policies.

Estimates and judgements are continually evaluated. They are based on historical experience and other factors, including expectations of future events that may have a financial impact on the entity and that are believed to be reasonable under the circumstances.

### (a) Revenue recognition

Management's judgement is required to identify the number of performance obligations for each multiple-element contract, assess the relative standalone selling price of each performance obligation and the allocation of revenue among those different performance obligations in multiple-element contracts.

### (b) Useful lives of fixed assets

The fixed assets used in the network are long-lived but may be subject to technical obsolescence. The annual depreciation charges are sensitive to the estimated economic useful lives the Group allocates to each type of fixed assets. Management performs annual reviews to assess the appropriateness of their estimated economic useful lives. Such reviews take into account the technological changes, prospective economic utilization and physical condition of the assets concerned. The useful lives are estimated at the time the purchases are made after considering the future technology changes, business developments and the Group's strategies. Should there be unexpected adverse changes in the circumstances or events, the Group assesses the need to shorten the useful lives and/or make impairment provisions. Indications of these unexpected adverse changes include declines in projected operating results, negative industry or economic trends and rapid advancement in technology.

### (c) Impairment of fixed assets, right-of-use assets and intangible assets

The Group performs impairment assessment on fixed assets, right-of-use assets and intangible assets when there is any impairment indicator. The recoverable amounts are determined based on value-in-use calculations or market valuations. These calculations require judgements and estimates.

Management judgement is required in the area of asset impairment, particularly in assessing whether (1) an event has occurred that may affect asset values; (2) the carrying value of cash-generating unit can be supported by the net present value of future cash flows from the assets using estimated cash flow projections; and (3) the cash flow is discounted using an appropriate rate. Changing the assumptions selected by management to determine the level, if any, of impairment, including the discount rates or the growth rate assumption in the cash flows projections, could significantly affect the Group's reported financial condition and results of operations.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 3 Critical accounting estimates and judgements *(continued)*

### (d) Current and deferred income tax

The Group is subject to income taxes. There are transactions and calculations for which the ultimate tax determination is uncertain. Where the final tax outcome of these matters is different from the amounts that were initially recorded, such differences will impact the current and deferred income tax assets and liabilities in the period in which such determination is made.

### (e) Expected credit loss ("ECL") for financial assets at amortized cost

The measurement of the ECL for financial assets at amortized cost is an area that requires significant assumptions about future economic conditions and credit behaviour.

Significant judgements are required in applying the accounting requirements for measuring ECL. The Group assessed whether the credit risk of the financial assets at amortized cost increased significantly since their initial recognition, and applied a three-stage impairment model approach to calculate the ECL. For financial assets at amortized cost that are classified as stage 1 or stage 2, the Group assessed the ECL using a model that incorporated relevant assumptions, including Probability of Default ("PD") and Loss Given Default ("LGD"). The assumptions also consider forward-looking estimates by referencing to macro-economic factors. For financial assets at amortized cost classified as stage 3, the Group assessed the ECL using a discounted cashflow model with probability weightings given to different probable scenarios.

Details of the key assumptions and inputs used are disclosed in note 4.

## 4 Financial risk management

This note explains the Group's exposure to financial risks and how these risks could affect the Group's future financial performance. Current year profit and loss information has been included where relevant to add further context.

Risk	Exposure arising from	Measurement
Market risk – foreign exchange	Future commercial transactions Recognized financial assets and liabilities not denominated in Hong Kong dollar (HK\$)	Cash flow forecasting Sensitivity analysis
Market risk – interest rate	Long-term borrowings at variable rates	Sensitivity analysis
Market risk – security prices	Investments in equity securities	Sensitivity analysis
Credit risk	Cash and cash equivalents, trade receivables, financial assets at amortized cost, other receivables and contract assets	Ageing analysis Credit ratings
Liquidity risk	Borrowings and other liabilities	Projected cash flow analysis

The Group's treasury policy, approved from time to time by the board of directors, is designed to minimize the Group's exposure to financial risks. The Group's risk management policy focuses on the unpredictability of financial markets and seeks to mitigate potential adverse effects on the Group's financial performance.



# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 4 Financial risk management *(continued)*

### (a) Financial risk factors

#### (i) Market risk

The Group's exposure to market risk consists of foreign currency risk, interest rate risk and price risk. There has been no change to the manner in which the Group manages and measures such risks.

#### *Foreign exchange risk*

Foreign exchange risk arises from future commercial transactions and recognized assets and liabilities denominated in a currency that is not the functional currency of the relevant Group entity, primarily with respect to the US dollar. Any change in the exchange rates of US dollar to Hong Kong dollar will impact the Group's operating results.

Certain of the assets and liabilities of the Group are principally denominated in US dollar. The Group currently does not undertake any foreign currency hedging.

#### *Exposure*

The Group's exposure to foreign currency risk of US dollar at the end of the reporting period, expressed in Hong Kong dollar, was as follows:

	2025 \$000	2024 \$000
Financial assets at amortized cost	2,321	129,122
Financial asset at fair value through other comprehensive income	4,862	6,651
Trade receivables	69,547	53,030
Cash and cash equivalents	931,994	180,611
Trade payables	(56,642)	(66,028)
Other payables and accruals	(621)	(6,956)
	<b>951,461</b>	<b>296,430</b>

#### *Sensitivity*

As shown in the table above, the Group is primarily exposed to changes in US/HK\$ exchange rates. The sensitivity of profit or loss to changes in the exchange rates arises mainly from the United States dollar denominated financial instruments.

	Impact on pre-tax profit	
	2025 \$000	2024 \$000
US/HK\$ exchange rate – increase 1%*	9,515	2,964
US/HK\$ exchange rate – decrease 1%*	(9,515)	(2,964)

\* Holding all other variables constant

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 4 Financial risk management *(continued)*

### (a) Financial risk factors *(continued)*

#### (i) Market risk *(continued)*

##### *Cash flow and fair value interest rate risk*

The Group's main interest rate risk arises from the holding of bank deposits and bank borrowings. Bank borrowings issued at variable rates expose the Group to cash flow interest rate risk which is partially offset by bank deposits held at variable rates. Bank borrowings and financial assets at amortized cost issued at fixed rates expose the Group to fair value interest rate risk.

The exposure of the Group's borrowing to interest rate changes at the end of the reporting period are as follows:

	2025 \$000	% of total borrowings	2024 \$000	% of total borrowings
Variable rate borrowings	61,600	100%	63,800	100%

An analysis by maturities is provided in note 4(a)(iii). The percentage of total borrowings shows the proportion of borrowings that are currently at variable rates in relation to the total amount of borrowings.

##### Sensitivity

Profit or loss is sensitive to higher/lower net interest income from bank deposits and interest expenses on bank borrowings as a result of changes in interest rates.

	Impact on pre-tax profit	
	2025 \$000	2024 \$000
Interest rates – increase by 100 basis points*	571	354
Interest rates – decrease by 100 basis points*	613	17

\* Holding all other variables constant

##### *Price risk*

The Group's exposure to price risk arises from investment held by the Group and classified in the balance sheet as financial asset at fair value through other comprehensive income. The financial asset at fair value through other comprehensive income is stated at fair value based on the net asset value per unit of the respective fund as determined by the manager of the relevant fund. The Group manages its exposure by closely monitoring the price movements and the change in market conditions that may affect the value of the investment.

At 30 June 2025, if the fair value of the financial asset at fair value through other comprehensive income had increased or decreased by 10% and all other variables were held constant, the investment revaluation reserve of the Group would increase or decrease by approximately \$486,000 (2024: \$665,000) respectively.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 4 Financial risk management *(continued)*

### (a) Financial risk factors *(continued)*

#### (ii) Credit risk

Credit risk arises from cash and cash equivalents, contractual cash flows of financial assets carried at amortized cost, and deposits with banks and financial institutions, as well as credit exposures to customers, including outstanding receivables.

#### *Risk management*

The Group manages its credit risk to non-performance of its counterparties by monitoring their credit ratings and setting approved counterparty limits that are regularly reviewed. In accordance with the treasury policy, the Group invests its surplus funds by placing deposits with credit worthy banks and financial institutions or investing in financial assets at amortized cost in accordance with the mandates as approved by the Board of Directors.

The Group is also exposed to credit risk from its operating activities. The credit periods granted by the Group to its customers generally range from 15 days to 45 days from the date of invoice. The Group does not have a significant exposure to any individual debtor.

#### *Impairment*

The Group has four types of financial assets that are subject to the expected credit loss model:

- trade receivables from the provision of mobile telecommunication services and from the provision of multiple-element arrangements;
- contract assets relating to multiple-element arrangements;
- other receivables and deposits; and
- financial assets at amortized cost.

While cash and cash equivalents are also subject to the impairment requirements of HKFRS 9, the identified impairment loss was immaterial.

For trade receivables and contract assets, the Group applies the HKFRS 9 simplified approach to measuring expected credit losses, which uses a lifetime expected loss provision for all trade receivables and contract assets. To measure the expected credit losses, trade receivables have been grouped based on shared credit risk characteristics and the days past due. Details are set out in note 25.

The overall impact of impairment of the contract assets on the consolidated financial statements is considered by management. Management considered the lifetime expected losses with respect to these contract assets were minimal as at 30 June 2025 and the Group made no write-offs or provision for these contract assets during the year.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 4 Financial risk management *(continued)*

### (a) Financial risk factors *(continued)*

#### (ii) Credit risk *(continued)*

##### *Impairment (continued)*

Other receivables and deposits are considered to be low credit risk as the counterparties have capacity to meet their contractual cash flow obligation. Therefore, applying the expected credit risk model resulted in an immaterial impact on the provision for doubtful debts for these financial assets.

Expected credit loss allowance has been provided for financial assets at amortized cost. The measurement of ECL on financial assets at amortized cost reflects:

- an unbiased and probability-weighted amount that is determined by evaluating a range of possible outcomes;
- the time value of money; and
- reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecast of future economic conditions.

The Group adopts a “three-stage” model for impairment based on changes in credit quality since initial recognition, to estimate the expected credit losses for financial assets at amortized cost. The key definition of the three stages is summarised below:

**Stage 1:** For financial instruments with no significant increase in credit risk after initial recognition or that have low credit risk at the reporting date, the expected credit losses are recognized at an amount equal to the portions of lifetime expected credit losses that result from default events possible within the next 12 months;

**Stage 2:** For financial instruments with significant increase in credit risk since initial recognition, but there is no objective evidence of impairment, lifetime expected credit losses are recognized and interest income is calculated on the gross carrying amount of the asset;

**Stage 3:** For financial instruments in default at the end of the reporting period, lifetime expected credit losses are recognized and interest income is calculated on the net carrying amount of the asset, i.e. gross carrying amount less ECL allowance.

##### Significant increase in credit risk (Stage 2)

The Group assesses whether the credit risk of a financial instrument has increased significantly since initial recognition on an ongoing basis. The Group sufficiently considers reasonable and supportable information, including forward-looking information, which reflects the significant increase in credit risk. The major factors considered include regulatory and business environment, external credit rating, repayment ability, operation capacity, repayment behaviours, market price etc.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 4 Financial risk management *(continued)*

### (a) Financial risk factors *(continued)*

#### (ii) Credit risk *(continued)*

*Impairment (continued)*

Definition of default (Stage 3)

The Group determines that a financial instrument is credit impaired and in stage 3 by considering relevant objective evidence, primarily whether:

- contractual payments of either principal or interest are past due for more than 90 days;
- there are other indications that the borrower is unlikely to pay, such as when a concession has been granted to the borrower for economic or legal reasons relating to the borrower's financial condition; and
- there is a breach of contract, such as a default or past due event

Maximum exposure and year-end staging

The tables below show the credit quality and the maximum exposure to credit risk based on the Group's credit policy, which was mainly based on past due information unless other information was available without undue cost or effort, and year-end staging classification as at 30 June. For financial assets at amortized cost, the Group also monitored them by using external credit ratings and the amounts presented below are gross carrying amount.

	12-month ECLs Stage 1 \$000	Lifetime ECLs Stage 2 \$000	Stage 3 \$000	Total \$000
<b>At 30 June 2025</b>				
Financial assets at amortized cost	–	–	286,649	286,649
<b>At 30 June 2024</b>				
Financial assets at amortized cost	63,876	39,824	256,870	360,570

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 4 Financial risk management *(continued)*

### (a) Financial risk factors *(continued)*

#### (ii) Credit risk *(continued)*

##### *Impairment (continued)*

During the year, the movement of loss allowances in relation to the Group's financial assets measured at amortized costs is as follows:

	12-month ECLs Stage 1 \$000	Lifetime ECLs Stage 2 \$000	Stage 3 \$000	Total \$000
At 1 July 2024	–	–	231,448	231,448
Increase in loss allowance recognised in consolidated profit and loss during the year	–	–	50,000	50,000
Exchange differences	–	–	2,880	2,880
At 30 June 2025	–	–	284,328	284,328

	12-month ECLs Stage 1 \$000	Lifetime ECLs Stage 2 \$000	Stage 3 \$000	Total \$000
At 1 July 2023	–	–	232,257	232,257
Exchange differences	–	–	(809)	(809)
At 30 June 2024	–	–	231,448	231,448

For the credit-impaired financial assets at amortized cost (stage 3), the impairment loss was estimated based on management's assessment on the eventual shortfall of cash recoverable using a lifetime expected credit loss model. The impairment assessment used key inputs based on the most recent available financial information of the underlying investment. The assessments on the financial assets at amortized cost under Stage 3 involved probability weighted outcomes and calculation of an expected value as a whole.

After calculating the expected values of financial assets at amortized cost under different scenarios, a weighted ECL was calculated for the financial assets at amortized cost.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 4 Financial risk management *(continued)*

### (a) Financial risk factors *(continued)*

#### (ii) Credit risk *(continued)*

##### *Impairment (continued)*

The below table illustrates the assumptions used in estimating the ECL recorded on financial assets at amortized cost under stage 3:

Issuer	Maturity dates	Coupon rate %	Credit rating 30 June 2025	Changes in ECL recorded in profit and loss for the year ended 30 June 2025 \$M	ECL balance as at 30 June 2025 \$M	Scenario	Scenario probability %	Payment terms (years)
Issuer 1	25 August 2022 – 9 June 2024	6.5%–7.5%	WR	9.1	109.2	– Restructuring – Straight sale – Liquidation	1%–98%	6
Issuer 2	28 March 2024 – 7 November 2024	6.45%–6.55%	WR	9.1	92.3	– Restructuring – Straight sale – Liquidation	1%–98%	2–6
Issuer 3	1 September 2023	7.88%	WR	5.8	56.6	– Restructuring – Straight sale – Liquidation	1%–98%	2–7
Issuer 4	30 March 2028	6.70%	Caa3	26.0	26.2	– Restructuring – Straight sale – Liquidation	1%–65%	–
				50.0	284.3			

Issuer	Maturity dates	Coupon rate %	Credit rating 30 June 2024	Changes in ECL recorded in profit and loss for the year ended 30 June 2024 \$M	ECL balance as at 30 June 2024 \$M	Scenario	Scenario probability %	Payment terms (years)
Issuer 1	25 August 2022 – 9 June 2024	6.5%–7.5%	WR	–	99.0	– Restructuring – Straight sale – Liquidation	2.5%–60%	7
Issuer 2	28 March 2024 – 7 November 2024	6.45%–6.55%	WR	–	82.2	– Restructuring – Straight sale – Liquidation	2.5%–60%	5
Issuer 3	1 September 2023	7.88%	WR	–	50.2	– Restructuring – Straight sale – Liquidation	2.5%–60%	2–7
				–	231.4			

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 4 Financial risk management *(continued)*

### (a) Financial risk factors *(continued)*

#### (iii) Liquidity risk

Liquidity risk is the risk that the Group is unable to meet its obligations when they fall due, resulting from amount and maturity mismatches of assets and liabilities.

The Group employs projected cash flow analysis to manage liquidity risk by forecasting the amount of cash required and monitoring the Group's working capital to ensure that all liabilities due and known funding requirements could be met.

The Group maintains a conservative level of liquid assets to ensure the availability of sufficient cash to meet any unexpected and material cash requirements in the normal course of business.

The tables below analyse the Group's financial liabilities into relevant maturity groupings based on their contractual maturities for financial liabilities.

The amounts disclosed in the table are the contractual undiscounted cash flows. Balances due within 12 months equal their carrying balances as the impact of discounting is not significant.

Contractual maturities of financial liabilities	1 year or less \$000	1 year to 2 years \$000	2 years to 5 years \$000	Over 5 years \$000	Total contractual cash flows \$000	Carrying amount \$000
<b>At 30 June 2025</b>						
Trade payables	351,855	-	-	-	351,855	351,855
Other payables and accruals	557,129	-	-	-	557,129	557,129
Bank borrowings (include interest payable)	6,500	5,524	16,571	46,040	74,635	61,600
Spectrum utilization fee liabilities	250,472	256,598	808,071	1,729,682	3,044,823	2,669,258
Lease liabilities	513,744	249,051	90,489	2,817	856,101	815,988
<b>Total</b>	<b>1,679,700</b>	<b>511,173</b>	<b>915,131</b>	<b>1,778,539</b>	<b>4,884,543</b>	<b>4,455,830</b>
<b>At 30 June 2024</b>						
Trade payables	366,208	-	-	-	366,208	366,208
Other payables and accruals	585,754	-	-	-	585,754	585,754
Bank borrowings (include interest payable)	4,459	6,771	17,211	53,557	81,998	63,800
Spectrum utilization fee liabilities	230,493	236,122	743,537	1,828,117	3,038,269	2,641,122
Lease liabilities	571,532	250,093	111,547	8,070	941,242	899,376
<b>Total</b>	<b>1,758,446</b>	<b>492,986</b>	<b>872,295</b>	<b>1,889,744</b>	<b>5,013,471</b>	<b>4,556,260</b>



# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 4 Financial risk management *(continued)*

### (b) Capital management

The Group's objectives when managing capital are to:

- safeguard their ability to continue as a going concern, so that they can continue to provide returns for shareholders and benefits for other stakeholders; and
- maintain an optimal capital structure to reduce the cost of capital.

The Group defines capital as total equity attributable to the Company's shareholders, comprising share capital and reserves. The Group actively and regularly reviews and manages its capital structure to ensure optimal capital and shareholder returns, taking into consideration the future capital requirements of the Group and capital efficiency, projected operating cash flows and projected capital expenditures.

The Group monitors capital on the basis of the gearing ratio. This ratio is calculated as net debt divided by total equity. Net debt is calculated as total bank borrowings as shown in the consolidated balance sheet less cash and cash equivalents and financial assets at amortized cost.

Since the Group is in a net cash position, gearing ratio is not applicable.

### (c) Fair value estimation

This section explains the judgements and estimates made in determining the fair values of the financial instruments that are recognized and measured at fair value in the financial statements. To provide an indication about the reliability of the inputs used in determining fair value, the Group has classified its financial instruments into the three levels prescribed under the accounting standards. An explanation of each level follows underneath the table.

The following table presents the Group's financial assets that are measured and recognized at fair value at 30 June 2025 and 2024.

	Level 1 \$000	Level 2 \$000	Level 3 \$000	Total \$000
<b>Assets</b>				
Financial asset at fair value through other comprehensive income (note 22)				
<b>At 30 June 2025</b>	–	4,862	–	4,862
<b>At 30 June 2024</b>	–	6,651	–	6,651

There were no transfers between level 1 and level 2 during the year.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 4 Financial risk management *(continued)*

### (c) Fair value estimation *(continued)*

**Level 1:** The fair value of financial instruments traded in active markets (such as publicly traded derivatives and equity securities) is based on quoted market prices at the end of the reporting period. The quoted market price used for financial assets held by the Group is the current bid price. These instruments are included in level 1.

**Level 2:** The fair value of financial instruments that are not traded in an active market (for example, over-the-counter derivatives) is determined using valuation techniques which maximize the use of observable market data and rely as little as possible on entity-specific estimates. If all significant inputs required to fair value an instrument are observable, the instrument is included in level 2.

**Level 3:** If one or more of the significant inputs is not based on observable market data, the instrument is included in level 3.

See note 22(d) for the valuation techniques used to value financial assets measured at fair value. There were no changes in valuation techniques during the year.

All of the resulting fair value estimates are included in level 2.

## 5 Revenues

Revenues include income generated from the provision of mobile telecommunications services, and the sales of handsets and accessories. In the current year, it also includes a one-off income totaling \$51 million in respect of exiting from Macau. An analysis of revenues is as follows:

	2025 \$000	2024 \$000
Mobile telecommunications services	4,415,349	4,508,713
Handsets and accessories sales	1,838,098	1,712,538
	<b>6,253,447</b>	<b>6,221,251</b>

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 5 Revenues *(continued)*

The Group's revenues from the provisions of services and delivery of goods by timing of satisfaction of performance obligations are as follows:

	2025 \$000	2024 \$000
Timing of revenue recognition:		
Over time	4,415,349	4,508,713
At a point in time	1,838,098	1,712,538
	<b>6,253,447</b>	<b>6,221,251</b>

In a manner consistent with the way in which information is reported internally to the Group's chief operating decision-maker for the purpose of resource allocation and performance assessment, the Group has identified only one reportable segment, which is mobile telecommunications business.

## 6 Staff costs

	2025 \$000	2024 \$000
Wages and salaries	640,062	638,246
Bonuses	32,700	32,600
Contributions to defined contribution plans	41,230	40,618
Share-based payments	653	1,361
	<b>714,645</b>	<b>712,825</b>

## 7 Finance income

	2025 \$000	2024 \$000
Interest income from financial assets at amortized cost	2,442	6,937
Interest income from bank deposits	67,214	60,917
	<b>69,656</b>	<b>67,854</b>

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 8 Finance costs

	Notes	2025 \$000	2024 \$000
Interest expense on bank borrowings		2,001	2,338
Accretion expenses			
Spectrum utilization fee liabilities	33	60,996	64,981
Lease liabilities	31	40,734	34,729
Asset retirement obligations	34	527	493
Net exchange (gain)/loss on financing activities	13	(11)	361
Loss on early redemption of financial assets at amortized cost		–	2,378
		<b>104,247</b>	<b>105,280</b>

Accretion expenses represent changes in the spectrum utilization fee liabilities, lease liabilities and asset retirement obligations due to passage of time calculated by applying an effective interest rate method of allocation to the amount of the liabilities at the beginning of the year.

## 9 Profit before income tax

Profit before income tax is stated after charging/(crediting) the following:

	Notes	2025 \$000	2024 \$000
Other operating expenses, net			
– Network costs		517,884	568,023
– Short-term and low-value leases		40,567	30,979
– Impairment loss of trade receivables	25	4,504	2,970
– Auditor's remuneration			
– Audit services		2,053	2,558
– Non-audit services		784	840
– Net exchange gain	13	(1,227)	(1,423)
– Others		332,331	360,629
Loss on disposal of fixed assets		7,818	9,425
Depreciation of fixed assets	16	524,746	525,909
Depreciation of right-of-use assets	19	605,262	644,754
Amortization of spectrum utilization fee	24	473,333	473,333
Amortization of customer acquisition costs	17	82,107	87,564
Reversal of impairment loss of inventories	27	(346)	(1,671)
Expected credit loss on financial assets at amortized cost (Note)		50,000	–

**Note:** Expected credit loss was recognized to reflect the change in credit risk for the financial assets at amortized cost, details of which are set out in "Credit risk" section in note 4(a)(ii) of the consolidated financial statements.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 10 Income tax

(a) Income tax in the consolidated profit and loss account reports:

	2025 \$000	2024 \$000
Current income tax		
Hong Kong profits tax	183,911	172,700
Non-Hong Kong tax	1,925	1,700
Under-provision in prior years		
Hong Kong profits tax	–	95
Total current income tax expense	185,836	174,495
Deferred income tax expense	2,881	18,555
Income tax expense	188,717	193,050

A reconciliation of the tax expense applicable to profit before income tax at the Hong Kong tax rate to the income tax expense as follows:

	2025 \$000	2024 \$000
Profit before income tax	667,618	663,176
Tax at the Hong Kong tax rate of 16.5% (2024: 16.5%)	110,157	109,424
Tax effect of amounts which are not deductible/(taxable) in calculating taxable income:		
Interest income	(11,464)	(10,996)
Net exchange loss	–	56
Expected credit loss on financial assets at amortized cost	8,250	–
Temporary differences/non-deductible expenses	86,143	88,739
Difference in non-Hong Kong tax rates	(803)	1,885
Under-provision in prior years	–	95
Utilisation of unrecognized tax loss	(3,689)	–
Tax loss not recognized	123	3,847
Income tax expense	188,717	193,050

(b) Included in the current income tax liabilities was a provision of \$633 million (2024: \$570 million) which has been made on the assumption that all spectrum utilization fee and related payments by the Group were not tax deductible. The Group is still in progress of pursuing tax deduction for these payments with the Inland Revenue Department. At the same time, tax reserve certificates totalling \$399 million (2024: \$385 million) have been purchased in this regard.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 11 Five highest paid individuals

Of the five highest paid individuals, two (2024: two) are directors whose emoluments are disclosed in note 41. The aggregate of the emoluments in respect of the other three (2024: three) individuals are as follows:

	2025 \$000	2024 \$000
Salaries, allowances and benefits in kind	9,515	8,282
Bonuses	1,328	696
Retirement scheme contributions	563	511
	<b>11,406</b>	<b>9,489</b>

The emoluments of the three (2024: three) highest paid individuals are within the following bands:

	2025 Number of Individuals	2024 Number of Individuals
\$2,500,001–\$3,000,000	–	1
\$3,000,001–\$3,500,000	–	1
\$3,500,001–\$4,000,000	3	1
	<b>3</b>	<b>3</b>

## 12 Employee retirement benefits

The Group participates in two defined contribution retirement schemes, an Occupational Retirement Scheme (“ORSO”) and a Mandatory Provident Fund Scheme (“MPF”), for employees (together the “Schemes”). The assets of the Schemes are held separately from those of the Group in funds administered independently of the Group’s management.

Contributions to the ORSO scheme by the Group and the employees are calculated as specified percentages of each employee’s basic salary. Where employees leave the scheme prior to the full vesting of the employer’s contributions, the amount of forfeited contributions is used to reduce the contributions payable by the Group. As at 30 June 2025, all available forfeited contributions had been utilized by the Group to reduce its contributions payable (2024: same).

The MPF scheme was established under the Hong Kong Mandatory Provident Fund Scheme Ordinance in December 2000 and the Group’s employees may elect to join the MPF scheme. Both the Group and the employees are each required to make contributions to the scheme at 5% of the employees’ relevant income, subject to a cap of monthly relevant income of \$30,000 (2024: same). Contributions to the scheme vest immediately.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 13 Net exchange gain

The exchange differences (credited)/charged to the consolidated profit and loss account are included as follows:

	2025 \$000	2024 \$000
Other operating expenses, net (note 9)	(1,227)	(1,423)
Finance costs (note 8)	(11)	361
	<b>(1,238)</b>	<b>(1,062)</b>

## 14 Earnings per share

### (a) Basic earnings per share

Basic earnings per share is calculated by dividing:

- the profit attributable to Company's shareholders
- by the weighted average number of ordinary shares outstanding during the financial year and excluding shares held for share award scheme (note 36).

	2025 Cents	2024 Cents
Basic earnings per share attributable to Company's shareholders	<b>43.5</b>	42.6

### (b) Diluted earnings per share

Diluted earnings per share adjusts the figures used in the determination of basic earnings per share to take into account:

- the weighted average number of additional ordinary shares that would have been outstanding assuming the conversion of all dilutive potential ordinary shares.

	2025 Cents	2024 Cents
Diluted earnings per share attributable to Company's shareholders	<b>43.5</b>	42.6

	2025 \$000	2024 \$000
Profit attributable to Company's shareholders used in calculating basic earnings per share and diluted earnings per share	<b>478,901</b>	470,126

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 14 Earnings per share *(continued)*

### (c) Weighted average number of shares used as the denominator

	2025 Number	2024 Number
Weighted average number of ordinary shares used as the denominator in calculating basic earnings per share (less shares held for share award scheme)	1,101,720,037	1,103,917,568
Adjustments for calculation of diluted earnings per share:		
Effect of awarded shares	–	2,172
Weighted average number of ordinary shares and potential ordinary shares used as the denominator in calculating diluted earnings per share	1,101,720,037	1,103,919,740

## 15 Dividends

	2025 \$000	2024 \$000
Interim dividend, paid, of 14.5 cents (2024: 14.5 cents) per fully paid share	159,733	160,004
Final dividend, proposed, of 17.5 cents (2024: 17.5 cents) per fully paid share	192,667	192,860
	352,400	352,864

At a meeting held on 3 September 2025, the directors proposed a final dividend of 17.5 cents per fully paid share. This proposed dividend is not reflected as a dividend payable in these financial statements, but will be reflected as an appropriation of retained profits for the year ending 30 June 2026.

The proposed final dividend is calculated based on the number of shares in issue at the date of approval of these financial statements.



# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 16 Fixed assets

	Leasehold improvements \$000	Buildings \$000	Network and testing equipment \$000	Computer, billing and office telephone equipment \$000	Other fixed assets \$000	Network under construction \$000	Total \$000
At 1 July 2023							
Cost	253,433	156,289	9,236,096	1,268,603	272,005	154,075	11,340,501
Accumulated depreciation and impairment	(236,750)	(48,496)	(6,942,699)	(1,035,982)	(146,907)	(4,370)	(8,415,204)
Net book amount	16,683	107,793	2,293,397	232,621	125,098	149,705	2,925,297
Year ended 30 June 2024							
Opening net book amount	16,683	107,793	2,293,397	232,621	125,098	149,705	2,925,297
Exchange differences	9	25	–	33	18	–	85
Additions	501	–	482	91,823	26,766	508,737	628,309
Reclassifications	–	–	428,309	–	–	(428,309)	–
Disposals	(3)	–	(7,053)	(8)	(3,674)	(25)	(10,763)
Depreciation (note 9)	(7,112)	(4,341)	(405,415)	(49,199)	(59,842)	–	(525,909)
Closing net book amount	10,078	103,477	2,309,720	275,270	88,366	230,108	3,017,019
At 30 June 2024							
Cost	239,993	156,351	8,910,997	1,337,018	283,237	234,478	11,162,074
Accumulated depreciation and impairment	(229,915)	(52,874)	(6,601,277)	(1,061,748)	(194,871)	(4,370)	(8,145,055)
Net book amount	10,078	103,477	2,309,720	275,270	88,366	230,108	3,017,019
Year ended 30 June 2025							
Opening net book amount	10,078	103,477	2,309,720	275,270	88,366	230,108	3,017,019
Exchange differences	(9)	(6)	–	(13)	8	–	(20)
Additions	16,510	–	109	73,067	42,189	455,130	587,005
Reclassifications	–	–	323,909	–	–	(323,909)	–
Disposals	(17)	–	(6,674)	(16)	(1,951)	(757)	(9,415)
Depreciation (note 9)	(8,625)	(4,340)	(389,479)	(65,818)	(56,484)	–	(524,746)
Write off	–	–	(2,546)	(38)	(17)	–	(2,601)
Closing net book amount	17,937	99,131	2,235,039	282,452	72,111	360,572	3,067,242
At 30 June 2025							
Cost	247,379	156,345	8,595,051	1,366,931	309,511	360,572	11,035,789
Accumulated depreciation and impairment	(229,442)	(57,214)	(6,360,012)	(1,084,479)	(237,400)	–	(7,968,547)
Net book amount	17,937	99,131	2,235,039	282,452	72,111	360,572	3,067,242

At 30 June 2025, buildings with a carrying amount of \$60,552,000 (2024: \$62,990,000) were pledged as security for bank borrowings of the Group (note 32).

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 17 Customer acquisition costs

	\$000
At 1 July 2023	
Cost	280,584
Accumulated amortization	(178,882)
Net book amount	101,702
Year ended 30 June 2024	
Opening net book amount	101,702
Additions	79,166
Amortization (note 9)	(87,564)
Closing net book amount	93,304
At 30 June 2024	
Cost	179,946
Accumulated amortization	(86,642)
Net book amount	93,304
<b>Year ended 30 June 2025</b>	
Opening net book amount	93,304
Additions	82,357
Amortization (note 9)	(82,107)
Write off	(310)
Closing net book amount	93,244
<b>At 30 June 2025</b>	
Cost	178,248
Accumulated amortization	(85,004)
Net book amount	93,244

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 18 Contract assets

	2025			2024		
	Current \$000	Non-current \$000	Total \$000	Current \$000	Non-current \$000	Total \$000
Contract assets	<b>98,638</b>	<b>41,298</b>	<b>139,936</b>	101,830	27,647	129,477

There is no concentration of credit risk with respect to contract assets, as the Group has a large number of customers.

## 19 Right-of-use assets

The Group leases various transmission sites, offices, warehouses, retail stores and leased lines. Rental contracts are typically made for fixed periods of one to fifteen years. Lease terms are negotiated on an individual basis and contain a wide range of different terms and conditions. The lease agreements do not impose any covenants other than the security interests in the leased assets that are held by the lessor. Leased assets may not be used as security for borrowing purposes.

The balance sheet shows the following amounts relating to leases:

	2025 \$000	2024 \$000
Leasehold land and land use rights	<b>6,000</b>	6,621
Transmission sites	<b>649,344</b>	690,937
Offices, warehouses and retail stores	<b>143,262</b>	161,282
Leased lines	<b>6,810</b>	8,576
	<b>805,416</b>	867,416

Additions to the right-of-use assets with the corresponding increase in lease liabilities and assets retirement obligations during the year ended 30 June 2025 were \$546,978,000 (2024: \$758,405,000) and \$880,000 (2024: \$1,728,000) respectively.

Depreciation of right-of-use assets recognized in the consolidated profit and loss account is as follows:

	2025 \$000	2024 \$000
Leasehold land and land use rights	<b>613</b>	622
Transmission sites	<b>504,429</b>	536,448
Offices, warehouses and retail stores	<b>98,139</b>	105,608
Leased lines	<b>2,081</b>	2,076
	<b>605,262</b>	644,754

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 20 Subsidiaries

Particulars of the principal subsidiaries at 30 June 2025 are as follows:

Name	Place of incorporation	Principal activities and place of operation	Particulars of issued share capital	Group equity interest	
				2025	2024
SmarTone (BVI) Limited*	The British Virgin Islands ("BVI")	Investment holding in BVI	1,000 ordinary shares of US\$1 each US\$1,000	100%	100%
SmarTone Mobile Communications Limited	Hong Kong	Provision of mobile services and sales of handsets and accessories in Hong Kong	100,000,000 ordinary shares \$100,000,000	100%	100%
SmarTone Communications Limited	Hong Kong	Provision of wireless fixed services in Hong Kong	2 ordinary shares \$2	100%	100%
Birdie Mobile Limited	Hong Kong	Provision of local and international telecommunications services and mobile services and sales of accessories in Hong Kong	2 ordinary shares \$2	100%	100%
SmarTone-Comunicações Móveis, S.A.†	Macau	Provision of mobile services and sales of handsets and accessories in Macau	100,000 shares of MOP100 each MOP10,000,000	100%	100%
廣州數碼通客戶服務有限公司#	The People's Republic of China	Provision of customer support services and telemarketing services in Mainland China	Registered capital of \$27,400,000	100%	100%

\* Subsidiary held directly by the Company.

# Registered as wholly foreign owned enterprises under PRC law.

† Ceased business on 11 November 2024.

All of the above subsidiaries are limited liability companies.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 21 Interest in an associate

	2025 \$000	2024 \$000
Share of net assets	3	3

During the year ended 30 June 2025, there is no movement of share of net assets of interest in an associate (2024: same).

Particulars of the associate at 30 June 2025 are as follows:

Name	Place of incorporation	Principal activities and place of operation	Particulars of issued shares held	Interest held	
				2025	2024
New Top Finance Limited	BVI	Investment holding in BVI	375 ordinary shares of US\$1 each	37.5%	37.5%

The Group has not disclosed the assets, liabilities, and retained profits of the associate as the amounts are immaterial to the Group.

There are no contingent liabilities relating to the Group's interest in the associate.

## 22 Financial asset at fair value through other comprehensive income

### (a) Classification of financial asset at fair value through other comprehensive income

Financial asset at fair value through other comprehensive income comprise:

- Equity investments which are not held for trading, and which the Group has irrevocably elected at initial recognition to recognize in this category. These are strategic investments and the Group considers this classification to be more relevant.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 22 Financial asset at fair value through other comprehensive income *(continued)*

### (b) Equity investment at fair value through other comprehensive income

	2025 \$000	2024 \$000
<b>Non-current asset</b>		
Unlisted security	4,862	6,651

On disposal of this equity investment, any related balance within the fair value through other comprehensive income reserve will be reclassified to retained earnings.

### (c) Amounts recognized in other comprehensive income

During the year, the following loss was recognized in other comprehensive income.

	2025 \$000	2024 \$000
Loss recognized in other comprehensive income	(1,789)	(640)

### (d) Fair value and risk exposure

The Group holds investment in a fund that primarily invests in traded shares, and is denominated in US dollars.

The financial asset at fair value through other comprehensive income is stated at fair value based on the net asset value per unit of the respective fund as determined by the manager of the relevant fund.

Information about the methods and assumptions used in determining fair value is provided in note 4(c).

For an analysis of the sensitivity of the asset to price risk refer to note 4(a)(i).

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

### 23 Financial assets at amortized cost

Financial assets at amortized cost include the following:

	2025			2024		
	Current \$000	Non-current \$000	Total \$000	Current \$000	Non-current \$000	Total \$000
Listed investments	258,103	28,546	286,649	332,265	28,305	360,570
Less: expected credit loss allowance	(258,103)	(26,225)	(284,328)	(231,448)	–	(231,448)
	–	2,321	2,321	100,817	28,305	129,122

The fair values of the financial assets at amortized cost are based on quoted market prices.

	2025 \$000	2024 \$000
Fair values of financial assets at amortized cost	28,135	103,064

The financial assets at amortized cost are denominated in US dollars and the investments will be held to maturity.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 24 Intangible assets

	Spectrum utilization fee \$000
At 1 July 2023	
Cost	6,986,541
Accumulated amortization	(2,555,132)
Net book amount	4,431,409
Year ended 30 June 2024	
Opening net book amount	4,431,409
Amortization (note 9)	(473,333)
Closing net book amount	3,958,076
At 30 June 2024	
Cost	6,986,541
Accumulated amortization	(3,028,465)
Net book amount	3,958,076
<b>Year ended 30 June 2025</b>	
Opening net book amount	3,958,076
Additions	211,633
Amortization (note 9)	(473,333)
Closing net book amount	3,696,376
<b>At 30 June 2025</b>	
Cost	7,198,174
Accumulated amortization	(3,501,798)
Net book amount	3,696,376

As a result of the bid of a block 100 MHz spectrum at the 6/7 GHz band, the Group acquired spectrum of HK\$210 million during the year ended 30 June 2025.



# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 25 Trade and other receivables

	2025			2024		
	Current \$000	Non-current \$000	Total \$000	Current \$000	Non-current \$000	Total \$000
Trade receivables	418,477	–	418,477	415,452	–	415,452
Less: loss allowance	(4,411)	–	(4,411)	(5,137)	–	(5,137)
	414,066	–	414,066	410,315	–	410,315
Other receivables	138,002	23,860	161,862	83,793	–	83,793
	552,068	23,860	575,928	494,108	–	494,108
Deposits	90,530	64,773	155,303	85,628	71,407	157,035
Prepayments	187,797	53,398	241,195	174,230	80,013	254,243
Total trade and other receivables	830,395	142,031	972,426	753,966	151,420	905,386

The carrying amounts of trade and other receivables approximate their fair values.

The maximum exposure to credit risk at the reporting date is the carrying amounts of deposits, trade and other receivables. The Group does not hold any collateral as security.

The credit periods granted by the Group to its customers generally range from 15 days to 45 days from the date of invoice (2024: same). An ageing analysis of trade receivables, net of provision, based on invoice date is as follows:

	2025 \$000	2024 \$000
Current to 30 days	302,753	323,423
31–60 days	17,618	14,989
61–90 days	5,090	10,152
Over 90 days	88,605	61,751
	414,066	410,315

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 25 Trade and other receivables *(continued)*

There is no concentration of credit risk with respect to trade receivables, as the Group has a large number of customers.

The Group applies the HKFRS 9 simplified approach to measuring expected credit losses which uses a lifetime expected loss allowance for all trade receivables and contract assets. This resulted in a loss of \$4,504,000 (2024: \$2,970,000) for the impairment of its trade receivables during the year ended 30 June 2025.

The movements on the provision for impairment of trade receivables are as follows:

	2025 \$000	2024 \$000
At beginning of the year	5,137	6,290
Impairment loss recognized in the consolidated profit and loss account (note 9)	4,504	2,970
Amounts written off during the year	(5,230)	(4,123)
At end of the year	4,411	5,137

At 30 June 2025, trade receivables of \$4,411,000 (2024: \$5,137,000) were impaired and fully provided. The individually impaired receivables mainly relate to independent customers that were in financial difficulties. The ageing of these receivables is as follows:

	2025 \$000	2024 \$000
Past due 31–60 days	508	335
Past due 61–90 days	580	548
Past due over 90 days	3,323	4,254
	4,411	5,137

The other classes within trade and other receivables do not contain impaired assets.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 26 Deferred income tax

Deferred income tax for the Group's temporary differences arising from operations in Hong Kong and non-Hong Kong is calculated at 16.5% (2024: 16.5%) and the appropriate current tax rates ruling in the relevant countries respectively.

The movement in deferred income tax (assets)/liabilities during the year, without taking into consideration the offsetting of balances within the same tax jurisdiction, is as follows:

### (a) Deferred income tax assets

	Decelerated depreciation allowance \$000	Assets retirement obligations \$000	Tax losses \$000	Total \$000
At 1 July 2023	74	–	6,373	6,447
Recognized in the consolidated profit and loss account	32	–	(3,351)	(3,319)
<b>At 30 June 2024</b>	<b>106</b>	<b>–</b>	<b>3,022</b>	<b>3,128</b>
At 1 July 2024	<b>106</b>	<b>–</b>	<b>3,022</b>	<b>3,128</b>
Recognized in the consolidated profit and loss account	<b>(6)</b>	<b>7,540</b>	<b>(3,022)</b>	<b>4,512</b>
<b>At 30 June 2025</b>	<b>100</b>	<b>7,540</b>	<b>–</b>	<b>7,640</b>

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 26 Deferred income tax *(continued)*

### (b) Deferred income tax liabilities

	Accelerated depreciation allowance \$000
At 1 July 2023	143,079
Recognized in the consolidated profit and loss account	15,236
At 30 June 2024	158,315
At 1 July 2024	158,315
Recognized in the consolidated profit and loss account	7,393
At 30 June 2025	165,708

### (c) Tax losses

	2025 \$000	2024 \$000
Unused tax losses for which no deferred tax asset has been recognized	65,686	165,503
Potential tax benefit	8,739	20,646

The unused tax losses were incurred by subsidiaries that are not expected to generate sufficient profits in the foreseeable future. For subsidiaries operating in Hong Kong, the losses can be carried forward indefinitely and have no expiry date. For the subsidiary operating in Macau, the losses are subject to an expiry period of three years from the year in which the tax loss arises.

Deferred income tax assets are recognized for tax loss carry-forwards to the extent that the realization of the related tax benefit through future taxable profits is probable. The Group has not recognized deferred income tax assets of \$8,739,000 (2024: \$20,646,000) in respect of tax losses of \$65,686,000 (2024: \$165,503,000). Under the current tax legislation, unrecognized tax losses of \$46,650,000 (2024: \$148,057,000) related to the subsidiary operating in Macau are subject to an expiry period of three years from the year in which the tax loss arises. The remaining tax losses do not expire under current tax legislation.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 27 Inventories

	2025 \$000	2024 \$000
Handsets and accessories, at cost	74,530	91,655
Others, at cost	14,424	17,949
Less: provision for slow-moving and obsolete inventories	(1,737)	(2,535)
	<b>87,217</b>	107,069

The Group recognized reversal of impairment loss of \$346,000 (2024: \$1,671,000) for slow-moving and obsolete inventories during the year ended 30 June 2025. The amount has been included in "cost of inventories sold" in the consolidated profit and loss account.

## 28 Cash and cash equivalents

	2025 \$000	2024 \$000
Cash at bank and in hand	120,334	101,092
Short-term bank deposits with original maturities of 3 months or less	1,907,747	1,475,823
Cash and cash equivalents per consolidated cash flow statement	<b>2,028,081</b>	1,576,915
Maximum exposure to credit risk	<b>2,026,449</b>	1,575,032

There is no concentration of credit risk with respect to bank balances, as the Group has placed deposits with a number of banks.

Cash and cash equivalents are denominated in the following currencies:

	2025 \$000	2024 \$000
Hong Kong dollars	1,091,762	1,387,647
US dollars	931,994	180,611
Renminbi	2,351	7,113
Others	1,974	1,544
	<b>2,028,081</b>	1,576,915

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 29 Trade and other payables

	2025 \$000	2024 \$000
Trade payables (a)	351,855	366,208
Other payables and accruals (b)	675,383	747,888
	<b>1,027,238</b>	<b>1,114,096</b>

(a) An ageing analysis of trade payables based on invoice date is as follows:

	2025 \$000	2024 \$000
Current to 30 days	175,680	146,192
31–60 days	47,362	81,128
61–90 days	38,176	52,846
Over 90 days	90,637	86,042
	<b>351,855</b>	<b>366,208</b>

The carrying amount of the Group's trade payables are mainly denominated in Hong Kong dollars which accounted for 83% (2024: 80%).

(b) An analysis of other payables and accruals is as follows:

	2025 \$000	2024 \$000
Accrued expenses	345,321	349,214
Payables for fixed assets	217,170	245,699
Receipt in advance	75,600	117,018
Customer deposits	37,292	35,957
	<b>675,383</b>	<b>747,888</b>

The carrying amounts of trade and other payables approximate their fair values.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 30 Contract liabilities

	2025			2024		
	Current \$000	Non-current \$000	Total \$000	Current \$000	Non-current \$000	Total \$000
Contract liabilities						
— Mobile						
telecommunications						
service contracts	468,019	8,698	476,717	397,804	8,496	406,300

Revenue in relation to mobile telecommunications service contracts, which was included in the contract liabilities balance at the beginning of the year amounting to \$398 million, was recognized during the year ended 30 June 2025 (2024: \$358 million).

### (i) Unsatisfied long-term fixed price contracts

	2025 \$000	2024 \$000
Aggregate amount of the transaction price allocated to long-term contracts that are partially or fully satisfied	3,905,019	4,138,995

Management expects that 61% (2024: 63%) of the transaction price allocated to the unsatisfied contracts as of 30 June 2025 will be recognized as revenue during the next reporting period. The remaining 39% (2024: 37%) will be recognized as revenue after the year ending 30 June 2026.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 31 Lease liabilities

	2025			2024		
	Current \$000	Non-current \$000	Total \$000	Current \$000	Non-current \$000	Total \$000
Lease liabilities	485,400	330,588	815,988	543,633	355,743	899,376

Movement of lease liabilities is as follows:

	2025 \$000	2024 \$000
At beginning of the year	899,376	786,994
Additions	546,978	758,405
Payments for lease liabilities	(666,695)	(680,796)
Accretion expenses included in the consolidated profit and loss account (note 8)	40,734	34,729
Exchange differences	(16)	44
Derecognition	(4,389)	—
At end of the year	815,988	899,376

## 32 Bank borrowings

	2025			2024		
	Current \$000	Non-current \$000	Total \$000	Current \$000	Non-current \$000	Total \$000
Secured bank borrowings	4,718	56,882	61,600	2,200	61,600	63,800



# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 32 Bank borrowings *(continued)*

The maturity of non-current bank borrowings are as follows:

	2025 \$000	2024 \$000
Between 1 and 2 years	3,870	4,616
Between 2 and 5 years	12,327	11,611
Over 5 years	40,685	45,373
	<b>56,882</b>	61,600

The carrying amounts of the Group's bank borrowings included under current liabilities approximate their fair values, as the impact of discounting is not significant. The fair values of the bank borrowings included under non-current liabilities as estimated by discounting their future cash flows at the prevailing market borrowing rates at the year end date for similar borrowings are as follows:

	Level 1 \$000	Level 2 \$000	Level 3 \$000	Total \$000
<b>At 30 June 2025</b>				
Secured bank borrowings	—	56,882	—	56,882
	Level 1 \$000	Level 2 \$000	Level 3 \$000	Total \$000
<b>At 30 June 2024</b>				
Secured bank borrowings	—	61,600	—	61,600

At 30 June 2025, 100% (2024: 100%) of the Group's bank borrowings are denominated in Hong Kong dollars.

At 30 June 2025, secured bank borrowings are secured by certain buildings of the Group (note 16) (2024: same).

Under the terms of the Group's bank borrowings, the Group is required to comply with certain covenant while the borrowings are outstanding. The Group has complied with this covenant throughout the reporting period. There are no indications that the Group would have difficulties complying with the covenant.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 33 Spectrum utilization fee liabilities

	2025 \$000	2024 \$000
At beginning of the year	2,641,122	2,801,140
Additions	211,633	–
Accretion expenses included in consolidated profit and loss account (note 8)	60,996	64,981
Payment	(244,493)	(224,999)
At end of the year	2,669,258	2,641,122
Less: spectrum utilization fee liabilities included under current liabilities	(248,060)	(228,366)
Non-current portion	2,421,198	2,412,756
Analysis of the present value of spectrum utilization fee liabilities:		
	2025 \$000	2024 \$000
Minimum annual fees payable		
Within 1 year	250,472	230,493
After 1 year but within 5 years	1,064,669	979,659
Over 5 years	1,729,682	1,828,117
	3,044,823	3,038,269
Less: future finance charges	(375,565)	(397,147)
Present value of spectrum utilization fee liabilities	2,669,258	2,641,122
Comprising:		
Within 1 year	248,060	228,366
After 1 year but within 5 years	992,239	913,464
Over 5 years	1,428,959	1,499,292
	2,669,258	2,641,122

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

### 34 Asset retirement obligations

	2025 \$000	2024 \$000
At beginning of the year	51,811	63,309
Additions	880	1,728
Accretion expenses included in consolidated profit and loss account (note 8)	527	493
Utilizations	(1,670)	(774)
Unused amount reversed	(5,647)	(12,945)
At end of the year	45,901	51,811

The provision for assets retirement obligations represents the present value of the estimated future costs of dismantling and removing property, plant and equipment when they are no longer used and restoring the sites and stores on which they are located.

The Group has been investing in the transmission and distribution network to supply mobile services to customers in Hong Kong and Macau. As the Group expects that transmission sites being used for the transmission and distribution network will continue to be used to supply mobile services to its customers, the Group currently considers it remote that the transmission and distribution network in railways and various tunnels would be removed from existing transmission sites. Therefore in accordance with applicable accounting standards, asset retirement obligations for these assets have not been recognized by the Group.

### 35 Share capital

	Shares of \$0.1 each	\$000
Authorized		
At 30 June 2024 and 30 June 2025	2,000,000,000	200,000
Issued and fully paid		
At 1 July 2023	1,106,464,601	110,646
Repurchase of shares	(4,205,500)	(420)
At 30 June 2024 and 1 July 2024	1,102,259,101	110,226
Repurchase of shares	(1,307,500)	(131)
At 30 June 2025	1,100,951,601	110,095

During the year ended 30 June 2025, the Company repurchased and cancelled 1,307,500 (2024: 4,205,500) shares on the SEHK. The total amount paid to acquire these cancelled shares of \$5,488,000 (2024: \$16,676,000) was deducted from equity attributable to shareholders.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 36 Share award scheme and share option scheme

### (a) Share award scheme

Pursuant to the terms of the share award scheme adopted by the Company on 29 June 2018, the Company may grant shares to the participants, including directors and employees of the Group. The details of the terms of the share award scheme are disclosed under the section "Share award scheme" in the Report of the Directors. Below is a summary of the share award issued.

No share awards were granted, exercised or lapsed during the years ended 30 June 2025 and 2024. No share award was outstanding at 30 June 2025 (2024: Nil).

### (b) Share option scheme

Pursuant to the terms of the share option scheme adopted by the Company on 2 November 2021, the Company may grant options to the participants, including directors and employees of the Group, to subscribe for shares of the Company. The details of the terms of the share option scheme are disclosed under the section "Share option scheme" in the Report of the Directors. Below is a summary of the share options issued.

#### Movements in share options

	Average exercise price per share	Number of share options
<b>At 30 June 2024 and 30 June 2025</b>	<b>\$4.96</b>	<b>4,000,000</b>

At 30 June 2024, 1,200,000 share options were exercisable with average exercise price of \$4.96 per share.

At 30 June 2025, 2,400,000 share options were exercisable with average exercise price of \$4.96 per share.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

### 37 A reconciliation of liabilities arising from financing activities

	Bank borrowings \$000	Lease liabilities \$000	Total \$000
At 1 July 2023	66,000	786,994	852,994
Repayment of bank borrowings	(2,200)	–	(2,200)
Additions of lease liabilities	–	758,405	758,405
Payment for lease liabilities	–	(646,067)	(646,067)
Exchange differences	–	44	44
At 30 June 2024 and 1 July 2024	<b>63,800</b>	<b>899,376</b>	<b>963,176</b>
Repayment of bank borrowings	<b>(2,200)</b>	–	<b>(2,200)</b>
Additions of lease liabilities	–	<b>546,978</b>	<b>546,978</b>
Payment for lease liabilities	–	<b>(625,961)</b>	<b>(625,961)</b>
Derecognition	–	<b>(4,389)</b>	<b>(4,389)</b>
Exchange differences	–	<b>(16)</b>	<b>(16)</b>
<b>At 30 June 2025</b>	<b>61,600</b>	<b>815,988</b>	<b>877,588</b>

### 38 Commitments and contingent liabilities

#### (a) Capital commitments

	2025 \$000	2024 \$000
Fixed assets		
Contracted for	<b>149,821</b>	30,241

#### (b) Contingent liabilities

	2025 \$000	2024 \$000
Performance guarantees	<b>718,442</b>	522,500
Financial guarantees	<b>20,714</b>	14,551
	<b>739,156</b>	537,051

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 39 Related party transactions

The Group is controlled by Cellular 8 Holdings Limited, which owns 69.32% of the Company's shares as at 30 June 2025. The remaining 30.68% of the shares are widely held, of which 3.92% is held by another subsidiary of Sun Hung Kai Properties Limited ("SHKP"). The ultimate holding company of the Group is SHKP, a company incorporated in Hong Kong.

- (a) During the year, the Group had significant transactions with certain fellow subsidiaries and associates of SHKP in the ordinary course of business as set out below. All related party transactions are carried out in accordance with the terms of the relevant agreements governing the transactions.

	2025 \$000	2024 \$000
Rentals for land and buildings and transmission sites (i)	26,268	23,066
Depreciation and accretion expenses for land and buildings and transmission sites (i)	95,255	99,370
Insurance expense (ii)	3,679	4,216
Mobile coverage services (iii)	5,822	11,581
Enterprise solutions (iv)	79,895	118,671

### (i) Leases of land and buildings and transmission sites

Certain subsidiaries and associated companies of SHKP have leased premises to the Group for use as offices, retail stores and warehouses and have granted licenses to the Group for the installation of base stations, antennae and telephone cables on certain premises owned by them.

For the year ended 30 June 2025, rental and license fees paid and payable to subsidiaries and associated companies of SHKP totalled \$26,268,000 (2024: \$23,066,000).

For the year ended 30 June 2025, depreciation and accretion expenses of right-of-use assets and lease liabilities totalled \$95,255,000 (2024: \$99,370,000).

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 39 Related party transactions *(continued)*

### (a) *(continued)*

#### (ii) Insurance services

Sun Hung Kai Properties Insurance Limited, a wholly owned subsidiary of SHKP, provides general insurance services to the Group. For the year ended 30 June 2025, insurance premiums paid and payable were \$3,679,000 (2024: \$4,216,000).

#### (iii) Mobile coverage services

The Group provides technical services for the properties owned or managed by certain subsidiaries and associated companies of SHKP for enhancement of mobile coverage in the properties. For the year ended 30 June 2025, the revenue received or receivable by the Group was \$5,822,000 (2024: \$11,581,000).

#### (iv) Enterprise solutions

The Group provides information and communication technology ("ICT") solutions to certain subsidiaries and associated companies of SHKP covering, among others, business digitalization, connectivity and industry-specific solutions. For the year ended 30 June 2025, the revenue received or receivable was \$79,895,000 (2024: \$118,671,000).

(b) At 30 June 2025, the Group had an interest in an associate, the major shareholder of which is a subsidiary of SHKP.

(c) The balances set out below with SHKP and its subsidiaries and associated companies (the "SHKP Group") (including buildings and estates managed by the SHKP Group) are included within the relevant balance sheet items:

	2025 \$000	2024 \$000
Trade receivables (note 25)	73,188	63,095
Other receivables (note 25)	–	434
Deposits and prepayments (note 25)	22,205	21,864
Trade payables (note 29)	1,278	7,955
Other payables and accruals (note 29)	5,325	5,527

The balances are unsecured, interest-free, repayable on similar terms to those offered to unrelated parties.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 40 Balance sheet and reserve movement of the Company

	2025 \$000	2024 \$000
<b>Non-current asset</b>		
Investments in subsidiaries	8,404,842	8,405,177
<b>Current assets</b>		
Cash and cash equivalents	449	450
Prepayments	274	274
Amounts due from subsidiaries	29,818	29,818
Tax recoverable	104	47
Total current assets	30,645	30,589
<b>Current liabilities</b>		
Amounts due to subsidiaries	5,927,089	5,922,091
Other payables and accruals	3,230	3,426
Total current liabilities	5,930,319	5,925,517
<b>Net assets</b>	<b>2,505,168</b>	<b>2,510,249</b>
<b>Capital and reserves</b>		
Share capital	110,095	110,226
Reserves (Note (a))	2,395,073	2,400,023
<b>Total equity attributable to shareholders of the Company</b>	<b>2,505,168</b>	<b>2,510,249</b>

The balance sheet of the Company was approved by the Board of Directors on 3 September 2025 and was signed on its behalf.

**Kwok Ping-luen, Raymond**  
Director

**Lau Yeuk-hung, Fiona**  
Director



# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 40 Balance sheet and reserve movement of the Company *(continued)*

Note (a): Reserve movement of the Company

	Company					
	Share premium \$000	Capital redemption reserve \$000	Contributed surplus \$000	Employee share-based compensation reserve \$000	Retained profits \$000	Total \$000
At 1 July 2023	1,633,208	17,519	740,316	247	377,679	2,768,969
Loss for the year	–	–	–	–	(930)	(930)
<b>Transactions with owners</b>						
Share-based payments	–	–	–	1,361	–	1,361
Repurchase of shares (note 35)	–	420	–	–	(16,676)	(16,256)
Payment of 2023 final dividend	–	–	–	–	(193,117)	(193,117)
Payment of 2024 interim dividend	–	–	–	–	(160,004)	(160,004)
At 30 June 2024 and 1 July 2024	<b>1,633,208</b>	<b>17,939</b>	<b>740,316</b>	<b>1,608</b>	<b>6,952</b>	<b>2,400,023</b>
Profit for the year	–	–	–	–	352,348	352,348
<b>Transactions with owners</b>						
Share-based payments	–	–	–	652	–	652
Repurchase of shares (note 35)	–	131	–	–	(5,488)	(5,357)
Payment of 2024 final dividend	–	–	–	–	(192,860)	(192,860)
Payment of 2025 interim dividend	–	–	–	–	(159,733)	(159,733)
<b>At 30 June 2025</b>	<b>1,633,208</b>	<b>18,070</b>	<b>740,316</b>	<b>2,260</b>	<b>1,219</b>	<b>2,395,073</b>

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 41 Benefits and interests of directors

### (a) Directors' and chief executive's emoluments

Details of directors' emoluments, on a named basis for the year are as follows:

	2025							2024	
	Fees	Salaries and allowances	Bonuses	Retirement scheme contributions	Estimated money value of other benefits	Retirement benefits	Share-based payments	Total	Total
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
<b>Executive Directors</b>									
Mr. Fung Yuk-lun, Allen	162	-	-	-	-	-	-	162	162
Ms. Lau Yeuk-hung, Fiona	144	6,237	4,108	288	39	-	653	11,469	11,877
Mr. Chau Kam-kun, Stephen	144	6,694	1,870	669	133	-	-	9,510	9,215
<b>Non-Executive Directors</b>									
Mr. Kwok Ping-luen, Raymond	180	-	-	-	-	-	-	180	180
Mr. Cheung Wing-yui	162	-	-	-	-	-	-	162	162
Mr. David Norman Prince	144	-	-	-	-	-	-	144	144
Mr. Siu Hon-wah, Thomas	144	-	-	-	-	-	-	144	144
Mr. Patrick Poon	144	-	-	-	-	-	-	144	32
Dr. Li Ka-cheung, Eric, JP*	288	-	-	-	-	-	-	288	288
Mr. Ng Leung-sing, JP*	288	-	-	-	-	-	-	288	288
Mr. Gan Fock-kin, Eric*	288	-	-	-	-	-	-	288	288
Mr. Lam Kwok-fung, Kenny*	144	-	-	-	-	-	-	144	144
Mr. Lee Yau-tat, Samuel*	144	-	-	-	-	-	-	144	144
Mr. Peter Kung*	288	-	-	-	-	-	-	288	257
	<b>2,664</b>	<b>12,931</b>	<b>5,978</b>	<b>957</b>	<b>172</b>	<b>-</b>	<b>653</b>	<b>23,355</b>	<b>23,325</b>
2024	2,521	12,576	5,631	931	305	-	1,361		

\* Independent Non-Executive Director

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Expressed in Hong Kong dollars)

## 41 Benefits and interests of directors *(continued)*

### (a) Directors' and chief executive's emoluments *(continued)*

During the years ended 30 June 2025 and 2024, no director:

- received any emoluments from SHKP, the ultimate holding company of the Company, in respect of their services to the Group;
- waived any right to receive emoluments; or
- received any amounts as inducement to join the Group or as compensation for loss of office.

In addition to the above emoluments, directors were granted share awards under the Company's share award scheme. The details of these benefits in kind are disclosed under the section "Share award scheme" in the Report of the Directors and note 36.

### (b) Directors' material interests in transactions, arrangements or contracts

No significant transactions, arrangements and contracts in relation to the Company's business to which the Company was a party and in which a director of the Company had a material interest, whether directly or indirectly, subsisted at the end of the year or at any time during the year.

## 42 Ultimate holding company

The directors consider the ultimate holding company at 30 June 2025 to be Sun Hung Kai Properties Limited, a company incorporated in Hong Kong with its shares listed on the main board of SEHK.